

A laboratory setting with a petri dish, a pipette, and various glassware. The background is blurred, showing a petri dish with a pipette tip hovering above it, a beaker with yellow liquid, and several blue-capped vials. The text is overlaid in the center of the image.

# Microsoft Cloud for Health Care Compliance Offerings

Microsoft Azure, Microsoft Dynamics 365, Microsoft 365, and Microsoft Power Platform services and its underlying infrastructure employ a security framework that encompasses industry best practices and spans multiple standards, including the ISO 27000 family of standards, NIST 800, and others. As part of our comprehensive [compliance offering](#), Microsoft regularly undergoes independent audits performed by qualified third-party accredited assessors.

The Health Information Trust Alliance (HITRUST) is an organization governed by representatives from the healthcare industry. HITRUST has created and currently maintains the Common Security Framework (CSF), a certifiable framework to help healthcare organizations and their providers demonstrate their security and compliance in a consistent and streamlined manner. The CSF builds on HIPAA and the HITECH Act and incorporates healthcare-specific security, privacy, and other regulatory requirements from existing frameworks such as the PCI DSS, ISO 27001, EU GDPR, NIST and MARS-E.

HITRUST provides a benchmark—a standardized compliance framework, assessment, and certification process—against which cloud service providers and covered health entities can measure compliance. HITRUST offers three degrees of assurance or levels of assessment: self-assessment, CSF-validated, and CSF-certified. Each level builds with increasing rigor on the one that precedes it. An organization with the highest level, CSF-certified, meets all the CSF certification requirements.

Microsoft is one of the first hyperscale cloud service providers to receive certification for the [HITRUST CSF](#). [HIPAA Business Associate Agreement](#) (BAA) clarifies and limits how the business associate (Microsoft) can handle protected health information (PHI) and sets forth additional terms for each party related to the security and privacy provisions outlined in HIPAA and the HITECH Act. The BAA is automatically included as part of the [Online Services Terms](#) and applies to customers who are covered entities or business associates who store Protected Health Information (PHI). The regulatory compliance standards that apply to certain features offered through the Microsoft Healthcare Add-On can be found on the [compliance dashboard](#).

The Microsoft Healthcare Add-on Service [Specific Terms](#) explain your and Microsoft's rights and obligations with respect to regulatory compliance standards for Customer Data and Non-Microsoft Product data solely in connection with your use of the Microsoft Healthcare Add-on.

The qualifying license terms for Microsoft 365/Office 365, Dynamics 365, Microsoft Power Platform, Azure and the Health Bot Service are found in the [Online Service Terms](#) and the [Microsoft Privacy Statement](#), and are a prerequisite to your use of the Healthcare Add on SKU.

Compliance Offerings	Microsoft Dynamics 365							Power Platform			Microsoft 365	Microsoft Azure		
	Marketing	Customer Insights	Customer Service	Field Service	Digital Messaging	Sales Insights	Resource Scheduling	Power Apps	Power Automate	Power BI	Microsoft Teams	API for FHIR	Health Bot	AI/ML IoT Hub
ISO 27001:2013	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓
ISO 27017:2015	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓
SOC2 Type 2	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓
PCI DSS Level 1	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	NA	✓	✓	✓
FedRAMP High	NA	NA	✓	✓	✓	NA	NA	✓	✓	✓	NA	✓	✓	✓
HITRUST	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓	✓
HIPAA / HITECH	✓	✓	✓	✓	✓	NA	NA	✓	✓	✓	✓	✓	✓	✓

Note: ✓: available; NA: not applicable

Review more [details](#) about this offering.

## Disclaimer

The **Healthcare add-on and Online Services (Microsoft 365, Dynamics 365, Microsoft Power Platform, Azure, and the Health Bot Service)** (1) are not designed, intended, or made available as medical device(s), (2) are not designed or intended to be a substitute for professional medical advice, diagnosis, treatment, or judgment and should not be used to replace or as a substitute for professional medical advice, diagnosis, treatment, or judgment. Customer is solely responsible for displaying and/or obtaining appropriate consents, warnings, disclaimers, and acknowledgements to end users of Customer's implementation of the **Healthcare add-on and Online Services (Microsoft 365, Dynamics 365, Microsoft Power Platform, Azure, and the Health Bot Service)**.

The regulatory compliance standards that apply to certain features offered through the Microsoft Healthcare Add-On can be found on the [compliance dashboard](#). You can learn more about Microsoft's commitments to data protection and privacy and the Microsoft Healthcare Add-On by visiting our [Trust Center](#).

## Microsoft Vaccination Management preview

Your use of Microsoft Vaccination Management is subject to the terms and conditions of enterprise agreement amendment by which you acquired Microsoft Vaccination Management (Power Apps Portals page view capacity add-on, Bing Maps for enterprise, Power Automate per flow plan, Power Apps and Automate capacity add-on, Power apps per app plan and Power BI Pro)

**Microsoft Vaccine Management** solution (1) is not intended or made available as a medical device(s), (2) is not designed or intended to be used in the diagnosis, cure, mitigation, monitoring, treatment or prevention of a disease, condition or illness, and no license or right is granted by Microsoft to use Microsoft Vaccination Management or online services for such purposes, and (3) is not designed or intended to be a substitute for professional medical advice, diagnosis, treatment, or judgment and should not be used to replace or as a substitute for professional medical advice, diagnosis, treatment, or judgment. You are solely responsible for displaying and/or obtaining appropriate consents, warnings, disclaimers, and acknowledgements to end users of your implementation of Microsoft Vaccine Management.

While Microsoft Vaccination Management itself does not process data, the applications, dashboards and other capabilities created using Microsoft Vaccination Management run on cloud services identified as Microsoft Vaccination Management prerequisites or dependencies. The regulatory compliance standards that apply to those services can be found on the [compliance dashboard](#). You can learn more about Microsoft's commitments to data protection and privacy by visiting our [Trust Center](#).

Capability	Description	Dependency	HIPAA	HITRUST
Vaccination Management Apps	Facilitate vaccine administration	Power Apps	✓	✓
		Power Automate	✓	✓
		Power Apps Portal	✓	✓
Dashboard	Oversee Operations with Power BI	Power BI	✓	✓

**Additional resources:**

- [Trust Center](#)
- Latest HITRUST Letter of Certification is available to customers in the [Service Trust Platform \(STP\)](#) and [HITRUST csf version](#)
- Microsoft 365 [data residency](#) and [Privacy](#)
- Azure [data residency](#) and [Privacy](#)
- Dynamics 365 and Power Platform [data residency](#) and [Privacy](#)
- [Compliance \(HIPAA and HITECH\)](#)