



Microsoft Dynamics 365

Service compliance

The table shows a summary of Microsoft Dynamics 365 services. Microsoft is constantly adding new features into scope as additional audits are conducted and new capabilities are launched. In addition, we have added a summary view of certification for our Dynamics 365 for U.S. Government.

Review the [Microsoft Online Services Terms](#) for specific contractual commitments.

Dynamics 365 Service compliance

		Dynamics 365 Sales	Dynamics 365 Customer Service	Dynamics 365 Field Service	Dynamics 365 Project Service Automation	Dynamics 365 Microsoft Social Engagement	Dynamics 365 Finance	Dynamics 365 Retail	Dynamics 365 Human Resources	Dynamics 365 Business Central	Chat for Dynamics 365
Cross Industry	ISO 27001	√	√	√	√	√	√	√	√	√	√
	ISO 27017	√	√	√	√	√	√	√	√	√	
	ISO 27018	√	√	√	√	√	√	√	√	√	
	SOC 1 (SSAE 18) Type 2	√	√	√	√	--	√	√	--	√	
	SOC 2 Type 2	√	√	√	√	--	√	√	--	√	
	PA-DSS	N/A	N/A	N/A	N/A	N/A	√	√	N/A	N/A	
	CSA STAR Self-assessment	√	√	√	√	--	--	--	--	--	
Health	HIPAA BAA	√	√	√	√	√	√	√	√	√	√
Manufacturing	FDA CFR Title 21 Part 11	√	√	√	√	--	--	--	--	--	
Government	EU-US Privacy Shield	√	√	√	√	√	√	√	√	√	
	EU Model Clauses	√	√	√	√	√	√	√	√	√	
	UK Official	√	√	√		--	--	--	--	--	
	Spain ENS	√	√	√		--	√	√	--	--	
	Spain LOPD	√	√	√		--	√	√	--	--	
	FINMA (Swiss, FSI)	√	√	√		--	--	--	--	--	
	FERPA	√	√	√		√	√	√	√	√	
	New Zealand Gov CIO Fx	√	√	√		--	--	--	--	--	
	Australian CCSL (IRAP)	√	√	√		--	--	--	--	--	
Singapore MTCS	√	√	√		--	--	--	--	--		

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