Microsoft Certified Master
Instructors

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The Microsoft Certified Master (MCM) program draws its strength from deep, hands-on product expertise delivered by instructors with real-world experience. Unlike training programs offered elsewhere, MCM instructors are some of the world's leading product experts from Microsoft and its global partners.

Microsoft Exchange Server 2007

Bill Thompson is a Technology Architect at the Microsoft Exchange Center of Excellence, specializing in Exchange Transport. His main focus is developing content for the Exchange Risk Assessment program and developing solutions for Microsoft Services. He has spoken at numerous Microsoft conferences and consulted on many enterprise deployments.

John Rodriguez is a Senior Premier Field Engineer (PFE) at Microsoft, a role in which he helps customers around the world recover from the toughest Exchange-related problems. Based in Minnesota, John is the worldwide PFE lead for the Exchange Risk Assessment program as well as a subject matter expert on Exchange performance analysis. He has taught the Performance & Scalability and Public Folders modules at the Exchange Ranger (now Microsoft Certified Master) program since 2006, and is a regular speaker at TechReady and Tech·Ed events, usually on the topics of troubleshooting and performance analysis.

Microsoft Office SharePoint Server 2007

Steve Peschka is a Senior Architect at Microsoft Enterprise Services, specializing in Information Worker solutions. His experience includes working with many Fortune 50 companies and large military organizations. Steve speaks frequently at various Microsoft conferences and has written many widely referenced technical articles on authentication, large lists, and customizing MySites.

Kimmo Forss is an Architect in the Microsoft Online Services Group, with particular focus on SharePoint® Products and Technologies. Previously, Kimmo served as a Lead Architect for Microsoft Enterprise Services, helping customers and partners design and build SharePoint-based solutions. He specializes in architecture, coexistence, and migration. Kimmo also works closely with internal Microsoft product and marketing teams. He is a frequent speaker and trainer at industry conferences such as Tech·Ed, the IT Forum, and the Microsoft Office SharePoint Conference.

Bill Baer is a highly experienced Technology Architect with Microsoft SharePoint Online in Redmond, USA. He was previously an HP Technology Solutions Group MVP with a background in infrastructure engineering and enterprise deployments of SharePoint Products and Technologies. Bill is active in the SharePoint community through evangelism, fellowship engagements, and events such as Tech·Ed, TechReady, the Engineering Excellence Forum, and the Microsoft Office Developer conference. Bill has more than 10 years' IT experience with Digital Equipment Corporation, Compaq, HP, and Microsoft.

Microsoft SQL Server 2008

Paul S. Randal is the Managing Director of SQLskills.com. Formerly on the SQL Server Development team for nearly nine years, Paul is an industry-recognized expert on SQL Server® administration, disaster recovery, high availability, and internals. Paul has been a contributing author and instructor of the Microsoft Certified Master course since its inception in 2006 under the "Ranger" name. He is a SQL Server MVP, a contributing editor for TechNet Magazine, and a regular, top-rated, and award-winning speaker at Tech·Ed, SQL PASS and other conferences around the world.

Kimberly L. Tripp has deep roots in database technologies and has earned a reputation as one of the best SQL Server expert in the world. Kimberly has focused on SQL Server since 1990—both at Microsoft and independently—as an active community speaker, writer, consultant, and trainer. Kimberly is an industry-recognized authority on indexing internals/strategies and performance tuning, and is known for her ability to clearly convey complex technical content. Kimberly is the President and Founder of SQLskills.com.

Windows Server 2008: Directory

Walter Boyd is the Program Manager leading the Microsoft Certified Master: Windows Server® 2008: Directory program. Walter joined Microsoft in 2004 as a Senior Consultant in the Washington, DC, area prior to his current role. He has over 20 years of experience as a consultant, trainer, and business owner. He has taught advanced Directory, Security, and Operating System courses for multiple vendors throughout North America and Europe. His consulting practice specialized in enterprise Directory Services and Security.

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Chris Cox is a Senior Consultant and Training Specialist with Oxford Computer Group, where he has accumulated considerable experience working with Microsoft Identity Integration Server (MIIS) and related Identity Management technologies. Chris is currently actively involved in deploying Identity Lifecycle Manager (ILM) as a provisioning tool for Microsoft Exchange Labs solutions. In addition, he has co-authored a four-day course in Active Directory® Application Mode (ADAM) and also wrote the new four-day Microsoft Official Curriculum course in Active Directory Federation Services (AD FS), released earlier this year.

Chris says, *"I am delighted that Microsoft has featured AD FS in the new, challenging, and prestigious Directory Master program because I believe claims-based access to resources will in the future play an increasingly important role in the business model of small, midsize, and large organizations alike. It is right that a Directory Master should be able to demonstrate a keen awareness of the rationale behind federation and be able to design a solution to meet the business requirements."*

Chris Ransom is a Senior Premier Field Engineer for Microsoft, currently based in San Antonio, Texas. Specializing in the Active Directory service, Distributed File System (DFS), Group Policy, and general Windows® support, Chris helps large customers get up to speed on some of the newest and best deployment strategies and solutions. In August 2008, Chris was part of a Microsoft team supporting the Beijing Olympics.

Chris says, *"With the amount of deep technical content we are using, this should be an industry-leading certification program, in part because we are pulling in some of the most talented trainers and engineers in the industry, who have the deepest, most complete understanding of the complexities of real-world deployments and solutions."*

Ned Pyle is a Senior Technical Lead at Microsoft Commercial Technical Support, specializing in Directory Services (DS). He is third-tier support providing detailed troubleshooting for the most difficult DS problems worldwide and has worked directly with thousands of customers, providing advisory information and critical fixes for their environments. He also trains Microsoft employees in new product architecture.

Rod Fournier is a Senior Premier Field Engineer working for Microsoft onsite at a large retailer in Bentonville, Arkansas. He helps support Active Directory, Windows Clustering, and Security. He has been in the field for over 24 years and holds several premium Microsoft certifications going back to Microsoft Windows NT 3.50. Rod speaks at the Tech·Ed conference almost every year and blogs frequently. Rod has been a Microsoft Certified Trainer for the past 12 years, teaching thousands of students around the world.

Steve Patrick is a Technology Architect at Microsoft, specializing in Public Key Infrastructure (PKI) and Active Directory. His experience includes six years debugging Windows authentication and security subsystems, assisting in the deployment of PKI for a number of Fortune 100 companies, and teaching advanced Windows debugging.

OCS Instructor

Andrew Sniderman is an Architect at Microsoft Enterprise Services, specializing in Office Communications Server–based solutions. His experience includes implementations at Bank of America, Intel, and Lockheed Martin. Andrew has also taught at Unified Communications Voice Ignite workshops and presented at TechReady conferences.

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