

Enable Your Mobile Workforce



Overview

Technology continues to change how corporate enterprises work. One example is the wave of mobility solutions that are aggressively extending connected systems. With mobile computing, corporations are realizing benefits today by expediting paper-based systems and providing real-time communications to mobile workers. Companies with mobile work forces are taking advantage of mobility solutions today and gaining many productivity and efficiency boosts.

These gains lend benefits in the following areas:

- Greater customer service due to improved processes
- Cost savings from route management optimization
- Improved inventory management
- Faster billing and cash flow
- Reduced total cost of ownership
- Faster decision support

As mobile devices are becoming a critical part of IT infrastructure, managing these devices has become a challenge. Windows Mobile® devices are more capable today in terms of:

- Enterprise connectivity
- Integration with the Active Directory® service
- Self-service device provisioning and bootstrapping for new device setup
- Full inventory data for all enrolled devices
- Rich targeting capabilities so you can deploy targeted firmware and software updates
- Enterprise-level control over which applications may, and may not, be run on managed devices

The mobile devices of today are changing how corporations in the United States do business. The Microsoft® Technology Center would like to help you find out how you can enable and manage your mobile work force.

Objectives

The mobile work force enablement design sessions can provide valuable insight into how to employ the Windows Mobile platform in three areas:

- *Mobile work force collaboration:* Guidance on improving the communications of a mobile work force, with the goal of enhancing and/or replacing business processes to increase communication throughout the organization, decision support, and customer satisfaction.
- *Line-of-business (LOB) application integration:* Assistance in extending current LOB applications to enable real-time communications among all workers, including mobile users.
- *Device management and security:* A discussion of how to enable efficient control of Windows Mobile devices and provide reliable, low-cost, and consistent manageability that works well with your existing Microsoft-based infrastructure and helps enable more secure access to the corporate network.

Microsoft Products/Methodologies Involved

Some or all of the following may be involved in the engagement:

- Microsoft ActiveSync®
- Microsoft BizTalk® Server
- Microsoft Exchange Server
- Microsoft Internet Security and Acceleration Server
- Microsoft Office system, including:
 - Microsoft Office Communications Server
 - Microsoft Office SharePoint® Server
- Microsoft SQL Server®
- Microsoft Visual Studio® Team System
- Windows Mobile
- Windows Server®
- Microsoft System Center Mobile Device Manager

ARCHITECTURE DESIGN SESSION	PROOF-OF-CONCEPT WORKSHOP
<p>OVERVIEW</p> <p>This session provides guidance in designing solutions that improve collaboration; presence awareness; and communications between the mobile worker, the business, and the customer. The architecture design session also provides technical guidance on extending LOB applications to encompass mobile workers.</p>	<p>OVERVIEW</p> <p>This proof-of-concept workshop addresses technology barriers to applications for the mobile work force. The goal of the proof-of-concept offering is to prove out challenges in the customer's adoption of Microsoft solutions.</p>
<p>DELIVERABLES</p> <p>During the architecture design session, we will plan a high-level architecture framework and conceptual design for a solution based on your organization's business goals and technical requirements. In addition to a written summary of the engagement, you will also have acquired information around:</p> <ul style="list-style-type: none"> • Enabling your mobile work force. • Enhancing collaboration and line-of-business integration. • Managing Windows Mobile devices as part of the • IT infrastructure. 	<p>DELIVERABLES</p> <p>At the conclusion of the workshop, your development team will have gained working knowledge and guidance around patterns for delivery.</p>
<p>PRIMARY AUDIENCE</p> <ul style="list-style-type: none"> • Key decision makers • Technology architects • Subject matter experts • Developers 	<p>PRIMARY AUDIENCE</p> <ul style="list-style-type: none"> • Technology architects • Subject matter experts • Developers

Contact Information

To schedule an architecture design session or proof-of-concept workshop, contact the Microsoft Technology Center in your area:

- Atlanta • Bangalore • Beijing • Boston • Chicago • Dallas • Dubai • Dublin • Irvine • Munich • New York • Paris • Reston • Silicon Valley • Taipei • Thames Valley (UK)