

System Center Operations Manager 2007 or 2012 Health Check

Delivered by highly experienced, accredited Microsoft Engineers, Operations Manager Health Check helps you increase availability, reduce support costs & proactively prevent issues.

Increase Operations Manager 2007 or 2012 Availability

After the identified issues have been remediated, customers should see a marked reduction in critical situations and support incidents.

Reduce Operations Manager 2007 or 2012 Support Costs and IT Impact

Fewer critical situations means lower support costs through a reduction in escalation management, executive time and scrutiny, and after-hours support burden.

Proactive Prevention

The Operations Manager Health Check is a proactive, low-cost Microsoft service that highlights Operations Manager environment issues to the customer before those

Overview

As the number of applications and processes integrated into the IT infrastructure grows, it becomes increasingly important to monitor and maintain these systems. The System Center Operations Manager Health Check provides an overview of the configuration and performance of your organization's Operations Manager 2007 or 2012 environment.

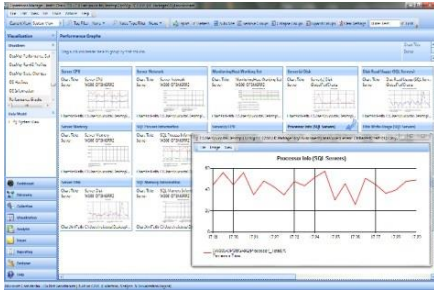
Capitalize on Proactive Management

Leveraging several tools and the "hands on experience" from worldwide Premier Field Engineering (PFE) team, this engagement aims to proactively diagnose data to avoid problems from surfacing in the future.

Key Features

Operations Manager 2007 or 2012 users and administrators will benefit from the following, during the engagement:

- Understanding how to properly use Operations Manager to proactively monitor and prevent downtime
- Leveraging and building processes to ensure problems are resolved
- Knowledge transfer regarding Operations Manager settings, troubleshooting issues and performance tuning.
- Discussion about fault tolerance and disaster recovery
- Considerations of supported limits and how they apply to scalability



Operations Manager Health Check toolset

Phases of the Operations Manager Health Check

Data Gathering

- The Operations Manager Health Check gathers information using a variety of tools from your OpsMgr environment. This data is then processed and analyzed in order to understand and review your implementation.

Data Analysis and Reporting

- Once the information has been gathered and analyzed, recommendations are documented into a report that is produced offsite. Any critical problems found onsite will be addressed adhering to your organization's change management policy. If time and internal processes delay the resolution of any problems, assistance can be scheduled through your Technical Account Manager.

Help Maintain Maximum Efficiency

- The Operations Manager Health Check leverages Microsoft's internal practices along with real experiences from the field to help maximize efficiency and mitigate risks. Organizations can expect increased uptime as your IT staff works alongside an accredited Microsoft PFE, learning to diagnose problems from symptoms, and thus uncovering issues before they escalate support costs.

Help Reduce Support Costs

- The Operations Manager Health Check helps expose vulnerabilities in your Operations Manager Infrastructure and operational processes. When resolved, the result can be improved uptime and lower support costs. Diagnostics reveal causes, not just symptoms, enabling you to take a proactive approach to reducing problems. This includes helping to identify problems to optimize productivity and uncovering potential issues before they affect users and drive up support costs.

Utilize Practical Recommendations

- The Health Check provides possible solutions for each of the risks identified to assist you in operating an enterprise Operations Manager 2007 or 2012 deployment. You will receive operations, configuration, and architectural recommendations aimed at improving the operational efficiency of your Operations Manager servers.

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