

RAP as a Service PLUS for Active Directory

Online and Onsite

Duration: 12 month subscription | 2 Day engineer onsite

RAP as a Service for Active Directory is a proactive service delivered by a Microsoft accredited engineer to diagnose potential issues with your Active Directory environment running on-premises, on Azure VMs, or on Amazon Web Services (AWS) VMs with an additional two days onsite focusing on education and remediation planning.

This service is available for a single Active Directory forest including domain controllers running Windows Server® 2008/R2, Windows Server® 2012/R2, Windows Server® 2016 or Windows Server® 2019

◆ OUTCOMES ◆

The RAP as a Service for Active Directory PLUS provides you with a recommendation report and plan of action to improve your Active Directory environment based on best practices and expert knowledge.

01 CONTROL

You control where your data is stored and easily share results with your IT staff and others in your organization

02 EXPERT RESULTS

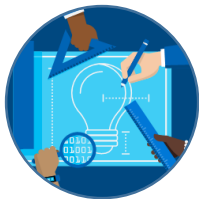
Solutions for each of the issues are identified and articulated in recommendations on the Azure Log Analytics portal

03 ACTION PLAN

Our Microsoft accredited engineers review the RAP findings, provide knowledge transfer and recommendations onsite and build a remediation plan with you

◆ CAPABILITIES ◆

Gain valuable insight into the health of your Active Directory deployment by proactively diagnosing issues and risks, reviewing your results, and receiving guidance to improve the health, performance and stability of your Active Directory deployment.



HOLISTIC RECOMMENDATIONS

Our recommendations are based on expert evaluation of people, process and technology.



CONTINUOUS IMPROVEMENT

Use your 1-year subscription to watch your results improve as you act on recommendations and fix issues in your environment.

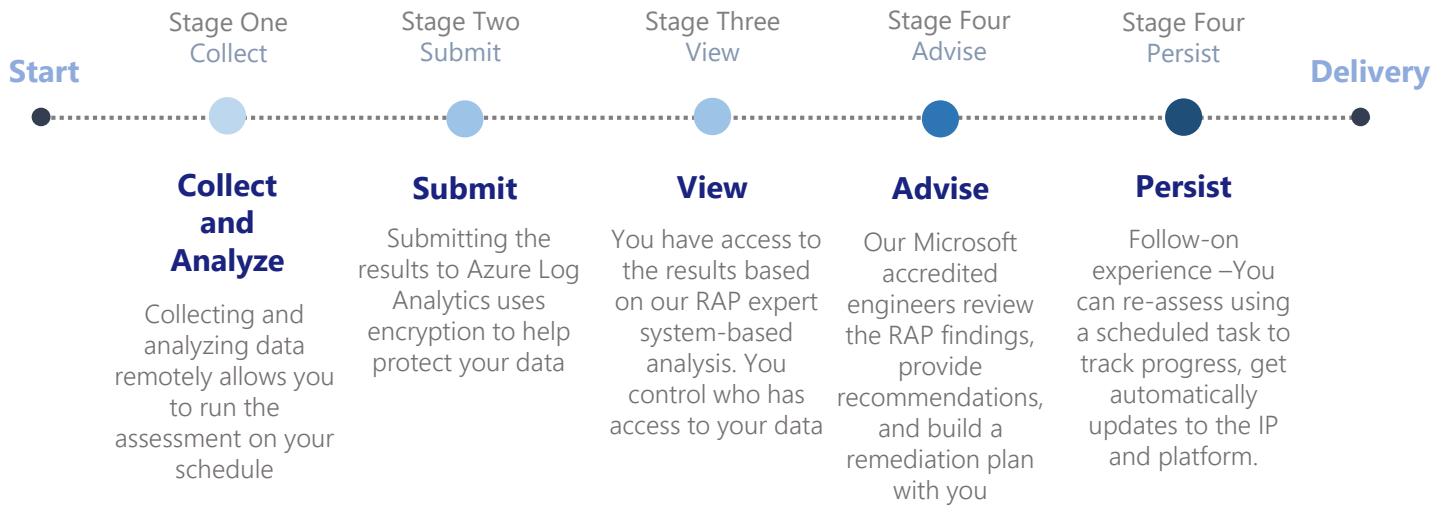


ALWAYS CURRENT

Thousands of Microsoft technology experts continually provide updates to our analysis and guidance.

Scope

Duration: 1 year



STATS

10,000s
ASSESSMENTS DELIVERED

95%
CUSTOMER SATISFACTION



ADDITIONAL DETAILS

Deliverables include:

- Assessment tooling, scheduled submissions, and access to the online portal and Azure Log Analytics
- Automatically receive regular updates to best practice guidance and portal features
- Use of the online portal and tools for one year with an active Microsoft Premier Support contract
- Optimization workshop onsite which includes:
 - Knowledge transfer of recommendations found with a customized experience using adapted hands-on learning material to include topics of your choice based on Key Focus Areas
 - A full remediation plan
- All recommendations and Executive Summary report

Key Focus Areas

- Active Directory Replication
- Site Topology and Subnets
- Name Resolution (DNS)
- Domain Controller Health
- Active Directory Database
- SYSVOL and Group Policy
- Account Information and Token Size
- OS Information and Networking
- Windows Time Configuration
- Active Directory Upgrade Assessment
- Operational Excellence

NEXT STEPS: For more information on requirements, download the RAP as a Service for Active Directory prerequisites: <https://www.microsoft.com/en-us/download/details.aspx?id=34698>
If you are interested in RAP as a Service for Active Directory for your organization, contact your Microsoft Account Representative.