

Microsoft 365 and Microsoft Teams offer a number of telemedicine features useful for hospitals and other Healthcare organizations. To get the most benefit for your healthcare organization, you first choose which scenarios Microsoft 365 and Microsoft Teams can help you with in your day-to-day

activities, and then make sure that you prepare your Teams environment with the right fundamentals, teams, and apps to support those scenarios. Find more information about these scenarios at <https://aka.ms/m365frontlinescenarios>.

Virtual appointments

Schedule, manage, and conduct virtual appointments with patients and other healthcare providers.

Teams
Key apps:
Virtual Appointments

Forms
Integrate Forms with your virtual appointments experience to collect information before the appointment.

Care, coordination and collaboration

Clinicians and staff can collaborate internally on schedules, documents, tasks, and so on.

Teams
Key apps:
Lists, Planner, Approvals, Shifts

Outlook
Use email to coordinate with care team members in other locations. Schedule meetings to discuss care plans.
*Requires F3 license for mailbox.

Scheduling shifts

Simplify and streamline schedule coordination with your frontline workforce. Gain visibility into their schedules and enable them to arrange for cover and leave.

Teams
Key apps:
Shifts

Wellbeing and engagement

Provide the support frontline workers need to manage their health and wellbeing. Their jobs are fast paced, and are also physically and emotionally demanding.

Teams
Key apps:
Praise

Viva Connections
Surface daily health checks or wellness reminders.

SharePoint
Share meeting recordings so your workforce can catch up.

Stream
Record and upload videos to share across the organization.

Viva Engage
Share knowledge and communicate across your organization with communities.

Corporate communications

Employee engagement is a significant contributor to workplace satisfaction, loyalty, and productivity.

Teams
Key capabilities:
Meetings

Outlook
Send announcements and event information over email.
*Requires F3 license for mailbox.

Viva Connections
Create a dashboard for your workforce to view information and resources tailored to their role.

SharePoint
Set up a communications site for announcements and leadership updates.

Viva Engage
Share knowledge and communicate across your organization with communities.

Training and onboarding

Your employees can succeed in their roles on the frontline with custom onboarding and training.

Teams
Key apps/capabilities:
Planner
Meetings

Viva Learning
Surface learning content in Teams so your employees can access the training they need without leaving the flow of work.

SharePoint
Set up a communications site using the New Employee Onboarding site template.

Stream
Record and upload videos to share across the organization.

Viva Engage
Create a channel for new employees.

Digital ecosystem
Extend even further with third-party apps in AppSource and custom apps that you or our partners build for you.