DATA SHEET

System Center Configuration Manager Health Check

The System Center Configuration Manager Health Check is a high impact Microsoft Service that gathers, analyses and reports on System Center Configuration Manager architecture, configuration and installation issues that have the ability to directly impact server, client and network health if they are not addressed.

Technical Highlights:

The primary goals of the System Center Configuration Manager Health Check are to help you accomplish the following:

- Assess the current health of both the System Center Configuration Manager infrastructure and current operational practices by leveraging both extensive automated data collection tools and in depth management interviews with your IT Staff.

- Identify key areas where your System Center Configuration Manager environment may deviate from Microsoft Best Practices and most importantly, how to remediate these issues so your infrastructure functions as efficiently as possible.

- A real-world plan to develop an enterprise-class System Center Configuration Manager infrastructure implementation. The Microsoft Premier Field Engineering Team team developed this best practice guidance in partnership with various organizations within the company including Enterprise Services and the IT Organisation.

Target Audience:

This Health Check is designed for the senior IT staff responsible for managing and administering the production System Center Configuration Manager environment.

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Program Phases:

The System Center Configuration Manager Health Check is divided into three major phases: Environmental Assessment, Analysis and Reporting and Remediation. Each phase is handled by an System Center Configuration Manager expert with extensive enterprise level experience who can thoroughly review, consolidate the results and ascertain appropriate next steps based upon your specific environment and needs/ requirements.

Environmental Assessment Phase:

The first phase of the program, the Environmental Assessment Phase is performed by Microsoft-accredited System Center Configuration Manager Health Check engineers who thoroughly review your existing infrastructure from both a technical and operational perspective. This includes extensive one on-one discovery of existing System Center Configuration Manager management practices and an exhaustive data gathering process that reaches throughout the entire System Center Configuration Manager hierarchy.

This in-depth process results in a thorough study of operational health of your production System Center Configuration Manager environment.

Analysis and Reporting Phase:

The resulting aggregate data, along with your existing management practices are systematically analysed, and compared to Microsoft Best Practices to identify current standards and whether they are considered to be a known issue to Configuration infrastructure and client health.

Remediation Phase:

The outcome of this analysis includes a detailed assessment of current health and recommendations for remediating the known issues in the environment. Our System Center Configuration Manager Health Check experts will engage in discussions centered on identifying solutions to address your highest issues. The recommendations provided are proven to strengthen and stabilise a typical enterprise System Center Configuration Manager environment.

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