



Microsoft Cloud for Healthcare

Benefit available to Microsoft customers and partners
(prerequisites require separate licensing)



Healthcare templates and workflows



Healthcare data models and connectors



Healthcare configurations, customizations, and applications



Azure Health Data Services¹

Legend: ● Prerequisite ◆ Recommended

Each capability enabled by the Microsoft Cloud for Healthcare has specific prerequisites as outlined in the table below.

Industry pillars	Customer scenario	Microsoft 365 ²		Power Platform			Microsoft Dynamics 365							Microsoft Azure ¹			
		Microsoft Teams	Microsoft Teams EHR connector	Power Apps	Power Automate	Power BI (Premium)	D365 Marketing	D365 Customer Insights	D365 Customer Service (Enterprise)	D365 Digital Messaging add-on	D365 Field Service (Enterprise)	D365 Resource Scheduling add-on	D365 Sales Premium	Azure Health Data Services ³	Azure Health Bot ⁴	Text Analytics for Health	Azure IoT
Deliver exceptional patient and member experiences	Personalized access and engagement	●		●	●	◆	●	◆	●	●					●		
	Patient and member insights	◆		●	●	◆	◆	●				●	◆		◆		
	Virtual health ⁵	●	●	◆											◆		
Empower health team collaboration	Care management	◆		●	●	●		◆	●		●	●	◆				●
	Care collaboration	◆		◆								◆	◆				
Improve clinical and operational insights	Clinical analytics			◆	◆	◆							●		●		◆
	Operational analytics			◆	◆	◆							●		◆		◆

1. Azure Services are billed separately based on consumption (including Azure Health Data Services, Azure Health Bot, and Azure Text Analytics for Health, Azure Form Recognizer, IoT Hub). The enterprise version of Dynamics 365 Customer Service, Dynamics 365 Field Service, and/or Dynamics 365 Sales are required to contain Power Apps and Power Automate for their corresponding Solutions. Healthcare Data Model can be used for all capabilities and depends on Power Apps.

2. Microsoft 365 F-SKUs and E-SKUs

3. Azure Health Data Services are a key component to enable interoperability. However, you can enable basic capability functionality without leveraging the Azure Health Data Services.

4. Azure Health Bot Service has a freemium business model; the first 3,000 messages per month are free.

5. Virtual appointments, part of Virtual health, requires Teams Premium

Pricing for Microsoft Cloud for Healthcare prerequisites

[Microsoft 365](#)

[Microsoft Power Platform](#)

[Microsoft Dynamics 365](#)

[Microsoft Azure](#)

Get started with Microsoft Cloud for Healthcare today



Get in touch with your sales representative or account team to determine your unique licensing needs.



For more information about the Microsoft Cloud for Healthcare, download the [datasheet](#).



Learn more by visiting the Microsoft Cloud for Healthcare page at aka.ms/cloudforhealthcare

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