



# nature OF BUSINESS

opportunities for growth

**AUSTRALIA PARTNER CONFERENCE**

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# Leverage Microsoft Services to drive success

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# Agenda

- Microsoft Services
- Demand and challenges we all face
- Microsoft investment and commitment
- How does this add value to customers?
- How can Partners capitalise on this opportunity ?
  - Readify experience
- What is your opportunity?
  - How to get involve



# Microsoft Services

We Help customers realize their full potential through ***accelerated adoption*** and ***productive use*** of Microsoft technologies.



# Demand and challenges we all face

*How can Microsoft help further strengthen my brand in front of my customers ?*

**- Partner**

*What does “Partnering with Microsoft” really mean to my project -* **Customer**

*How can Microsoft further help train my staff ?*

**– Customer/Partner**

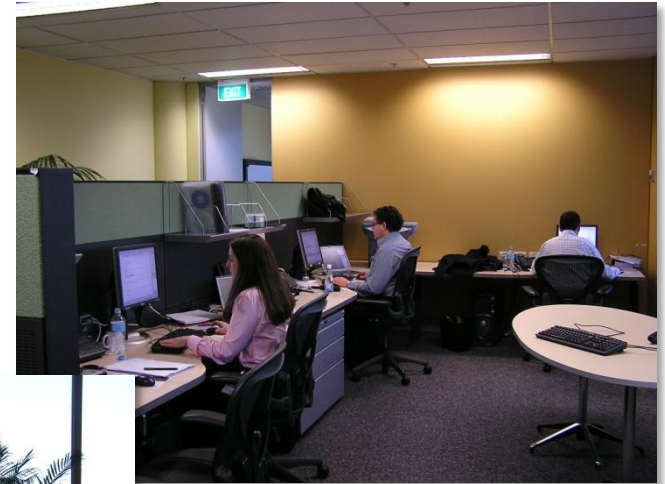
*How can Microsoft help us establish a long term relationship with our customers*

**–Partner**



# Microsoft investment and commitment

## Solutions Development Centre (SDC)



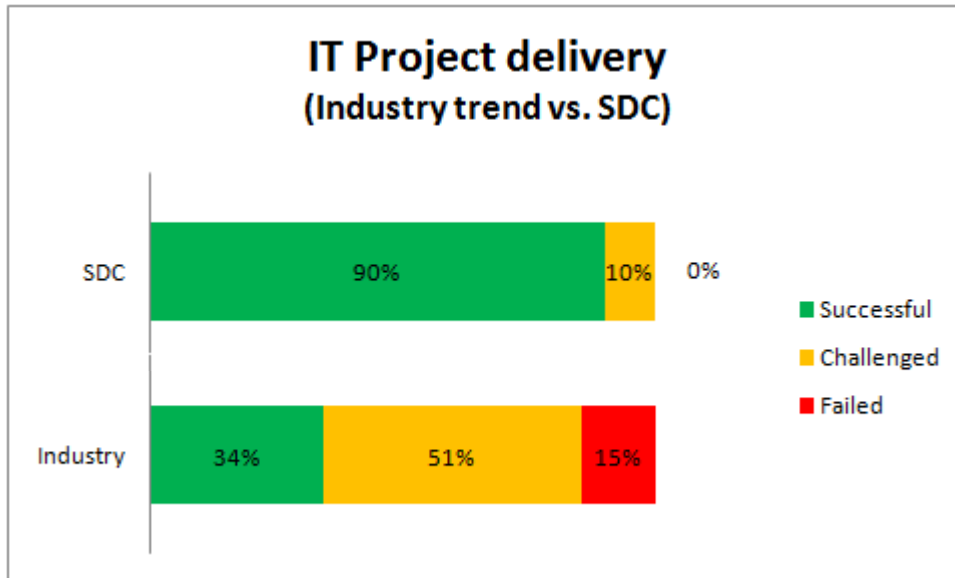
# How does this add value to Customers?

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- Pre-built project delivery environment
  - Less project ramp up time (savings of up to 15% per project)
- Access to both local and global technical resources
  - Design validation as well as rapid resolution of issues
- Access to pre-built delivery and testing processes and tools
  - Consistency and quality
- Ability to re-use existing intellectual property
  - Faster time to market

# What is our track record to date?

- Nearly 2/3 of projects significantly overrun their cost estimates  
Source: Agile estimating and planning



## Our track record to date

- 90% of the projects delivered on time and within budget
- Successful track record with reference customers and Partners
- Proven, established & mature software estimation model

Of all the businesses who undertake software development projects...only 34% prove successful in the industry.

Source: CHAOS Chronicles Report (Industry data)

# How can Partners capitalise on the opportunity ?

## Readify experience

- A brief introduction to Readify
  - Consulting and Training organisation focused solely on Microsoft developer centric technologies (e.g. APIO, ALM, .NET)
  - Only employ Top 10% consultants and developers, BRW Fast 100
  - Gold Partner (Customer Developer, Data Access, Information Worker, Business Process and Integration, Mobility Solutions)
  - Services Executive Partner Advisory Council (SEPAC)
- Some examples of how we made it work
  - Webjet – Jointly developed in the SDC (year 1), and Readify became the development Partner....
  - Ticketek – Jointly developed in the SDC (year 1), and Readify became the development Partner....
  - Other examples include: Commonwealth Games, ICMS (Joint bids on others)
  - Helped us to further strengthen your brand in the eyes of our customers



# How can Partners capitalise on the opportunity ?

## Readify experience

- Benefit to Readify as a Partner

- Credibility through Microsoft brand association
- Customer wants Microsoft 'skin in the game'
- Skills augmentation (both ways)
- Working on 'cool' projects
- Best practice process and rigor for development



- Readify experience with Microsoft and SDC

- Did Microsoft actually steal our best people?
- Did Microsoft actually stay in the engagement after the initial lighthouse opportunity ceased?
- Will engaging with Microsoft erode the profitability ?
- Did the relationship with Microsoft help or hinder overall customer satisfaction?



# What is your opportunity?

- Application development and integration is a significant market opportunity
- Identify a customer and a project where you want to make an impact
  - Application development
  - Integration
  - Mainframe migration
- Make use of the SDC facility, work with Microsoft and differentiate your proposal and the brand
  - Get in touch with the SDC team
    - Vajira Weerasekera ([vajiraw@microsoft.com](mailto:vajiraw@microsoft.com))
    - Robert Mawston ([robmaw@microsoft.com](mailto:robmaw@microsoft.com))
    - <http://www.microsoft.com/sdc>

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# Questions ?