



# Migrating to Microsoft Intune

## Project Work Breakdown Structure



### 1. ASSESS

Assess 3rd party MDM & Operations			Assess current Intune and Azure AD state	
<ul style="list-style-type: none"> <li>Capabilities</li> <li>Inventory</li> <li>Operations</li> </ul>	<ul style="list-style-type: none"> <li>Management mode &amp; enrollment process</li> <li>Apps, config</li> </ul>	<ul style="list-style-type: none"> <li>Users &amp; groups</li> <li>Reporting</li> <li>Integrations</li> </ul>	<ul style="list-style-type: none"> <li>User identity</li> <li>Licensing</li> <li>Existing Integrations</li> <li>RBAC</li> </ul>	<ul style="list-style-type: none"> <li>Existing Intune usage</li> <li>Policies</li> <li>Conditional access</li> </ul>



### 2. DESIGN & PLAN

Mobile devices	Windows devices	Others...	Common foundations	
Assess gaps between current vs target desired state & define the migration scope (devices, policies, apps, groups to be migrated)			<ul style="list-style-type: none"> <li>Core Intune setup</li> <li>Identity &amp; Azure AD</li> <li>Roles &amp; scopes</li> <li>Operational support model</li> <li>3<sup>rd</sup> party integrations</li> <li>Certificate management</li> <li>Conditional access policies</li> <li>Network infrastructure (VPN, NAC, Proxy, etc.)</li> <li>Printing</li> <li>Resources access</li> <li>Reporting</li> </ul>	
Use case A: Implement use-case for onboarding new or unmanaged devices (enrollment, apps, configuration, compliance, updates, conditional access, remote actions)				
Use case B: Design the migration process and tools for existing devices				
Operations and Target Operating Model				
<ul style="list-style-type: none"> <li>Devices lifecycle &amp; update management</li> <li>RBAC model definition</li> <li>Devices provisioning process</li> </ul>		<ul style="list-style-type: none"> <li>Administration &amp; Support model</li> <li>Reporting requirements</li> </ul>		
User change management & communication				
<ul style="list-style-type: none"> <li>User adoption kit &amp; training</li> <li>Communication strategy</li> <li>Ambassadors program</li> </ul>		<ul style="list-style-type: none"> <li>Pilots' communication and feedbacks tools</li> </ul>		



### 3. TEST & VERIFY

Mobile devices	Windows devices	Others...	Operations	
Use case A: Test onboarding new or unmanaged devices (enrollment, apps, configuration, compliance, updates, conditional access, remote actions, access to resources, all common foundations, etc.)			RBAC & operational model	
Use case B: Test migration of existing devices to Intune			Reporting	
			Support	



### 4. DEPLOY

Prepare and verify prerequisites and user eligibility	Deploy progressively
<ol style="list-style-type: none"> <li>Prepare <b>user prerequisites</b>: Azure AD accounts, licensing, group memberships, policies &amp; apps assignments</li> <li>Prepare for <b>device migration</b>: move device to your Zero Touch portals if necessary, whitelist corporate device identifiers, assign enrollment profiles to target devices, push migration tools if necessary</li> </ol>	<ol style="list-style-type: none"> <li>Depending on the platform and your migration strategy, initiate either device wipe operations or unenroll/enroll operations. Those operations can be done either by the end-user or by central IT</li> <li>Deploy your migration solution in progressive waves and plan for a rollback solution if any problem occurs</li> </ol>