Microsoft® FRx®

Microsoft FRx 6.7 Service Pack 9

Release Notes for

Made2Manage® Enterprise Business System 5.52

March 2007

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Contact Information

Mailing Address:
FRx Software Corporation
4700 South Syracuse Street, Suite 150
Denver, Colorado 80237

Phone:
Main number   1-800-379-8733
International   +1-303-741-8000

Web Site:
   http://www.frxsoftware.com

Product Suggestions:
   http://www.frxsoftware.com/productsuggestions

E-mail Addresses:
   Documentation   frxdoco@microsoft.com
   General Information   frxinfo@microsoft.com

Contents

Installation Instructions

These instructions explain how to download and install the Microsoft FRx 6.7 Service Pack from the FRx Software web site, http://www.frxsoftware.com. Because of the size of the service pack, you may want to download it when your Internet connection speed is the fastest.

This service pack release contains the appropriate files and components needed to update and run the following Microsoft FRx programs:

- FRx® Report Designer
- FRx® DrillDown Viewer
- FRx® Report Launcher
- FRx® Report Manager
- FRx® Report Server
- FRx® Report Wizard
- FRx® WebPort

You should install the service pack on all workstations and servers where Microsoft FRx is currently installed. All of your current Microsoft FRx programs will need to be updated with this service pack. The installation requires the existence of Microsoft FRx executables to be present or it will not install any files.

All Microsoft FRx programs should be closed before the service pack is applied. Administrative rights are required to update FRx WebPort.

The file FRxReg67.cmd is installed during the service pack installation. This utility is designed to be run from any Microsoft FRx Thin Client workstation and will register the files that have been updated by this service pack. Thin Client workstations do not need to have the full service pack installed on them.

Installation Types and Considerations

There are a variety of ways to install Microsoft FRx components. The following descriptions will help you understand how you should install the service pack according to your install scenario.

Microsoft FRx directory on the server with Thin Client workstations

The Thin Client installation is described as workstations that launch executables from a file or application server. You must first install this service pack to the Microsoft FRx directory on your application server and then follow the steps outlined below in "Updating Thin Client workstations".

Microsoft FRx directory on local workstations with a shared Sysdata (Fat Client with shared Sysdata directory)

The fat client with a shared Sysdata directory is described as a workstation that launches the Microsoft FRx executable from the workstation and retrieves company information, specification sets, and security from a shared location. You must install this service pack to the Microsoft FRx directory on every workstation.

Microsoft FRx directory on local workstation (Stand alone)

The stand alone installation is described as a workstation that has Microsoft FRx executables installed on it. The company information, specification sets, and security are also located locally. You must install this service pack to the Microsoft FRx directory on every workstation.

Core Products

Includes FRx Report Designer, FRx DrillDown Viewer, FRx Report Launcher, FRx Report Manager, and FRx Report Wizard

From the workstation or server that has Microsoft FRx components installed on it:

1. Double click on the service pack executable to start the installer.
2. The Welcome Screen will display. Click **Next**.
3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.
4. Select **FRx Report Designer, FRx Report Launcher, FRx DrillDown Viewer, FRx Report Manager, and FRx Report Wizard**. Click **Next**.
5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.

   Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neigborhood.

6. Click **Next** to start updating files. The progress indicator will appear.
7. Once the installation has updated the Microsoft FRx core files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

FRx Report Server

Prior to applying this service pack, FRx Report Server must be shut down. To properly shut down the FRx Report Server application, select the Stop | Shutdown button. Please note that clicking on the X in the top right corner of the screen does not shut down Report Server and your files would be not be updated with the service pack installation.

From the FRx Report Server workstation / server:

1. Double click on the service pack executable to start the installer.

2. The Welcome screen will display. Click **Next**.

3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.

4. Select **FRx Report Server**. Click **Next**.

5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.

   Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neigborhood.

6. Click **Next** to start updating files. The progress indicator will appear.

7. Once the installation has updated the FRx Report Server files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

Microsoft FRx Web Components

This option should be selected and installed on any machine or server on which FRx WebPort and the FRx Web Administrator are installed.

When Microsoft FRx Web Components are selected, BCL easyPDF® print driver setup files are updated in the BCL folder in the FRx WebPort directory. This driver must be installed in order to create printer friendly reports in PDF format.

1. Double click on the the service pack executable to start the installer.

2. The Welcome screen will display. Click **Next**.

3. The End User License Agreement will appear. Read the license and if you agree with the terms, select **I Agree** and click **Next**. If you do not agree with the terms, select **I disagree** and click **Cancel** and the installer will exit.

4. Select Microsoft FRx Web Components. Click Next.

5. Verify the default destination is correct, or click **Browse** to select a different destination. Click **Next**.

   Note: If you used UNC pathing during the original installation of Microsoft FRx, you must enter the full UNC path instead of browsing through network neigborhood.

6. Click **Next** to start updating files. The progress indicator will appear.

7. Once the installation has updated the Web Component files, the 'Installation Completed!' message will appear. Click **Finish** to exit the installer.

Updating Thin Client workstations

Complete these steps from every Thin Client workstation after the service pack was installed to the shared directory network.

1. Locate **FRxReg67.cmd** in the Microsoft FRx program directory on the server.
2. Double click the file, **FRxReg67.cmd**.

A command line box will appear momentarily, indicating that the files are being registered on the Thin Client workstation. This completes the update of the Thin Client workstation.

Restoring the Backup

On rare occassions, you may be required to restore the previous version of Microsoft FRx files. For each installation of the service pack, a Backup directory is created. In addition, there is a file named UnWise.exe in each directory that was updated by the service pack.

1. Locate and double click **UnWise.exe**.
2. The Welcome screen will display. Select **Automatic**. Click **Next**.
3. To restore the files, click **Finish**.

Data Folder Migration Wizard

Microsoft FRx Service Pack 9 supports the Windows Vista™ operating system. This operating system requires Microsoft FRx system files to be located outside of protected folders (Program Files). The Data Folder Migration Wizard will start automatically when the Service Pack installation is complete if your installation contains files in protected folders to assist you with relocating the Microsoft FRx data folders to new locations.

The Data Folder Migration Wizard identifies the current Microsoft FRx data folder locations and allows you to select new locations that are outside of the protected folders that contain the operating system and application files. (Storing your Microsoft FRx data separately enables any user to run Microsoft FRx regardless of their Microsoft® Windows® user type. The Windows Vista™ operating system requires this separation.)

Most importantly, the wizard updates all references to the data folder locations in the Microsoft FRx configuration files and databases. The Data Folder Migration Wizard copies the selected data to the new locations; it does not remove any files from the current locations, nor does it overwrite any files that already exist in the new location. The wizard does not copy the FRx Report Designer database access lock files (*.LDB). FRx Report Designer will create these files in the new location the next time that you use the software.

> **WARNING:** Because the Microsoft FRx data folder locations impact all Microsoft FRx users, the Data Folder Migration Wizard should be run by a Microsoft FRx administrator who understands the current Microsoft FRx installation and use model.

See the Data Folder Migration Wizard Help for more information.

Technical Information

Certified Environment

This service pack release of Microsoft FRx has been certified on the following databases:

Platform	Version	Driver	Driver Name
MS SQL Server	2000 (SP4)	2000.86.1830.00	SQL Server

System Requirements Update

Application server requirements

Microsoft® Internet Information Services (IIS) is not required software on the application server.

Web server requirements

Microsoft® Java Virtual Machine (MSJVM) is required on the Web server where WebPort will be installed.

Mail Services (Outlook or any MAPI compliant email software) is not required on the Web server.

Microsoft® Office (productivity component) is not required software on the Web server.

OLAP Analysis is not performed on the Web server and so neither SQL Server™ 2000 Analysis Services Client nor SQL Server™ OLAP Services Client are required.

Specific to Windows 2000 Servers.

Add the local EVERYONE user to the root web directory and make sure ALL objects under it "Inherit From Parent Object".

Additional Steps for Network Clients

By default, Windows security settings only allow .NET Framework components to be run from folders on the local computer. This service pack includes new functionality that cannot be used on a network client ("thin client") with the default Windows security settings. To make the necessary changes on network client computers, install the service pack, and then complete the following steps from each network client:

1) Browse to the shared Microsoft FRx directory.

2) Double-click the FRxReg67.cmd file.

For more information on .NET code access security, see
http://msdn.microsoft.com/library/default.asp?url=/library/en-us/cpguide/html/cpconcodeaccesssecurity.asp

Client Setup Update

An additional service pack has been released to update the Microsoft FRx Client Setup components. This update is required to ensure that the necessary.NET security changes are made to allow Microsoft FRx components to be run from a network path. If you are using Microsoft FRx Client Deployment to install Microsoft FRx on new network client computers, we recommend that you download and install the Client Setup Update. The FRx6709111-ClientSetup.zip file is available as a separate download.

Microsoft .Net Framework 1.1: Service Pack 1 Upgrade

Microsoft .Net Framework 1.1 is installed with Microsoft FRx 6.7. There is a service pack (Service Pack 1) for 1.1 that is required to use the Report Wizard. You may see one of the messages below if you have not already applied the service pack:

1. Run-Time error '-2146233078 (8013150a)':
   Security error

   or

2. Run-time error '-2146232063 (80131901)':
   A valid license cannot be granted for the type Syncfusion.Windows.Forms.Grid.GridModel. Contact the manufacturer of the component for more information

Service pack 1 for Microsoft .Net Framework 1.1 may be downloaded from the Microsoft web site:

http://www.microsoft.com/downloads/

Windows Vista™

Microsoft FRx Service Pack 9 supports the Windows Vista operating system. This operating system requires Microsoft FRx system files to be located outside of protected folders (Program Files). The Data Folder Migration Wizard will start automatically when the Service Pack installation is complete if your installation contains files in protected folders to assist you with relocating the Microsoft FRx data folders to new locations.

The Data Folder Migration Wizard identifies the current Microsoft FRx data folder locations and allows you to select new locations that are outside of the protected folders that contain the operating system and application files. (Storing your Microsoft FRx data separately enables any user to run Microsoft FRx regardless of their Microsoft® Windows® user type. The Windows Vista™ operating system requires this separation.)

Most importantly, the wizard updates all references to the data folder locations in the Microsoft FRx configuration files and databases. The Data Folder Migration Wizard copies the selected data to the new locations; it does not remove any files from the current locations, nor does it overwrite any files that already exist in the new location. The wizard does not copy the FRx Report Designer database access lock files (*.LDB). FRx Report Designer will create these files in the new location the next time that you use the software.

> **WARNING:** Because the Microsoft FRx data folder locations impact all Microsoft FRx users, the Data Folder Migration Wizard should be run by a Microsoft FRx administrator who understands the current Microsoft FRx installation and use model.

See the Data Folder Migration Wizard Help for more information.

Current Files as of this Service Pack specific to Made2Manage® Enterprise Business System 5.52

Microsoft FRx File Name	File Size (in bytes)	Version Number	Date
ACTCODE.DLL	12288	1.00	3/3/1999
FSM2M60.DLL	378480	6.00.0029	9/14/2005

Please note that the complete list of files included in this service pack has been moved into a separate document. You can download this document separately from the web site you downloaded the service pack from. This document is referred to as the *Current File List.*

Known Issues

FRx Report Server

During processing or queuing of reports, the Microsoft FRx queue database (FRxQue32.mdb) becomes corrupted. While the database is corrupt, clients and the Report Server cannot access it – new reports cannot be queued, and previously queued reports cannot be processed. Creating a new queue database or compacting and repairing the database allows the Report Server to continue operation, but the corruption occurs again a short time later.

> For More information refer to FRx Knowledge Point article # 7507: Run-Time Error 3343 Unrecognized Database Format at http://www.frxsoftware.com/FRxSoftware/LeftNav/Support/KBDefault.htm.

Occurrences of any of the following may indicate that the FRxQue32.mdb file is corrupt. These are only examples – other errors or problems that are encountered may also indicate corruption.

- Run-time error '-2147467259 (80004005)': Unrecognized database format '\\server_name\share\FRx_directory\Sysdata\FRxQue32.mdb'

- Run-time error '3343': Unrecognized database format. (occurs when starting the Report Server or when queuing reports)

- Error 3709. The connection cannot be used to perform this operation. It is either closed or invalid in this context. (occurs when starting the Report Server)

- Please update the ports on the System tab in order to initialize the Report Server. (message displayed when starting the Report Server).

Workaround

Refer to FRx Knowledge Point article # 5687: Corruption Occurs Frequently in FRx Databases (FRxSys32.mdb, FRxQUE32.mdb or any .f32 file) at **http://www.frxsoftware.com/FRxSoftware/LeftNav/Support/KBDefault.htm** for an explanation of this problem and steps to prevent it from occurring.

Resolved Issues List

Issues Resolved with this Service Pack release

FRx Report Designer

SMR #	Title
23215	When duplex printing from FRx DrillDown viewer to a duplex capable printer, the output prints on multiple pages instead of front and back.
23260	Error 5 when generating to Server Cube with Detail Level of Financial Report.
23405	The Minolta Konica 500/420 PS(V) prints data extremely small in the in the top left hand corner of the paper instead of Duplex printing.
23706	Error 5 when generating a report to Excel that has a double underscore in the last row of the row format and a CALC column in the column layout.
23932	Error 5 when generating to Microsoft Server cube.
23933	When viewing the Report Catalog, make both the Catalog and Company Description fields much longer for viewing purposes.
23938	When using rounding in the catalog and a format mask with a calculation, the catalog rounding is overriding the format mask.

FRx DrillDown Viewer

SMR #	Title
23397	The message "FRx Report Book Login Error: The login information you entered is not valid. User XXXX does not have access to the folder or report, or the specified password is incorrect. Do you want to try to login again?" is displayed after opening a .frb file in a FRx DrillDown Viewer ONLY installation and logging in with a valid user login/password.
23464	Run-time error '-2147417848 (80010108)' when printing landscape from FRx DrillDown Viewer.
23751	When opening an .FRV file in a 6.7.8069 DDV that was previously generatled in a prior build , the following errors occurs. "FRx DrillDown Viewer : This file was created in an earlier version of FRx and must be updated. Once the file has been updated, you won't be able to open it with FRx 6.5 or earlier. Do you want to continue?"

FRx Report Manager

SMR #	Title
23392	Print operation failed. Will try to display the print document in its current state. System.Runtime.InteropServices.COMException. Class not registered, when clicking on print preview button on an generated open FRx DrillDown Viewer file in FRx Report Manager.
23606	FRx Report Manager performance slower than expected with a remote desktop connection.

FRx Direct Link and the Microsoft Forecaster Integration

SMR #	Title
18089	If you setup a tree with Microsoft Forecaster and GL account masks using directlink, and the GL company's account mask has more segments than the Microsoft Forecaster account mask, data will not pull for the Microsoft Forecaster company if you save the tree more than once.

Technical Support

Contacting Technical Support

If you have any questions regarding this service pack, please contact FRx Software Technical Support

by phone at 1-800-FRx-SOLV (379-7658) or

send your questions via e-mail to frxhelp@microsoft.com.

For **international customers**, please visit our website at http://www.frxsoftware.com and choose the **Support** option for international toll-free numbers to FRx Software Technical Support.

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