

Using Advanced eDiscovery for Microsoft Teams

A Reference Guide

		Teams 1:1 chats	Teams group chats	Teams channels	Private Teams channels
Type	Content type	Chat messages, posts, and attachments shared in a Teams conversation between two people	Chat messages, posts, and attachments shared in a Teams conversation between three or more people	Chat messages, posts, replies, and attachments shared in a Teams channel	Message posts, replies, and attachments shared in a private Teams channel
Identify	Location of chat messages and posts	Messages in 1:1 chats are stored in the Exchange Online mailbox of all chat participants	Messages in group chats are stored in the Exchange Online mailbox of all chat participants	All channel messages and posts are stored in the Exchange Online mailbox associated with the team	Messages sent in a private channel are stored in the Exchange Online mailboxes of all members of the private channel
	Location of files and attachments	Files shared in a 1:1 chat are stored in the OneDrive for Business account of the person who shared the file	Files shared in group chats are stored in the OneDrive for Business account of the person who shared the file	Files shared in a channel are stored in the SharePoint Online site associated with the team	Files shared in a private Channel are stored in a dedicated SharePoint Online site associated with the private channel
Collect	Queries with search parameters	Messages posted 12 hours before and 12 hours after responsive items are grouped with the responsive item in a single transcript file	Messages posted 12 hours before and 12 hours after responsive items are grouped with the responsive item in a single transcript file	Each post that contains responsive items and all corresponding replies are grouped in a single transcript file	Each post that contains responsive items and all corresponding replies are grouped in a single transcript file
	Queries with date ranges	Messages in a 24-hour window are grouped in a single transcript file	Messages in a 24-hour window are grouped in a single transcript file	Each post that contains responsive items and all corresponding replies are grouped in a single transcript file	Each post that contains responsive items and all corresponding replies are grouped in a single transcript file
Review	Grouping messages by family	Transcript + attachments + extracted items have the same FamilyId. Each transcript has a unique FamilyId	Transcript + attachments + extracted items have the same FamilyId. Each transcript has a unique FamilyId	Each post + all replies + attachments are saved to its own transcript. This transcript + all its attachments and extracted items share the same FamilyId	Each post + all replies + attachments are saved to its own transcript. This transcript + all its attachments and extracted items share the same FamilyId
	Grouping messages by conversation	All transcript files and family items within the same conversation share the same ConversationId, including all extracted items and attachments of all transcripts, transcripts for the same chat conversation, custodian copies of each transcript	All transcript files and family items within the same conversation share the same ConversationId, including all extracted items and attachments of all transcripts, transcripts for the same chat conversation, custodian copies of each transcript	Each post and its attachments and extracted items have a unique ConversationId	Each post and its attachments and extracted items have a unique ConversationId