



DATA SHEET

# Design Review

## Guidance on Technical Design Details for Microsoft Dynamics Deployment

Make better technical design decisions for deploying your Microsoft Dynamics solution.

You have chosen Microsoft Dynamics® AX for enterprise resource planning (ERP) or Microsoft Dynamics CRM for customer relationship management. Putting your solution to work involves integrating it with existing enterprise systems and customizing it to meet the particular needs of your industry and business. You can obtain assistance to make the best possible technical choices by taking advantage of Microsoft® Services Design Review for Microsoft Dynamics AX and Design Review for Microsoft Dynamics CRM. Microsoft and partner consultants will guide you on the technical design of your deployment, to reduce the risk of integrating technologies and help your business realize optimal performance from customization.

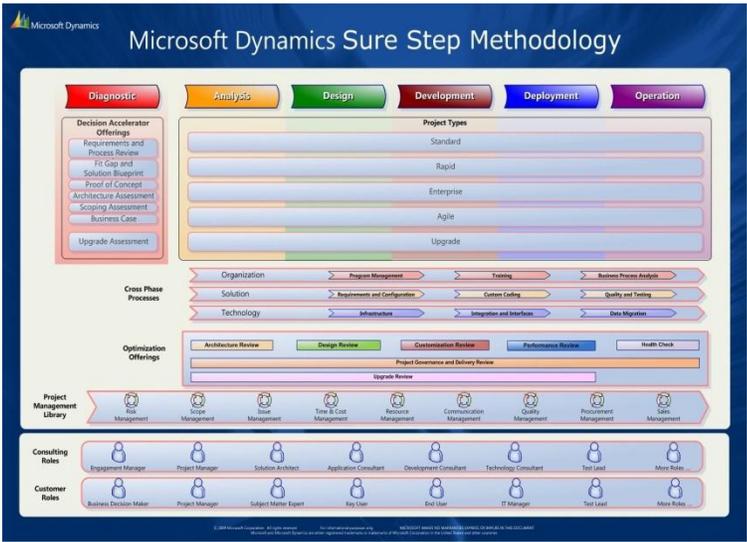
### Sure Step Methodology

Sure Step is a comprehensive methodology for Microsoft Dynamics solutions. It provides a consistent approach and proven tools to help you with your deployment of Microsoft Dynamics AX or Microsoft Dynamics CRM. Architecture and Design Offerings — including Architecture Review, Design Review Customization Review, Performance, and Project Governance and Delivery Review— can guide you through the technical decisions required for deployment. Ask your Microsoft or partner representative for more information about Sure Step and how its components can help you with implementation of your Microsoft Dynamics solution.

Design Review is a part of the Architecture and Design Offerings, which play a key role in our Microsoft Dynamics Sure Step, an excellent approach to deploying Microsoft Dynamics AX or Microsoft Dynamics CRM.

#### Benefits of the Design Review:

- Improved integration between your solution and existing systems.
- Improved customization to meet present and future needs.
- Optimal results from your solution.



Consider additional support for your deployment—ask your Microsoft or partner representative how they can help you in these areas:

**Architecture:** Evaluate architecture and infrastructure of your solutions.

**Customization:** Review customizations to verify that they meet the goals of optimal performance, stability, and reducing operating and upgrade costs.

**Performance:** Investigate the impact on performance of the design and customization, verifying best practices.

**Project Governance and Delivery:** Provide proactive project life-cycle guidance on governance and delivery for projects executed by using Microsoft Dynamics Sure Step.

## Capitalizing on Your Solution

Typically, customers who choose Microsoft Dynamics solutions want to take advantage of the interoperability with other Microsoft and non-Microsoft solutions to achieve better usage, standardized business processes, and improved return on investment. Design Review can help you meet these objectives.

## Kickoff: Understand Your Business Requirements

During the kickoff stage for Design Review, Microsoft and partner consultants will review your business requirements and the documentation for deployment of your Microsoft Dynamics solution. Our consultants will obtain details about your current and proposed metrics: user counts, dataset sizes, transaction volumes, and other measures. The consultants will also identify specific components for review: client scripts, workflows, plug-ins, solutions, and integration components.

## Assessment: Our Review Will Help You Meet Objectives

- Managing data migration and data importing from external sources to your Microsoft Dynamics solution.
- Taking advantage of the interoperability of your solution with Microsoft Office, Microsoft Exchange Server, and other Microsoft solutions for increased functionality in familiar applications. For Microsoft Dynamics AX, this may include integrating with Microsoft Office Project Server.
- Integrating smoothly with applications from SAP, Oracle, Siebel, or other suppliers. For Microsoft Dynamics CRM, this may include integrating with third-party call center applications and your enterprise telephone system for optimal workflow.
- Customizing your solution while maintaining system security features.
- Mitigating deployment risk—by choosing appropriate middleware, confirming the capacity of your communications technologies, and other measures.

## Recommendations: Minimize Risk and Improve Integration

Design Review offers the opportunity for Microsoft and partner consultants to evaluate the functional and technical design for your implementation against different integration scenarios—and identify the best choices among design options. The findings report will help identify major and minor design issues and suggest fixes and will document any deviations from best practices. Our consultants can help ensure that, as your business expands, your Microsoft Dynamics solution and integrated systems are ready for the requirements of growth. Design Review will yield recommendations that will help you achieve excellent business results from Microsoft Dynamics AX or Microsoft Dynamics CRM.

## Design for Today and Tomorrow

Design Review can help you get better results now and prepare for the future growth of your enterprise.

**For more information** about consulting and support Offerings from Microsoft, contact your Microsoft or partner representative or visit [www.microsoft.com/services](http://www.microsoft.com/services)