Software Assurance E-Learning Delivery Options Guide for Customers

Software Assurance E-Learning

Objective: Software Assurance E-Learning entitles you to access self-paced, interactive, online training developed by Microsoft experts. Software Assurance E-Learning Benefits Administrators and Training Managers can use this guide to learn about all the delivery options you have in accessing and administering the e-learning courses.

With Software Assurance E-Learning you can help your employees gain skills to be more productive with their current software or help them prepare for new versions with up-to-date, online training developed by Microsoft experts. Software Assurance E-Learning offers self-paced interactive training designed for end-users delivered via Internet or Intranet.

Use End-User E-Learning Training to:

- Help employees become more productive with Microsoft software
- Prepare employees for new product implementations
- Get flexible, self-paced training options without impacting your budget

Software Assurance E-Learning Delivery Options Guide

Software Assurance E-Learning Delivery Options:

This guide focuses on outlining the two (2) different Software Assurance E-Learning delivery options and helping administrators make a decision on which delivery option fits the training goals of the company.

Features	Online Delivery Option (Microsoft Recommended)	SCORM Packages
SA E-Learning Pool Access	All - Application, System/Client, Server	Application, System/Client
Access Type	Online through the [Microsoft Learning Central Business Portal](https://business.microsoftelearning.com/)	▶ Accessed through customer's SCORM 1.2--compliant Learning Management System ▶ Content hosted by customer
Firewall	Requires passage through firewalls	Behind the firewall solution
Benefit Access Tracking	Managed by Microsoft	Managed by customer to subscription limits of the licensing agreement
Administrative Functionality	▶ Usage reporting ▶ Create and manage E-Learning administrator accesses ▶ Manage Users and User Groups ▶ Create and assign Learning Plans (courses) to users/groups ▶ License management ▶ Unique access code creation	Dependent on customer's Learning Management Capabilities
Support	Supported by Microsoft	Limited support from Microsoft
E-Learning content cost	▶ Included in you Software Assurance E-Learning Benefit. ▶ Visit the [SA catalog](#) to see what course titles are eligible through Software Assurance E-Learning E-Learning titles not part of the Software Assurance E-Learning benefit as stated in the [SA catalog](#) are available for purchase.	
Delivery Method cost	Included in you Software Assurance E-Learning Benefit.	Included in you Software Assurance E-Learning Benefit.
Recommended for	▶ All Software Assurance E-Learning customers ▶ Customers who do not have a Learning Management System	Customers who need a behind the firewall solution

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Online Delivery Option

The online delivery option is provided at no additional charge to all Microsoft Software Assurance E-Learning benefit customers and is the recommended delivery option for Software Assurance customers. This option enables users to access Software Assurance E-Learning course from the web anytime and anywhere through the [Microsoft Learning Central Business Portal](https://business.microsoftelearning.com/) (https://business.microsoftelearning.com/).

Online Delivery offers:

▸ Course access without a Learning Management System (LMS)

▸ Ability to download part of a course for offline use

▸ Access to all course pools

▸ Reporting on student progress

▸ Administrative functions such as user/Group management, Learning Plan creation/management, and Reporting

▸ Free delivery and immediate access to e-learning content

Online Delivery requires:

▸ Users to create and use a Microsoft account (formally Windows Live ID) to access online course

▸ Courses to be accessed through Company's standard firewalls

Online Delivery access:

There are 2 ways for you to provide access to users for the online delivery option.

	Scenario	Recommendation
Scenario 1:	I need to be able to directly manage e-learning users and create user groups, assign courses to specific users, and access e-learning usage reporting	Use Microsoft Learning Central Business Portal – Administration site to provide Software Assurance E-Learning access to students
Scenario 2:	I do not need to directly manage the e-learning users and create user groups and I do not need to be able to assign courses to specific users. I may or may not need to access e-learning usage reporting.	Use access code provided in the Volume Licensing Service Center (VLSC) after benefit activation to provide Software Assurance E-Learning access to students.

Resources

▸ [SA Course Catalog](#) **–** view the list of courses available through Software Assurance E-Learning

▸ [Learning Central Administrator Guide](#) – guide for benefit administrators and e-learning administrators to understand e-learning access distribution options and e-learning administration functionality

▸ [Microsoft IP Whitelisting](#): If you expect multiple Microsoft accounts to be created from the same IP in a short span of time, you will need to white-list your IP address

▸ [Software Assurance E-Learning Learner Guide](#) – guide for E-Learning Learner on how to use Software Assurance E-Learning courses

▸ [Software Assurance E-Learning Best Practices](#) – guides providing best practices for administrators of Software Assurance E-Learning

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SCORM Delivery Option

The Shareable Content Object Reference Model (SCORM) delivery option is available at no additional charge to all Enterprise (EA) or Select Agreement customers with the Software Assurance e-learning benefit. This option provides Software Assurance customers with the ability to download the **Applications** and **Systems** pools of SCORM courses and host the content behind the company firewall. Students can then access these Software Assurance E-Learning courses within the organization's firewall through a SCORM 1.2--compliant LMS using familiar sign-in routines.

LMS administrators have the full capabilities of their system for reporting, prescriptive learning, access, and catalog management. Courses can be downloaded for use of the customer's LMS at no additional charge from the [Volume Licensing Service Center](http://www.microsoft.com/licensing/servicecenter/) site at http://www.microsoft.com/licensing/servicecenter/. SCORM download packages are not available until about two months after the online version of the course has been released

Server courses are not available in the SCORM format due to the complexities of virtual labs within those courses. All **Server** courses must be consumed online. For additional information about SCORM delivery, please contact scormhlp@microsoft.com.

SCORM Delivery offers:

▶ Course access while remaining behind the firewall

▶ A simple download process for **Application** and **System** courses

▶ Use of your in-house Learning Management System (LMS) for administrative functions, such as catalog management and user management for assigning courses to individuals or groups

SCORM Delivery requires:

▶ Customers to have their own Learning Management System

▶ Customers to self-manage user accesses to subscription limits of the agreement terms

▶ Users to still use the online delivery option for Server courses

Downloading SCORM files from VLSC:

▶ Step 1: Sign in to VLSC (https://www.microsoft.com/licensing/servicecenter).

▶ Step 2: Click "Downloads and Keys".

▶ Step 3: Select "Software Assurance" checkbox on the left navigation section.

▶ Step 4: Select the appropriate Microsoft E-Learning product (Applications or Systems).

▶ Step 5: Click "Download" to select download method and language and "continue"

▶ Step 6: Click "Download" for each of the desired components

SCORM delivery resources:

▶ [SA Course Catalog](#) – view the list of SCORM courses available through Software Assurance E-Learning

▶ [Software Assurance E-Learning Best Practices](#) – guides providing best practices for administrators of Software Assurance E-Learning