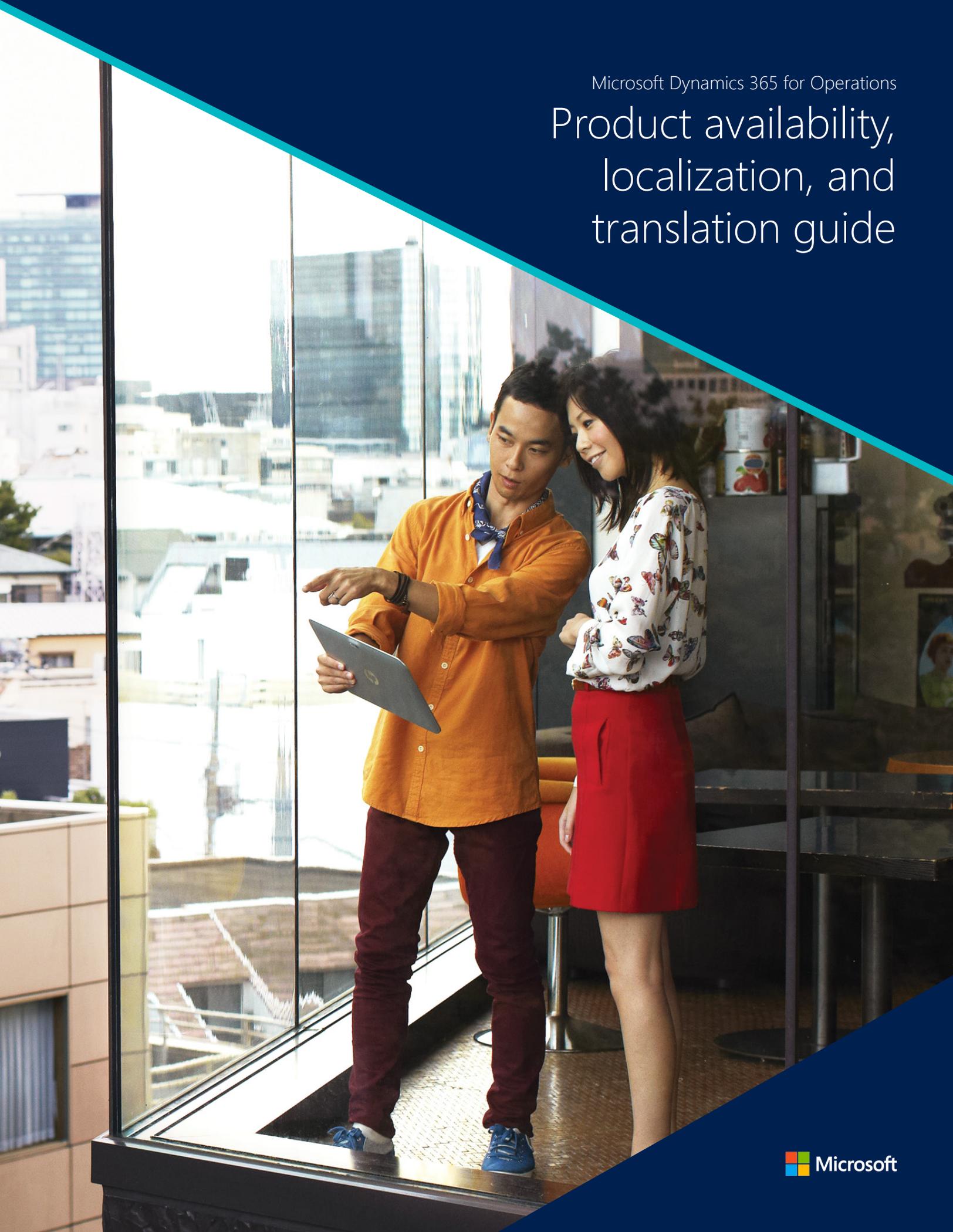


Microsoft Dynamics 365 for Operations

Product availability, localization, and translation guide



Dynamics 365 for Operations

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Availability

Microsoft Dynamics 365 for Operations is localized, translated, and supported by Microsoft and made generally available in the countries/regions[†] listed below. To learn more about supported versions of Microsoft Dynamics 365 for Operations localized and/or translated by Microsoft, refer to the product availability tables below. In addition to country[†]-specific localizations and/or translations that Microsoft creates, our channel partners may make partner-created localizations and/or translations of Microsoft Dynamics 365 for Operations available in countries/regions[†] where Microsoft does not provide a localized or translated version. See the Localization and translation overview below for more information on partner-created solutions.



Languages

Translation is the process of adapting software or documentation to meet language requirements for a particular country/region[†]. For any given language, Microsoft may translate some, all, or none of the user interface (UI) and documentation for Microsoft Dynamics 365 for Operations. Contact your channel partner or the local Microsoft office for more information.



Microsoft Dynamics 365 for Operations is translated into the languages listed below at the time of General Availability.*

Languages

Countries/regions

Arabic

Saudi Arabia

Chinese (Simplified)

China

Czech

Czech Republic

Danish

Denmark

Dutch

Belgium, Netherlands

English

Australia, Canada, India, Ireland, Malaysia, New Zealand, Singapore, South Africa, UK, US

Estonian

Estonia

Finnish

Finland

French

Belgium, Canada, France, Switzerland

German

Austria, Germany, Switzerland

Hungarian

Hungary

Icelandic

Iceland

Italian

Italy, Switzerland

Japanese

Japan

Latvian

Latvia

Lithuanian

Lithuania

Norwegian Bokmål

Norway

Polish

Poland

Portuguese

Brazil

Russian

Russia

Spanish

Mexico, Spain

Swedish

Sweden

Thai

Thailand

Turkey

Turkish



Country localizations

Localization is the process of adapting software to meet country-specific laws or regulations.



Microsoft Dynamics 365 for Operations includes specific localizations for these countries.

Country localizations included at General Availability date*

Australia, Austria, Belgium, Brazil, Canada, China, Czech Republic, Denmark, Estonia, Finland, France, Germany, Hungary, Iceland, Ireland, Italy, Japan, Latvia, Lithuania, Malaysia, Mexico, New Zealand, Norway, Poland, Saudi Arabia, Singapore, South Africa, Spain, Sweden, Switzerland, Thailand, The Netherlands, United Kingdom, United States



Country localizations included in later updates*

India and Russia





Localization and translation overview

Organizations doing business in a particular country/region[†] must comply with country-specific laws, regulations, and common business practices to handle their daily business transactions and operations and meet their legal obligations for activities conducted in the country/region[†]. Microsoft recognizes that non-adherence to these laws and regulations can lead to severe consequences for an organization doing business in that country/region[†].

As an enterprise resource planning (ERP) solution, Microsoft Dynamics 365 for Operations helps organizations manage their various business processes through its extensible architecture. Microsoft extends the business process functionality of its Microsoft Dynamics 365 for Operations by developing specific commercial requirements, language, and non-vertical, national, or

international functionality to address specific tax, accounting, or financial reporting requirements for countries/regions[†] where Microsoft makes Microsoft Dynamics 365 for Operations generally available.

Laws and regulations vary by country/region[†]. While Microsoft Dynamics 365 for Operations “out-of-the-box” is localized and/or translated to address specific laws and/or regulations for particular countries/regions[†], it is not supported in terms of localizations, translations, or technical support in all countries/regions[†]. Features or functionalities that are available in a particular country/region[†] may not be available in all countries/regions[†]. Microsoft Dynamics 365 for Operations also does not support all statutory or regulatory requirements in a specific country/region[†], especially those specific for states, provinces, municipalities, or certain industries and verticals.

Rather, we look to our channel part-

ners, who are an important part of our global strategy, to deliver Microsoft Dynamics 365 for Operations solutions that help customers meet their compliance obligations. Channel partners may adapt the Microsoft Dynamics 365 for Operations to:

- Supplement Microsoft Dynamics 365 for Operations by developing functionality to meet specific laws or regulations that are not covered by features Microsoft provides “out-of-the-box” (e.g., regulations that are unique to states, provinces, cities, municipalities in a particular country/region[†], or certain industries and verticals); or
- Create their own localizations and/or translations for countries/regions[†] where Microsoft does not offer a localized and/or translated version of Microsoft Dynamics 365 for Operations.

Partner-created solutions are owned, implemented, maintained, and serviced by, or on behalf of, the originating channel partner.

Country	Language	AX 2009	AX 2012	Dynamics 365 for Operations	
				GA	Update
 Australia ⁵	English (Australia)	√	√	√	
 Austria ⁵	German (Austria)	√	√	√	
 Belgium ⁵	French/Dutch (Belgium)	√	√	√	
 Brazil	Portuguese (Brazil)	√ ⁴	√ ^{6,9}	√ ⁸	
 Canada ⁵	English/ French (Canada)	√	√	√	
 China	Simplified Chinese (China)	√	√	√	
 Czech Republic	Czech (Czech Republic)	√	√	√ ⁸	
 Denmark ⁵	Danish (Denmark)	√	√	√	
 Estonia	Estonian (Estonia)	√	√	√ ⁸	
 Finland ⁵	Finnish (Finland)	√	√	√	
 France ⁵	French (France)	√	√	√	
 Germany ⁵	German (Germany)	√	√	√	
 Hungary	Hungarian (Hungary)	√	√	√ ⁸	
 Iceland ⁵	Icelandic (Iceland)	√	√	√	
 India	English (India)	√	√		√*
 Ireland ⁵	English (Ireland)	√	√	√	
 Israel	Hebrew (Israel)	√	-- ¹		
 Italy ^{5,10}	Italian (Italy)	√	√	√	
 Japan	Japanese (Japan)	√	√	√	
 Latvia	Latvian (Latvia)	√	√	√ ⁸	
 Lithuania	Lithuanian (Lithuania)	√	√	√ ⁸	
 Malaysia ⁵	English (Malaysia)	√	√	√ ⁸	
 Mexico ⁵	Spanish (Mexico)	√	√	√	
 New Zealand ⁵	English (New Zealand)	√	√	√	
 Norway ⁵	Norwegian Bokmål (Norway)	√	√	√	
 Poland	Polish (Poland)	√	√	√ ⁸	
 Russia	Russian (Russia)	√	√ ⁹		√*
 Saudi Arabia ⁵	Arabic (Saudi Arabia)	√	√	√	
 Singapore ⁵	English (Singapore)	√	√	√	
 South Africa ⁵	English (South Africa)	√	√	√	
 Spain ⁵	Spanish (Spain)	√	√	√	
 Sweden ⁵	Swedish (Sweden)	√	√ ⁹	√ ⁸	
 Switzerland ⁵	French/German/Italian (Switzerland)	√	√	√	
 Thailand ⁵	Thai (Thailand)	√ ²	√ ³	√	
 The Netherlands ⁵	Dutch (Netherlands)	√	√	√	
 Turkey	Turkish (Turkey)	√	-- ¹	-- ⁷	
 United Kingdom ⁵	English (U.K.)	√	√	√	
 United States ⁵	English (U.S.)	√	√	√	



Notes

1. Microsoft Dynamics 365 for Operations may be available in this country/region as a partner-created solution at a future date. Contact your local Microsoft office for more information. In Turkey, Microsoft Dynamics AX 2012 is available through the Microsoft Dynamics Turkey Partners Alliance. Contact the local Microsoft office in Turkey for more information.

2. Contact local Microsoft offices in Thailand for information on Microsoft Dynamics channel partners that have their own product certification from the Thailand Revenue Department and for the software house ID number and the sequence number. These numbers are required for each customer installation in a live operating environment to meet the certification requirements of the Thailand Revenue Department.

3. Contact Microsoft's offices in Thailand to apply for a customer sequence number. This number is required for each customer installation in a live operating environment to meet the certification requirements of the Thailand Revenue Department.

4. The mainstream support date for Microsoft Dynamics AX 2009 has been extended to April 10, 2018. Customers who remain current on the Microsoft Dynamics Enhancement Plan will continue to receive all of the valued benefits of the Enhancement Plan, including regulatory updates and hotfixes, with the following two exclusions: (1) Support for Microsoft Dynamics AX 2009 Brazil point of sale functionality according to the PAF-ECF "ATO COTEPE/ICMS N° 6" of 14-April-2008 (updated by "ATO COTEPE/ICMS 51" of 29-November-2011); (2) Support for Brazil Fiscal book reporting through the integration between Microsoft Dynamics AX 2009 and the fiscal book solution licensed from SoftTeam. Customers that want to continue on SoftTeam's Fiscal Books solution must contact Sonda do Brasil S.A. and negotiate support directly. For additional details, please visit the Support Lifecycle Policy website by clicking here.

5. Additional online services are hosted by Microsoft and additional charges may apply for these services. See <http://www.dynamicsonline.com> for more information.

6. For information about Fiscal printer integration and EFT availability for Microsoft Dynamics AX 2012, please access the "Brazil Localization Scope Document" at https://mbs.microsoft.com/customersource/Global/AX/learning/documentation/white-papers/ax2012r2_scopeofbrazilianlocalization0519.

7. Microsoft Dynamics 365 for Operations is available with the Turkish user interface language support only. Microsoft does not offer a localized version or the translation of user documentation for this country/region.

8. Retail localization for Microsoft Dynamics 365 for Operations for Malaysia, Sweden, Poland, Czech Republic, Hungary, Latvia, Lithuania, Estonia and Brazil will be available in later updates.

9. MPOS for Win8 is not localized for Sweden, Russia and Brazil. Online Store is not localized for Russia and Brazil. Retail Essentials for Microsoft Dynamics AX 2012 R3 are available only through Retail Realm. Please contact afshin@rrdisti.com or Yasser@rrdisti.com.

10. For some business processes, Extended Italian Localization Solution (EXIL), produced by a local channel partner, might be recommended. Contact local Microsoft office in Italy for the information on EXIL availability for Microsoft Dynamics 365 for Operations.

*General Availability of Microsoft Dynamics 365 for Operations for India is expected during H2 of CY2017. General Availability of Microsoft Dynamics 365 for Operations for Russia will be announced in advance through the normal Microsoft channels. If you deploy Microsoft Dynamics 365 for Operations in a country/region where Microsoft has not made a localization available you will need to re-implement the software, at your expense, if and when Microsoft makes a localization for that country/region available.

[†] Use of the word country/region is for convenience only and is not intended to imply sovereignty for any disputed territory that may be mentioned herein.

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Channel partner-created solutions

For additional information about partner-created solutions in your country/region[†], please contact your Microsoft channel partner or local Microsoft office, or utilize the Microsoft Dynamics AppSource to identify channel partner solutions that might be available in your country/region[†].

[Click here to visit Microsoft AppSource](#)



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