

Microsoft Dynamics® GP 2010

Human Resources and Payroll Suite for Business Portal Installation Guide

The Human Resources and Payroll Suite for Business Portal consists of two modules that provide additional capabilities for an existing Microsoft Dynamics GP Business Portal installation: Benefit Self Service and Certification, License, & Training Manager.

Prerequisites for the Human Resources and Payroll Suite for Business Portal are as follows:

Benefit Self Service:

- Microsoft Dynamics GP Advanced Human Resources and Human Resources modules set up
- Business Portal with HRM Self Service Suite and the Employee Profile application set up

Certification, License, & Training Manager:

- Microsoft Dynamics GP Advanced Human Resources and Human Resources modules set up
- Business Portal with HRM Self Service Suite and the Skills and Training application set up

Additional registration keys are required to activate Benefit Self Service.

The installation routine automatically locates currently installed Business Portal for Microsoft Dynamics GP 2010 program folders on your computer and updates them with the Human Resources and Payroll Suite for Business Portal. The installation routine also identifies all company databases that have had Advanced Human Resources installed and creates the required Microsoft® SQL Server® components.

The following files are installed:

Benefits Self Service:

- BenefitSelfServiceUserGuide.pdf (C:\Program Files\Microsoft Dynamics\Business Portal\Applications\BSS\Documents)

Certification, License, & Training Manager:

- AdvancedHumanResources.pdf (C:\Program Files\Microsoft Dynamics\Business Portal\Applications\CLTM\Documents)

Check for updated documentation

The documentation files included in the installation are current as of April 2010. Check the Microsoft CustomerSource Web site (<https://mbs.microsoft.com/CustomerSource>) for any updated manuals that may become available in the future.

Initial Installation

To configure BSS Web Services:

This procedure configures BSS Web Services for the Human Resources and Payroll Suite for Business Portal. It only needs to be performed if BSS has been installed. It requires that Microsoft Dynamics GP Web Services has previously been installed.

1. From the server that is running GP Web Services, access the BSSWebServiceConfig.exe in the directory where Microsoft Dynamics GP Web Services was installed. By default, this is \Program Files\GPWebService.
2. Double-click BSSWebServiceConfig.exe and follow the on-screen instructions.

To set browser settings for a workstation:

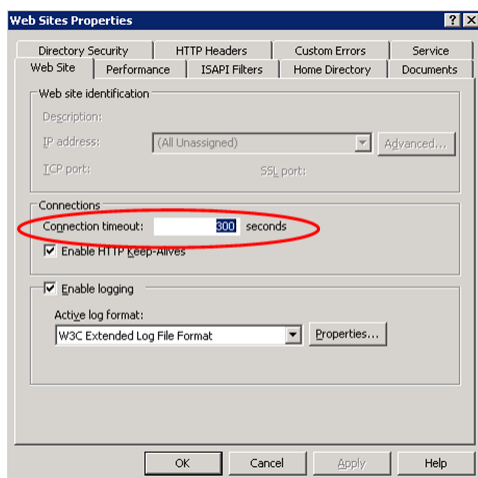
3. Start Internet Explorer® and open the Internet Options window. (Tools >> Internet Options)
4. Display the **General** tab, and choose **Settings** in the **Temporary Internet Files** group to open the Settings window.
5. Make sure that the **Check for newer versions of stored pages** option is set to **Every visit to the page**.
6. Choose **OK** to close the Settings window and choose **OK** to close the Internet Options window.

To configure pop-up blockers for a workstation:

Pop-up blocker software on client computers may interfere with some Business Portal pages. We recommend configuring pop-up blockers to allow pop-ups within the Business Portal URL. If your pop-up blocker doesn't provide this option, we recommend removing or disabling pop-up blocker software on Business Portal client workstations.

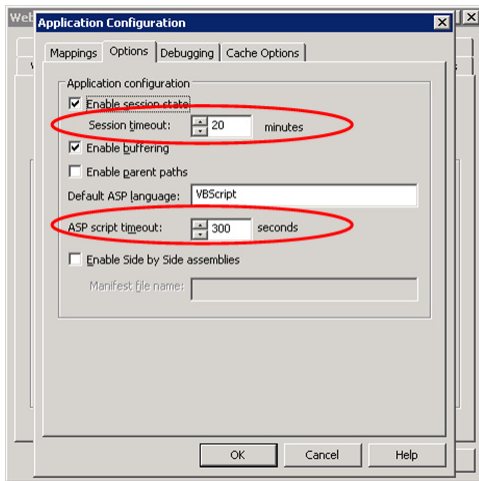
To set IIS Connection timeout settings for a workstation:

1. Access the IIS Connection Timeout setting on the server where your IIS Server is running. (Right-click My Computer >> Manage >> Services and Applications >> Internet Information Services (IIS) Manager >> right-click Web Sites >> Properties >> Web Site tab)
2. Within the **Connections** group, set the **Connection timeout** to 300 seconds



3. Display the **Home Directory** tab.

4. Within the **Application configuration** group, set the **Session timeout** to 20 minutes and the **ASP script timeout** to 300 seconds.



Web.Config http Runtime Setting

Access the web.config setting via the following path on the web server where Business Portal is installed:

```
\\wwwroot\wss\virtualdirectories\80\web.config
```

Edit the web.config file. Find the following section (the actual entry may vary):

```
<httpRuntime maxRequestLength="51200" />
```

Modify the section to:

```
<httpRuntime maxRequestLength="51200" executionTimeout="300" />
```

The IIS services must be reset for these changes to take effect. ***Make sure to coordinate any server down times with your IT or server manager and verify that IIS has recovered its connection to the Business Portal server when you have finished.***

These settings are recommendations and you might need to adjust these to work the best with the particular server. Please note these are benchmark settings that might vary based on the server configuration and environment.

Additional Company Installation

This procedure creates the necessary SQL Server components for the Human Resources and Payroll Suite for Business Portal. It only needs to be performed if a new company has been added to the back office database. Run this installation from the IIS server computer.

To add Human Resources and Payroll Suite database components for a new company:

1. Make sure back office database components for the new company have been created. To do this, you need to have logged into the new company at least once as the system administrator.

2. Run the Business Portal installation application.
3. Select the features to install.
4. When prompted, choose **Repair**.
5. Complete the steps in the wizard.

Remove Installation

You can remove Benefit Self Service and Certification, License, & Training Manager for Microsoft Dynamics GP.

Note: Uninstalling Business Portal will not automatically uninstall Benefit Self Service and Certification, License, & Training Manager.

To remove Benefit Self Service:

1. On the Web server where IIS is installed, find the Business Portal installation media and open the **Components** folder.
2. Right-click the **BSSInstallation.msi** file.
3. Select **Uninstall**.
4. If desired, remove the additional document libraries that were created.

To remove Certification, License, & Training Manager:

1. On the Web server where IIS is installed, find the Business Portal installation media and open the **Components** folder.
2. Right-click the **CLTMInstallation.msi** file.
3. Select **Uninstall**.
4. If desired, remove the additional document libraries that were created.