

Microsoft Dynamics 365

Cloud services compliance

*Last updated:
June 2018*



Microsoft Dynamics 365 cloud services compliance

The table shows a summary of Microsoft Dynamics 365 cloud services.

Microsoft is constantly adding new features into scope as additional audits are conducted and new capabilities are launched. In addition, we have added a summary view of certification for our Dynamics 365 for U.S. Government.

See the [Microsoft Online Services Terms](#) for specific contractual commitments.

Microsoft Online Services Terms

Terms

Microsoft Dynamics 365 for Finance and Operations Product Availability Guide

Operations availability

Microsoft Dynamics 365 International Availability Guide

International availability

Learn more about compliance at Microsoft

Compliance

Compliance by service

		Dynamics 365 for Sales	Dynamics 365 for Customer Service	Dynamics 365 for Field Service	Dynamics 365 for Project Service Automation	Dynamics 365 for Microsoft Social Engagement	Dynamics 365 for Finance and Operations	Dynamics 365 for Retail	Dynamics 365 for Talent	Dynamics 365 Business Central
Cross industry	ISO 27001	√	√	√	√	√	√	√	√	√
	ISO 27017	√	√	√	√	√	√	√	√	√
	ISO 27018	√	√	√	√	√	√	√	√	√
	SOC 1 (SSAE 18) Type 2	√	√	√	√	--	√	√	--	√
	SOC 2 Type 2	√	√	√	√	--	√	√	--	√
	PA-DSS	N/A	N/A	N/A	N/A	N/A	√	√	N/A	N/A
	CSA STAR Self-Assessment	√	√	√	√	--	--	--	--	--
Health	HIPAA BAA	√	√	√	√	√	√	√	√	√
Manufacturing	FDA CFR Title 21 Part 11	√	√	√	√	--	--	--	--	--
Government	EU-US Privacy Shield	√	√	√	√	√	√	√	√	√
	EU Model Clauses	√	√	√	√	√	√	√	√	√
	UK Official	√	√	√	√	--	--	--	--	--
	Spain ENS	√	√	√	√	--	√	√	--	--
	Spain LOPD	√	√	√	√	--	√	√	--	--
	FINMA (Swiss, FSI)	√	√	√	√	--	--	--	--	--
	FERPA	√	√	√	√	√	√	√	√	√
	New Zealand Gov CIO Fx	√	√	√	√	--	--	--	--	--
	Australian CCSL (IRAP)	√	√	√	√	--	--	--	--	--
	Singapore MTCS	√	√	√	√	--	--	--	--	--

Key	
√	Achieved
N/A	Not applicable
--	Under consideration

U.S. Government compliance by service

		Dynamics 365 for Sales	Dynamics 365 for Customer Service	Dynamics 365 for Field Service	Dynamics 365 for Project Service Automation
Cross industry	ISO 27001	√	√	√	√
	ISO 27018	√	√	√	√
	SOC 1 (SSAE 18) Type 2	√	√	√	√
	SOC 2 Type 2	√	√	√	√
	CSA STAR Self-Assessment	√	√	√	√
Health	HIPAA BAA	√	√	√	√
Manufacturing	FDA CFR Title 21 Part 11	√	√	√	√
Government	EU-US Privacy Shield	√	√	√	√
	DISA L2	√	√	√	√
	CJIS (state criminal justice)	√	√	√	√
	FIPS 140-2	√	√	√	√
	NIST 800-171	√	√	√	√
	Section 508 VPATs	√	√	√	√
	FedRAMP High	√	√	√	√

Key	
√	Achieved
N/A	Not applicable
--	Under consideration

© 2018 Microsoft Corporation. All rights reserved.

This document is provided "as-is." The information and views expressed in this document, including URL and other Internet Web site references, are current as of the publication or revision date and may change without notice. You bear the risk of using it.

This document is provided for informational purposes only and cannot be incorporated within, or attached to, any type of an agreement. This document is not intended to be a service contract, and does not commit Microsoft, its channel partners, or the customer to any features, capabilities or responsibilities mentioned herein. As used in this document, references to "partner" refer solely to marketing relationships and do not refer to or imply a partnership or any other legal relationship.

The furnishing of this document does not provide you with any legal rights to any intellectual property in any Microsoft product or service. You may copy and use this document for your internal, reference purposes only.



Microsoft Dynamics 365