







Introduction	Click Instructions	Talking Points
	<p>1.</p>	<p>Welcome to this guided lab, “Explore Creating Dashboards.”</p>
	<p>2.</p>	<p>This guided lab is the fourteenth in the Microsoft® Private Cloud series. It is recommended that the 14 labs in this series be taken in order, to best understand the experience and the benefits of working with the Microsoft Private Cloud.</p>

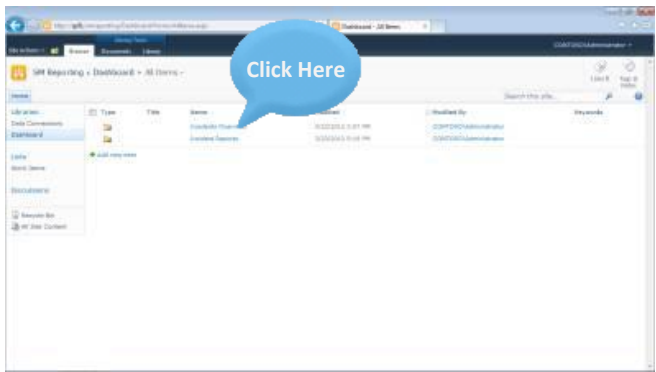
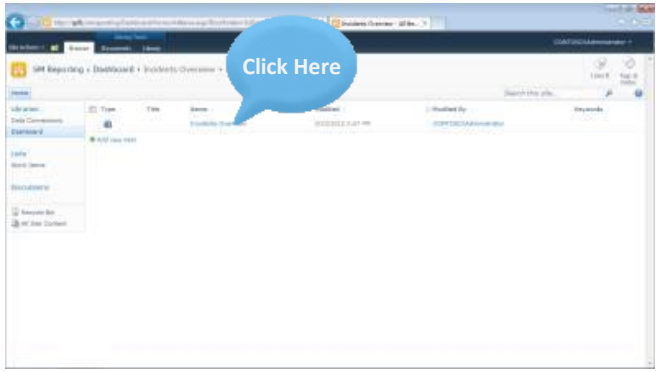
 <p>The diagram illustrates the Microsoft Private Cloud architecture. It shows a flow from 'Self-Service' (with a 'Click Here' callout) through 'Service Models' to 'Service Delivery and Automation'. This process involves 'Configure/Deploy' and 'Monitor/Operate' steps, supported by 'System Center' and 'Windows Server'. The architecture is layered over 'Virtual' infrastructure, which can be either 'Private Cloud' or 'Public Cloud'. The bottom bar categorizes the process into 'APPLICATION MANAGEMENT', 'SERVICE DELIVERY AND AUTOMATION', and 'INFRASTRUCTURE MANAGEMENT'. The Microsoft logo is at the bottom right.</p>	<p>3.</p>	<p>By completing this series of labs, you will gain in-depth experience with the Microsoft Private Cloud and the products it comprises, including Microsoft System Center 2012 and Windows Server® 2008 R2 SP1.</p> <p>You will see how this new approach to computing delivers IT-as-a-Service, by providing:</p> <ul style="list-style-type: none">Application Management;Service Delivery and Automation; andInfrastructure Management.
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How to Navigate	Click Instructions	Talking Points
	<p>1.</p>	<p>To navigate this guided lab, either click the prompts indicated on the screen, or use your forward and back arrow keys to navigate through the steps.</p> <p>You can also access the control bar at the bottom of the screen for additional options.</p>
	<p>2.</p>	<p>To navigate this guided lab, either click the prompts indicated on the screen, or use your forward and back arrow keys to navigate through the steps.</p> <p>You can also access the control bar at the bottom of the screen for additional options.</p>

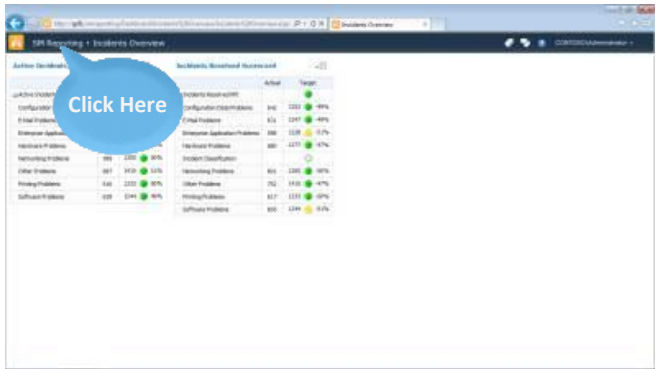
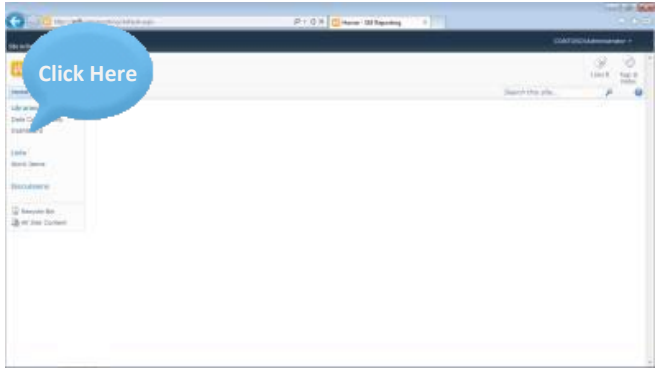
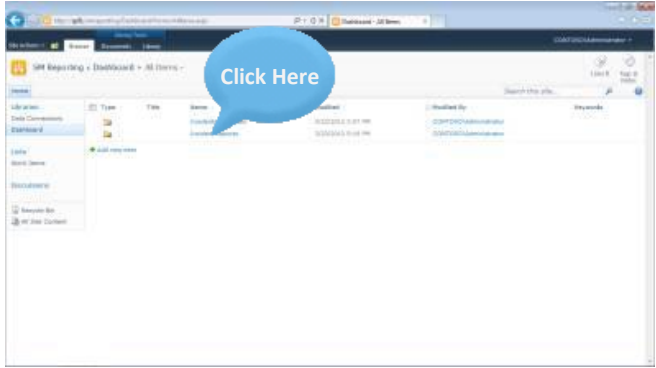
Demo Script: Lab 14 - Explore Creating Dashboards

Learning Objective	Click Instructions	Talking Points
<p>Learning Objective</p> <p>In this guided lab, you will learn how to create custom dashboards using real-time data from the Microsoft System Center 2012 - Service Manager Data Warehouse, and how to publish them to a Microsoft SharePoint site where they can be accessed by different groups of people.</p>  	<ol style="list-style-type: none">1.	<p>In this guided lab, you will learn how to create custom dashboards using real-time data from the Microsoft System Center 2012 - Service Manager Data Warehouse, and how to publish them to a Microsoft SharePoint site where they can be accessed by different groups of people.</p>

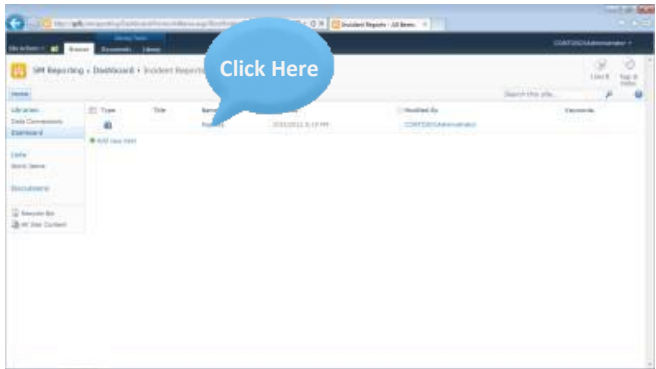
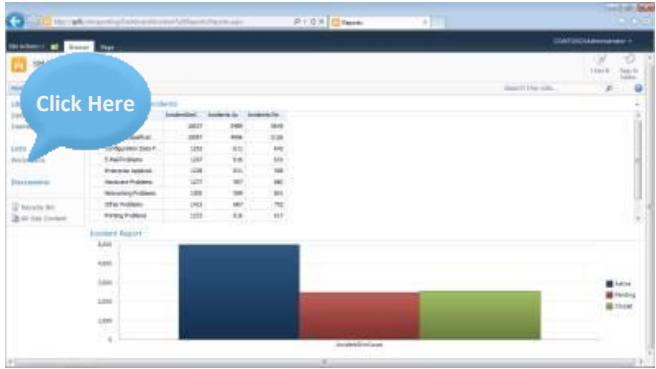
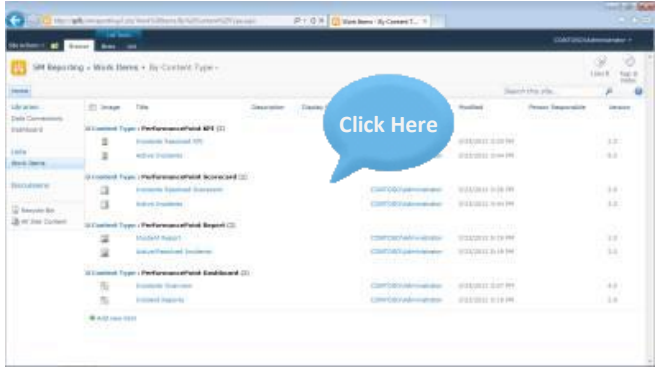
Demo Script: Lab 14 - Explore Creating Dashboards

Explore a Dashboard	Click Instructions	Talking Points
	<ol style="list-style-type: none"> 1. Click the Incidents Overview folder. 	<p>First, you will explore previously created dashboards on a Microsoft SharePoint site to view real-time data from the Microsoft System Center 2012 – Service Manager Data Warehouse. To get started, follow the prompts on the screen.</p>
	<ol style="list-style-type: none"> 2. Click the Incidents Overview page. 	

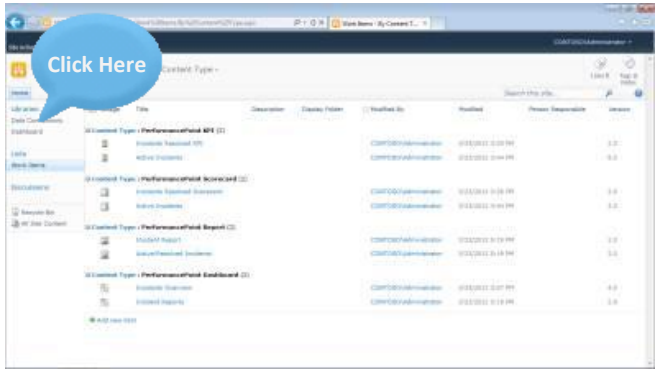
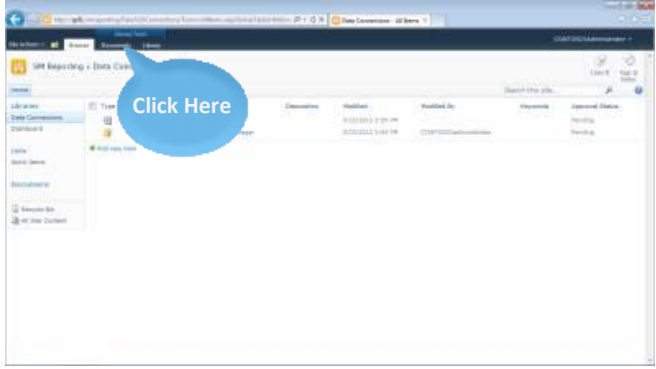
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>3. Click SM Reporting.</p>	<p>This dashboard provides scorecards for active and resolved incidents, grouped by incident type.</p>
	<p>4. Click Dashboard.</p>	
	<p>5. Click the Incidents Reports folder.</p>	

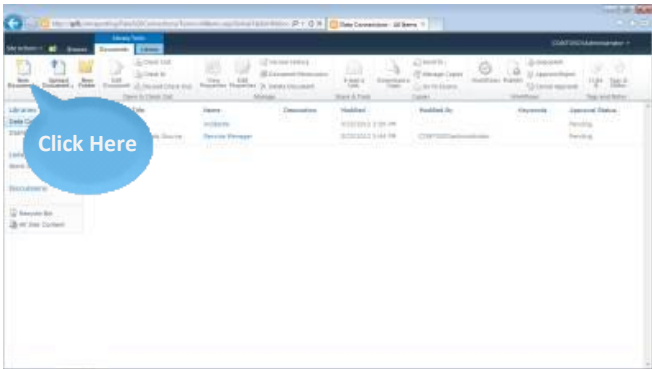
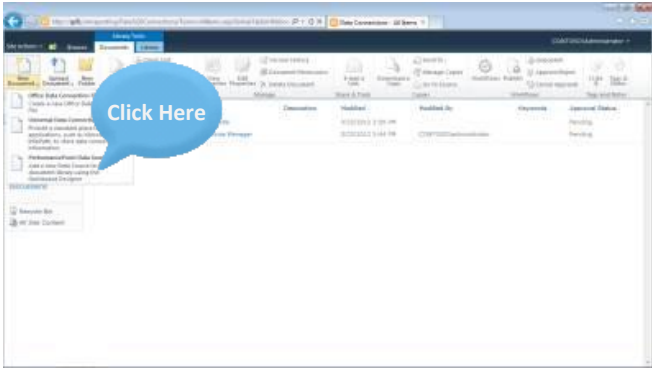
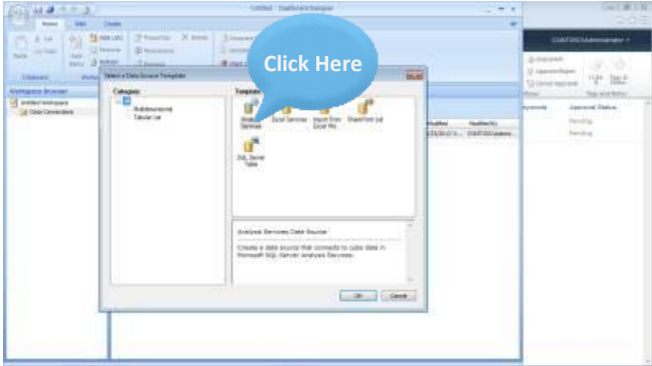
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>6. Click the Reports page.</p>	
	<p>7. Click Work Items.</p>	<p>This dashboard provides a breakdown of active, pending, and closed incidents, along with a visualization of incident status.</p>
	<p>8.</p>	<p>This list of work items shows the underlying content—the KPIs and scorecards—used by the dashboards you just saw.</p>

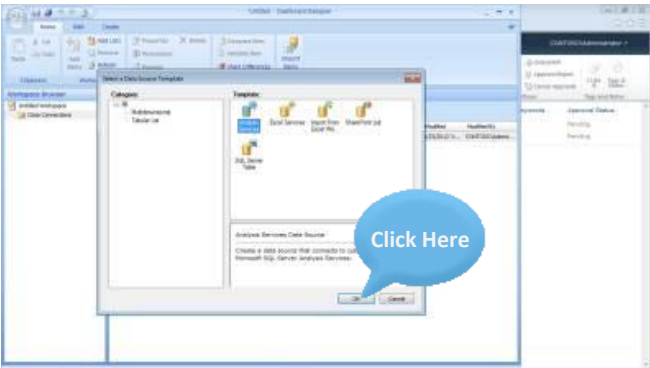
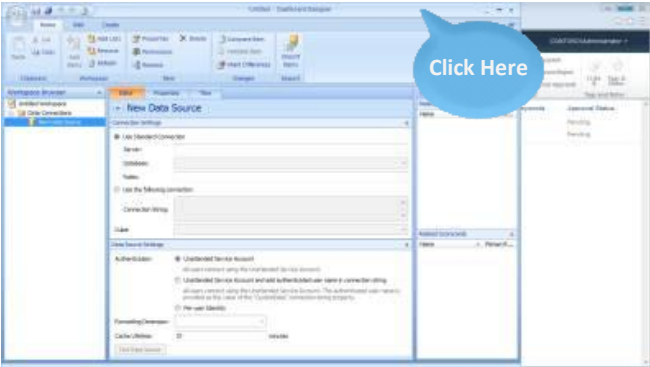
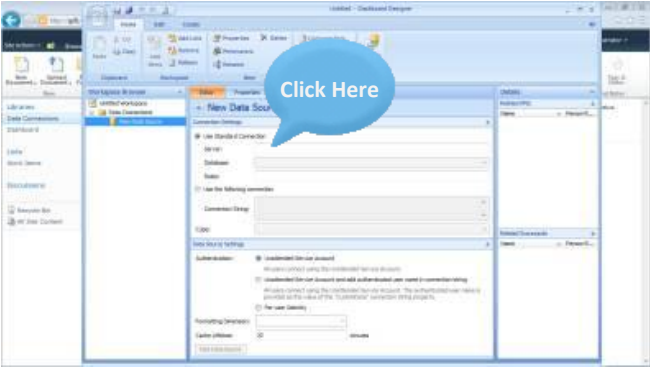
Demo Script: Lab 14 - Explore Creating Dashboards

Create/Publish a Dashboard	Click Instructions	Talking Points
	<ol style="list-style-type: none"> 1. Click Data Connections. 	<p>Now, you will create and publish a new dashboard using the PerformancePoint® Dashboard Designer, a component of SharePoint Server 2010. To begin, follow the on-screen prompts.</p>
	<ol style="list-style-type: none"> 2. Click the Documents tab. 	<p>Connect to the Service Manager Data Warehouse by creating a new PerformancePoint data source in Dashboard Designer.</p>




Demo Script: Lab 14 - Explore Creating Dashboards

	<p>3. Click the New Document drop-down.</p>	
	<p>4. Select PerformancePoint Data Source.</p>	
	<p>5. Click Analysis Services.</p>	

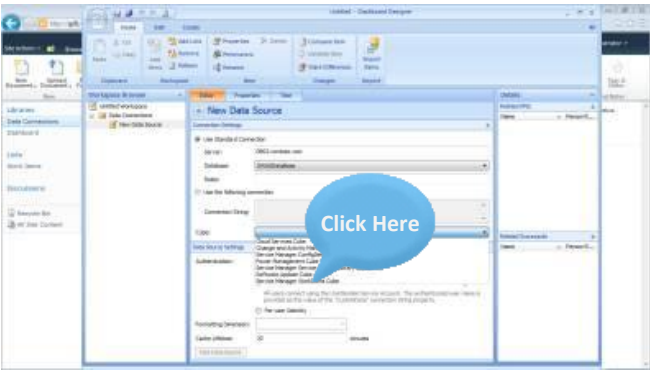
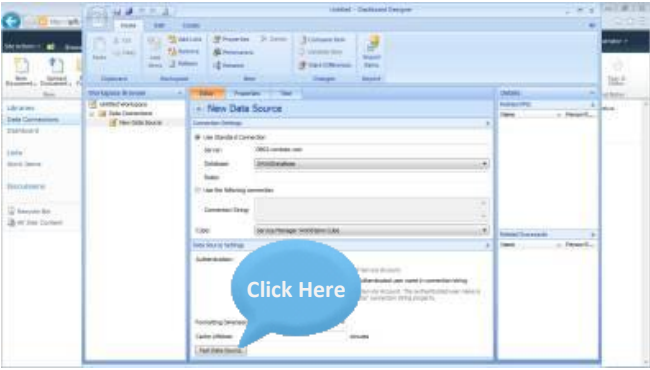

Demo Script: Lab 14 - Explore Creating Dashboards

	<p>6. Click OK.</p>	
	<p>7. Click to move the Dashboard Designer window.</p>	
	<p>8. Click to enter a server.</p>	<p>Specify the settings for the new data source and test the connection.</p>

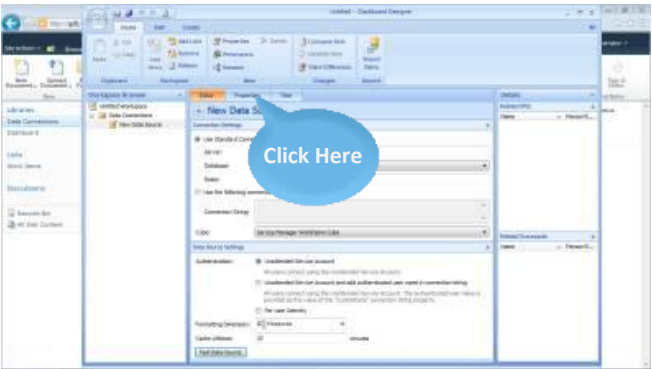
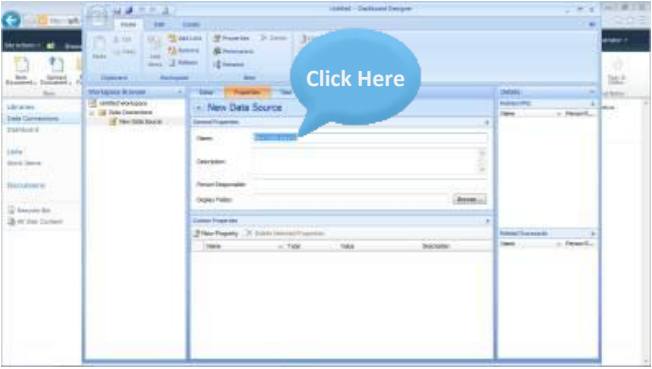
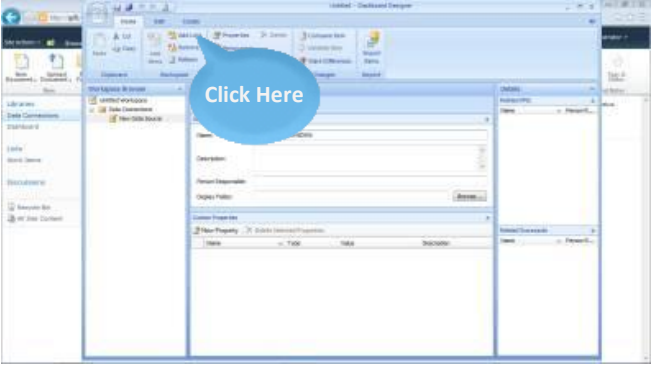
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>9. Click the Database drop-down.</p>	
	<p>10. Select DWASDataBase.</p>	
	<p>11. Click the Cube drop-down.</p>	




Demo Script: Lab 14 - Explore Creating Dashboards

	<p>12. Select Service Manager WorkItems Cube.</p>	
	<p>13. Click Test Data Source.</p>	
	<p>14. Click Close.</p>	

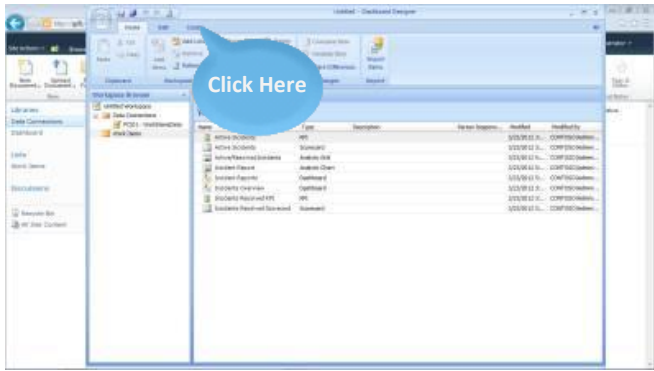
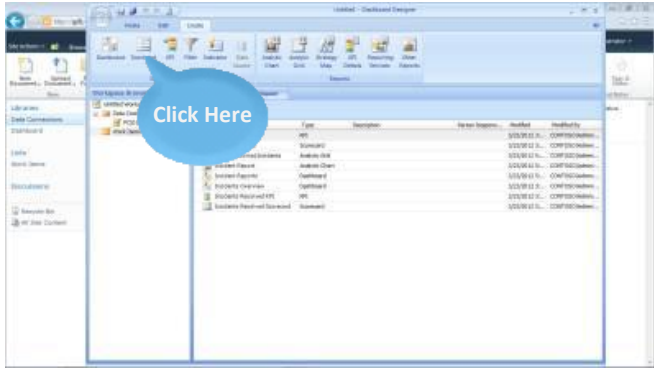
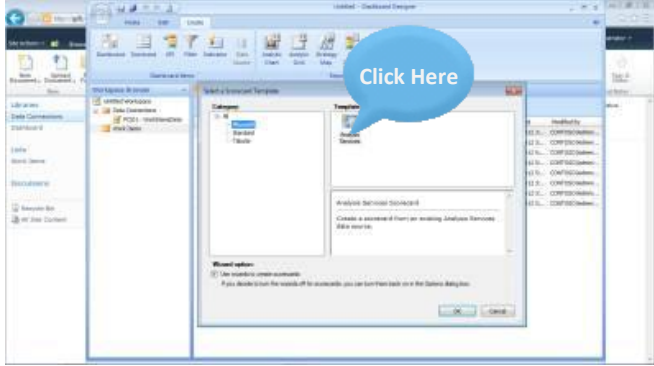
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>15. Click Properties.</p>	
	<p>16. Click to enter a name.</p>	<p>Give the new data source a name and add work items that can be used in the creation of a new dashboard.</p>
	<p>17. Click Add Lists.</p>	

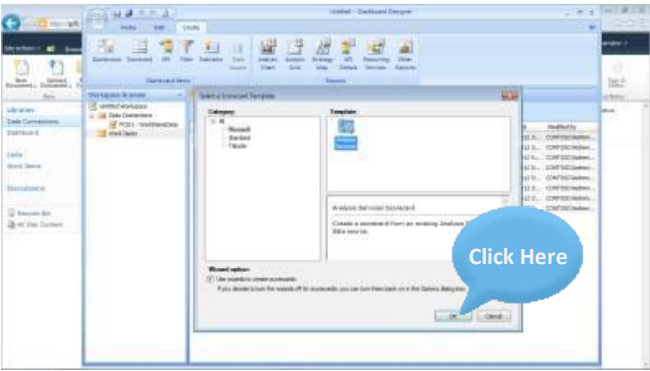


Demo Script: Lab 14 - Explore Creating Dashboards

	<p>18. Expand SM Reporting.</p>	
	<p>19. Click Work Items.</p>	
	<p>20. Click OK.</p>	

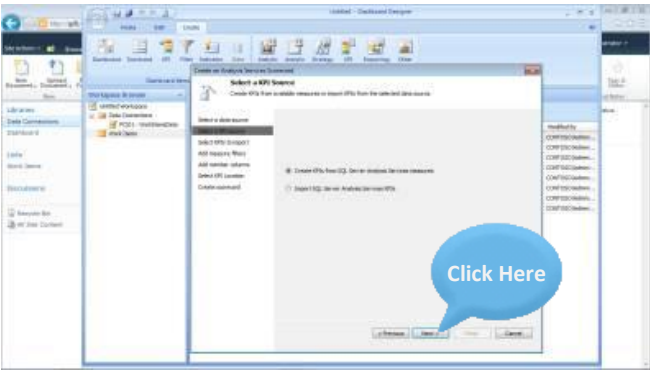
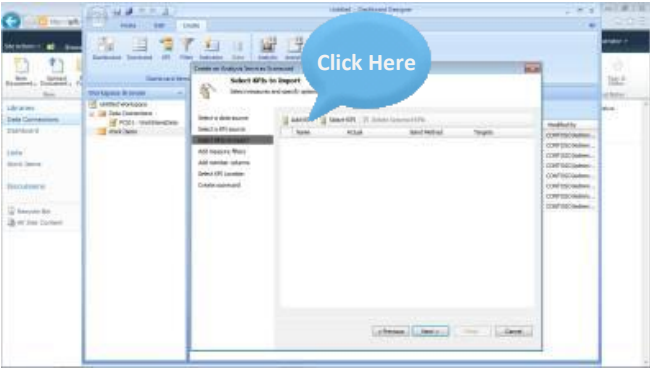
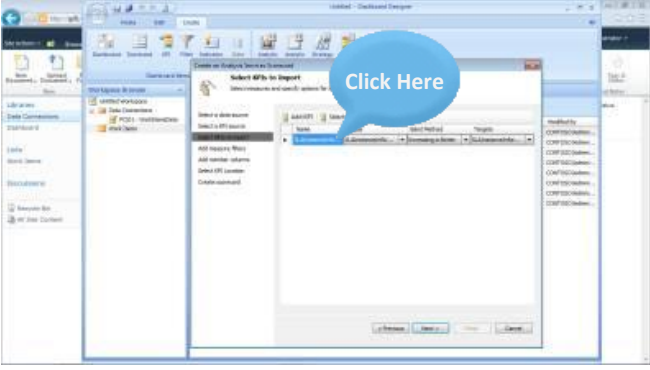
Demo Script: Lab 14 - Explore Creating Dashboards

 <p>A screenshot of the 'Create' tab in the dashboard designer. A blue callout bubble with the text 'Click Here' points to the 'Create' button in the top toolbar.</p>	<p>21. Click the Create tab.</p>	<p>Now, you will create a new incident assignment scorecard to add to the available work items.</p>
 <p>A screenshot of the 'Scorecard' tab in the dashboard designer. A blue callout bubble with the text 'Click Here' points to the 'Scorecard' button in the top toolbar.</p>	<p>22. Click Scorecard.</p>	
 <p>A screenshot of the 'Analysis Services' dialog box. A blue callout bubble with the text 'Click Here' points to the 'Analysis Services' button in the top toolbar.</p>	<p>23. Click Analysis Services.</p>	

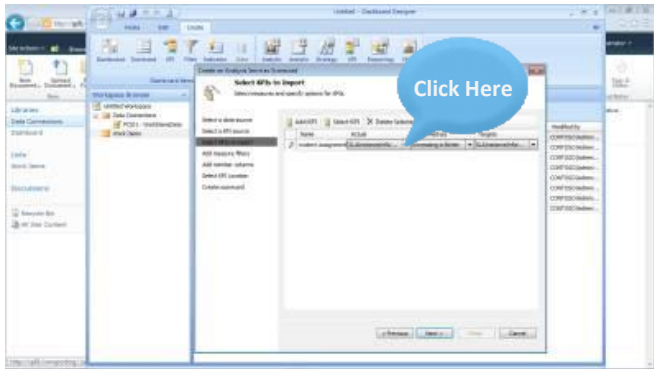
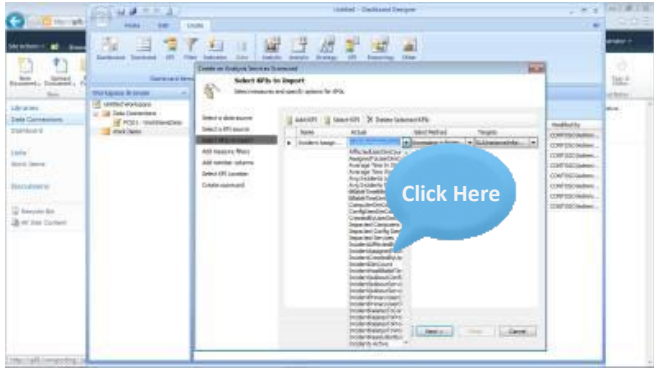

Demo Script: Lab 14 - Explore Creating Dashboards

	<p>24. Click OK.</p>	
	<p>25. Select PCI01 - WorkItemsData.</p>	
	<p>26. Click Next.</p>	




Demo Script: Lab 14 - Explore Creating Dashboards

	<p>27. Click Next.</p>	
	<p>28. Click Add KPI.</p>	
	<p>29. Click to enter a name.</p>	<p>Select the KPIs to import into the new scorecard.</p>

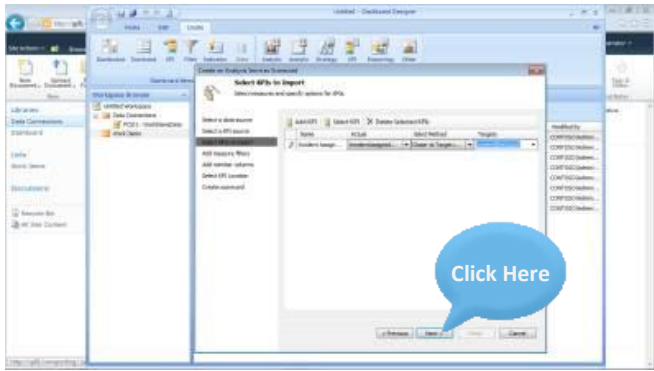
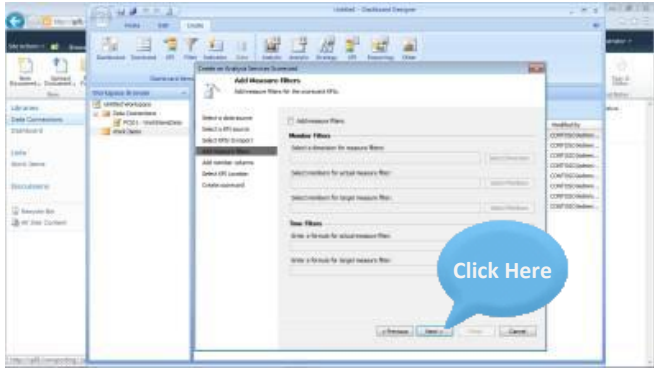
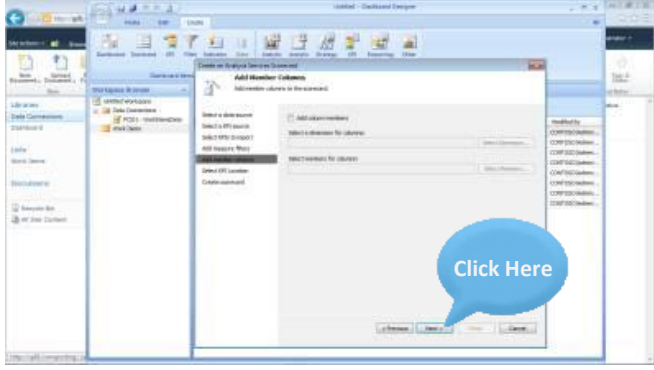
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>30. Click the Actual drop-down.</p>	
	<p>31. Select IncidentAssignedToUser.</p>	
	<p>32. Click the Band Method drop-down.</p>	

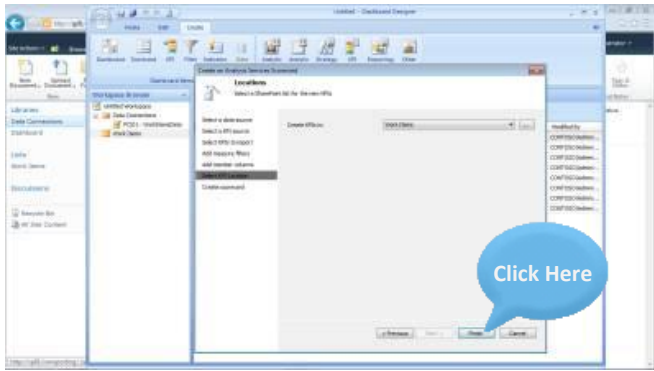


Demo Script: Lab 14 - Explore Creating Dashboards

	<p>33. Select Closer to Target is Better.</p>	
	<p>34. Click the Targets drop-down.</p>	
	<p>35. Select IncidentDimCount.</p>	

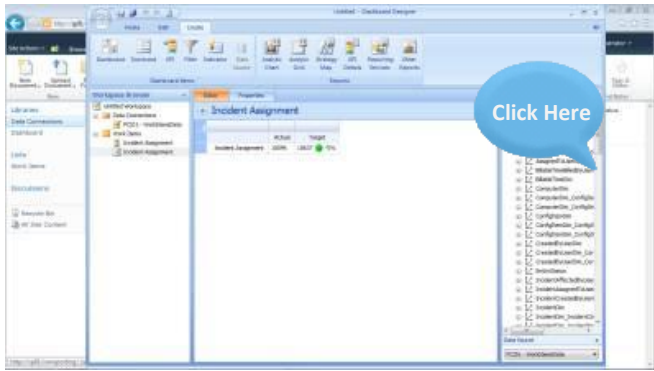


Demo Script: Lab 14 - Explore Creating Dashboards

	<p>36. Click Next.</p>	
	<p>37. Click Next.</p>	
	<p>38. Click Next.</p>	



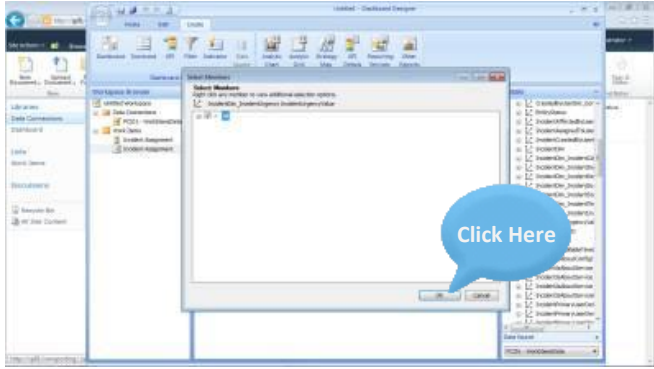
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>39. Click Finish.</p>	
	<p>40. Click to add a name.</p>	<p>Give the scorecard a name and add detailed categories.</p>
	<p>41. Expand Dimensions.</p>	

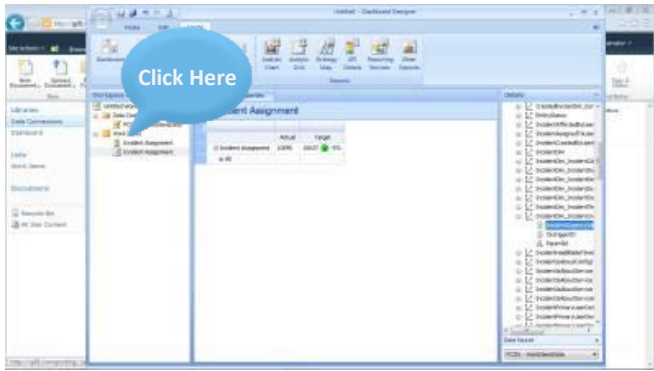
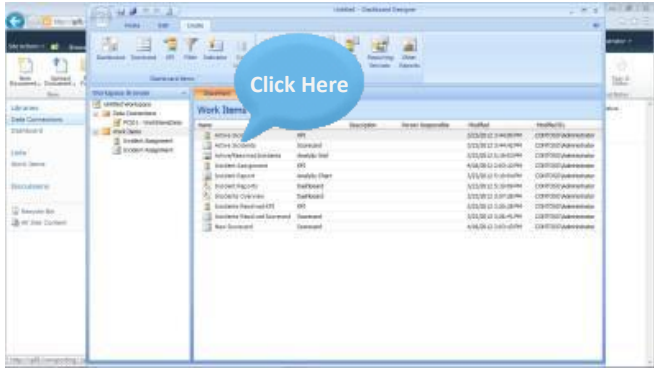
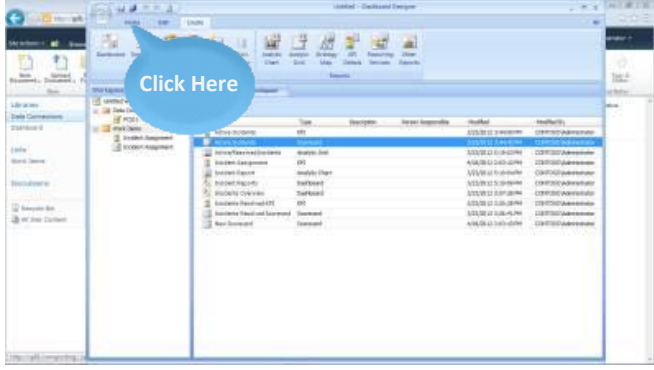
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>42. Scroll down.</p>	
	<p>43. Expand IncidentDim_IncidentUrgency.</p>	
	<p>44. Select IncidentUrgencyValue.</p>	

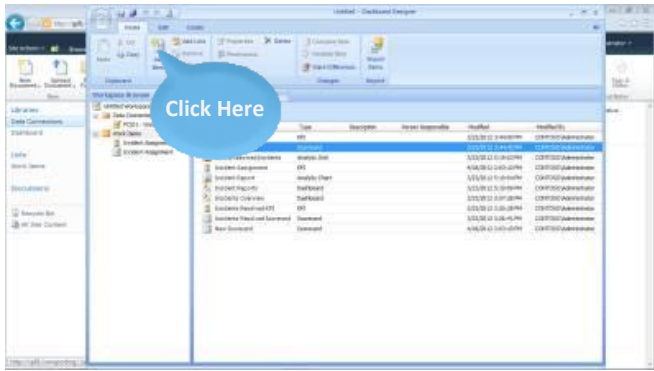
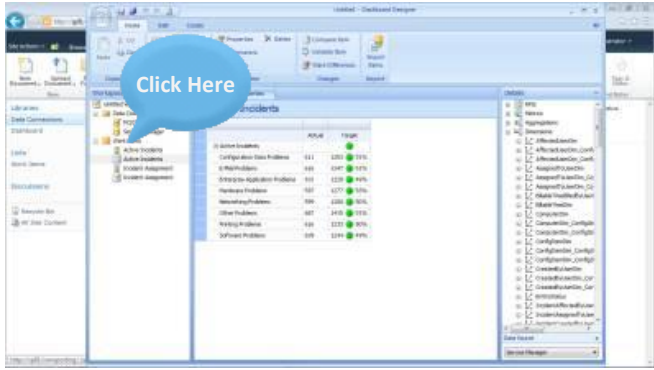
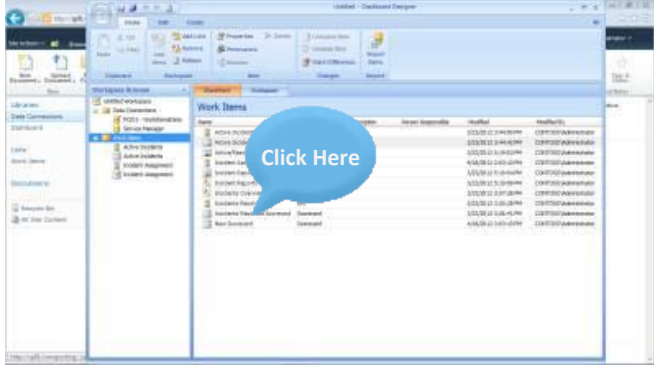
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>45. Click to simulate dragging IncidentUrgencyValue to the editor.</p>	
	<p>46. Click the check box.</p>	
	<p>47. Click OK.</p>	


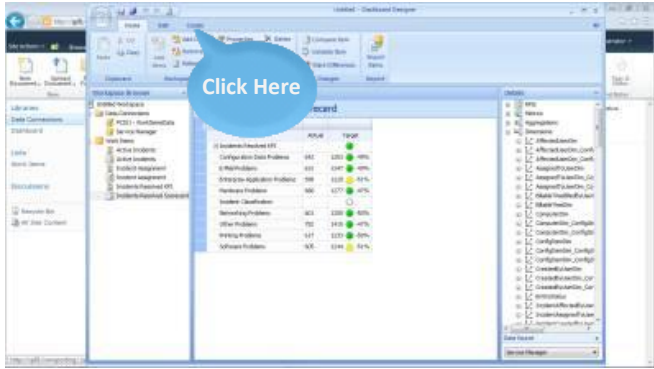
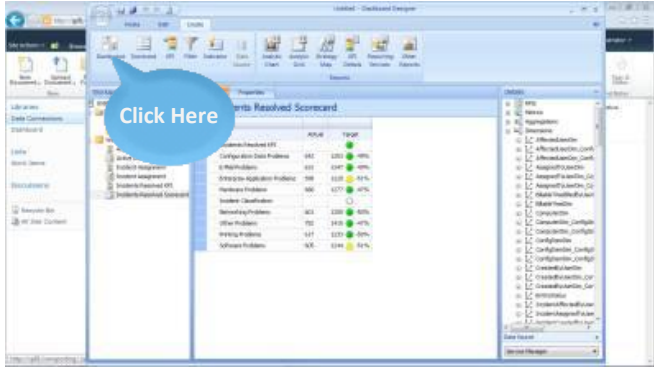
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>48. Click Work Items.</p>	
	<p>49. Select Active Incidents.</p>	<p>Now, you will select additional scorecards from the available work items list to add to your workspace.</p>
	<p>50. Click the Home tab.</p>	

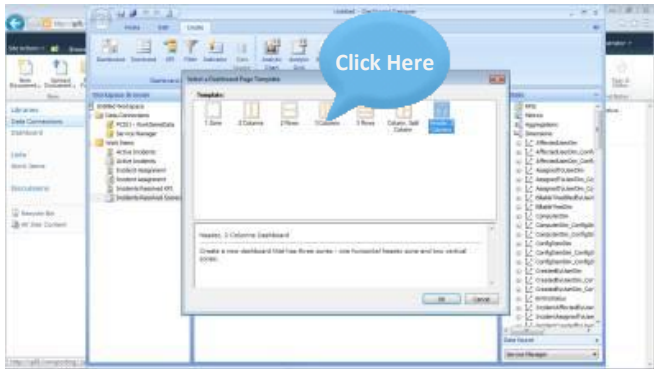
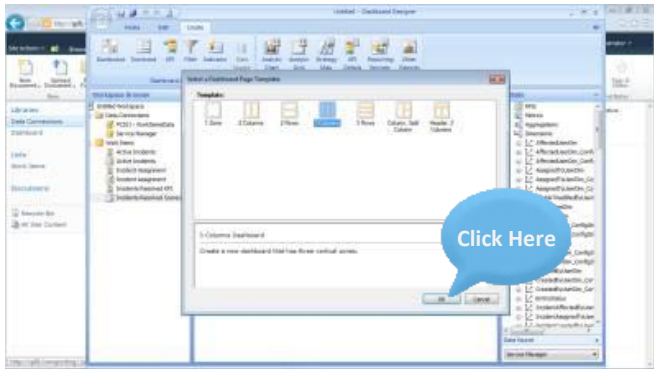

Demo Script: Lab 14 - Explore Creating Dashboards

	<p>51. Click Add Items.</p>	
	<p>52. Click Work Items.</p>	
	<p>53. Select Incidents Resolved Scorecard.</p>	



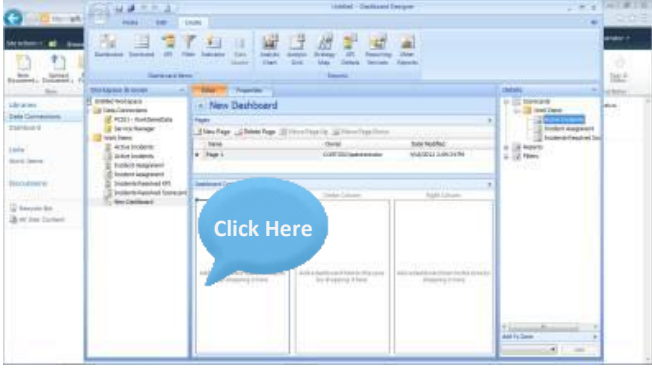
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>54. Click Add Items.</p>	
	<p>55. Click the Create tab.</p>	<p>Now, you will create a three-column dashboard using the scorecards you added to your workspace.</p>
	<p>56. Click Dashboard.</p>	

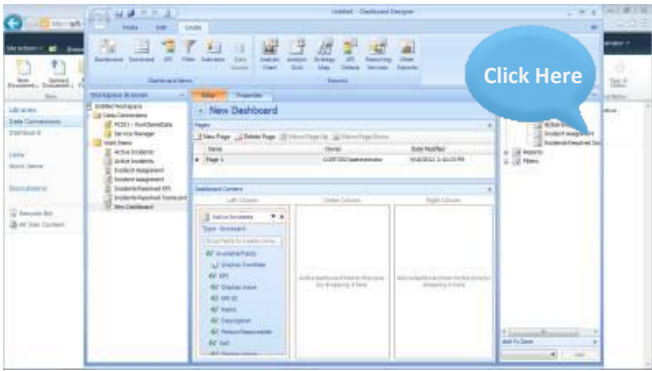

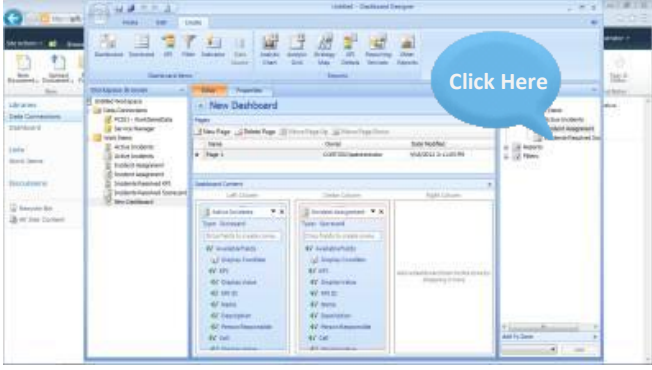
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>57. Click 3 Columns.</p>	
	<p>58. Click OK.</p>	
	<p>59. Expand Scorecards.</p>	

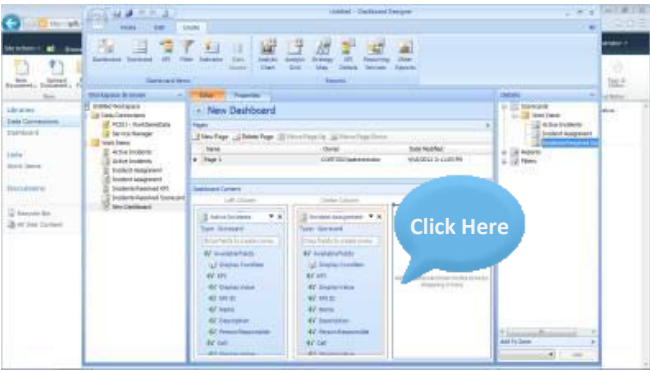
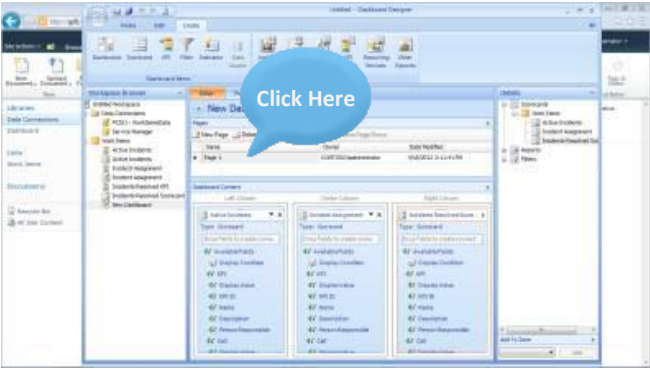
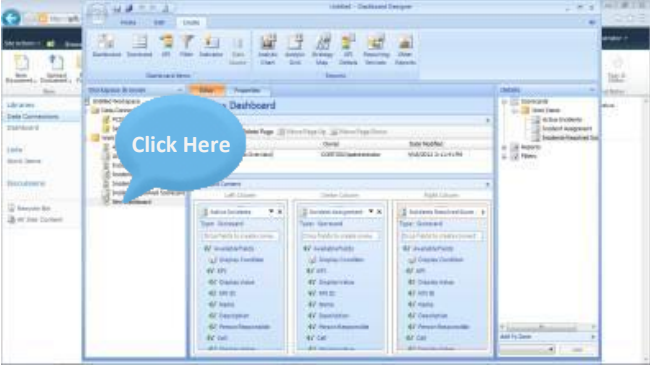
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>60. Expand Work Items.</p>	
	<p>61. Click Active Incidents.</p>	
	<p>62. Click to simulate dragging Active Incidents to the left column.</p>	

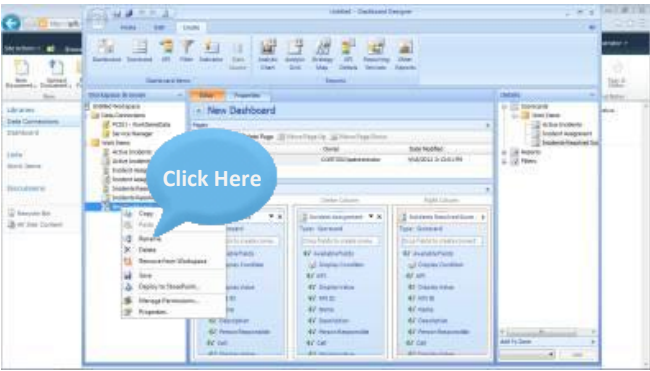
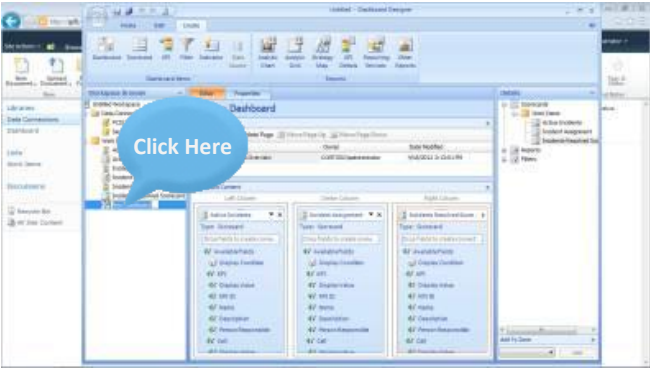
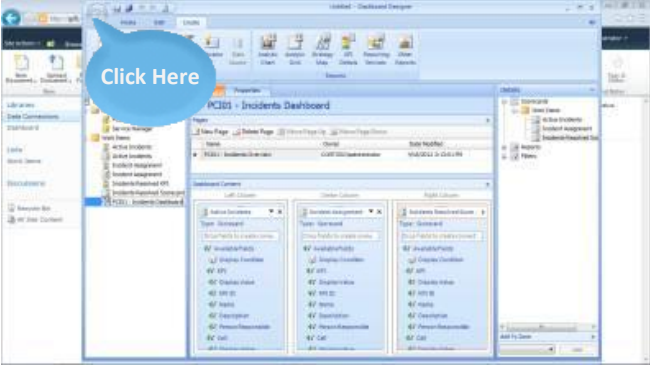
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>63. Click Incident Assignment.</p>	
	<p>64. Click to simulate dragging Incident Assignment to the center column.</p>	
	<p>65. Click Incidents Resolved Scorecard</p>	

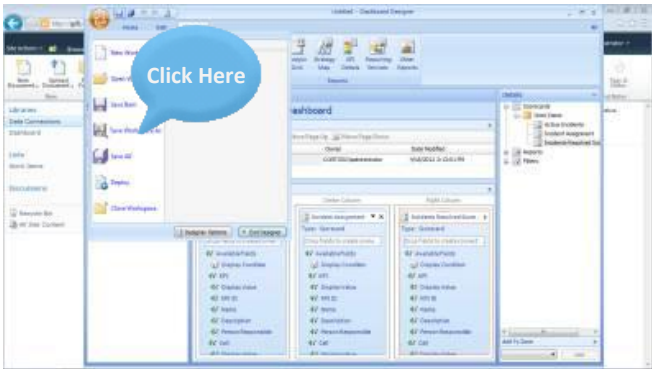


Demo Script: Lab 14 - Explore Creating Dashboards

	<p>66. Click to simulate dragging Incidents Resolved Scorecard to the right column.</p>	
	<p>67. Click to enter a name.</p>	<p>Give the dashboard a name and save the Dashboard Designer workspace.</p>
	<p>68. Click New Dashboard.</p>	

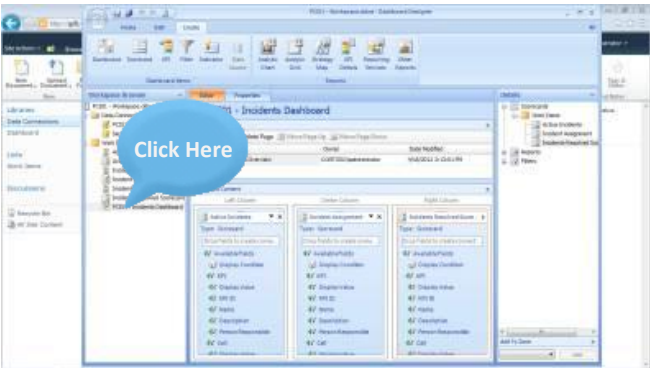
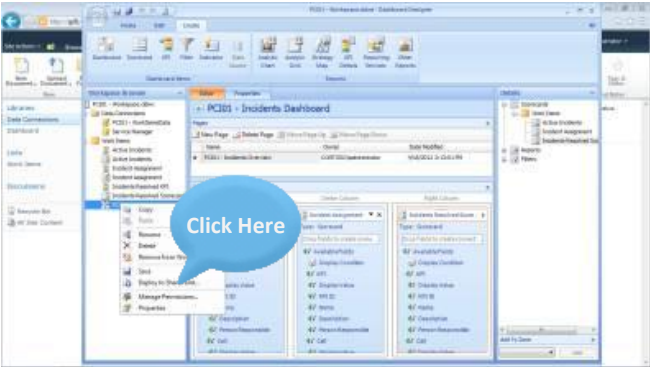

Demo Script: Lab 14 - Explore Creating Dashboards

	<p>69. Select Rename.</p>	
	<p>70. Click to enter a name.</p>	
	<p>71. Click the File Button.</p>	



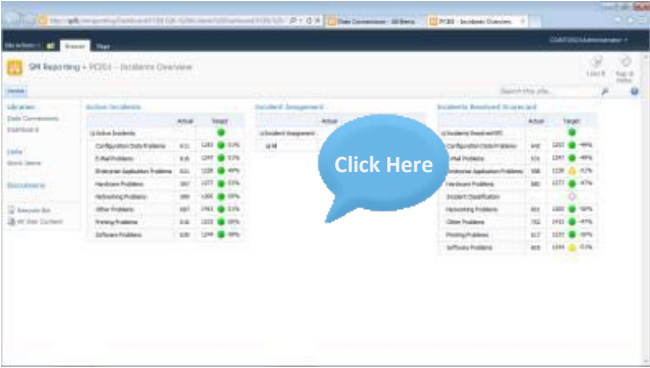
Demo Script: Lab 14 - Explore Creating Dashboards

	<p>72. Click Save Workspace As.</p>	
	<p>73. Click to enter a file name.</p>	
	<p>74. Click Save.</p>	

Demo Script: Lab 14 - Explore Creating Dashboards

	<p>75. Click PC101 - Incidents Dashboard.</p>	<p>Now, you will deploy the new dashboard to a Microsoft SharePoint site where users will have access to real-time data pulled directly from the Service Manager Data Warehouse.</p>
	<p>76. Select Deploy to SharePoint...</p>	
	<p>77. Expand SM Reporting.</p>	

Demo Script: Lab 14 - Explore Creating Dashboards

	<p>78. Click Dashboard.</p>	
	<p>79. Click OK.</p>	
	<p>80.</p>	<p>In this guided lab, you saw a representative example of how you can use System Center 2012 to create custom dashboards for people in different roles throughout the organization in order to provide detailed or executive-level views of applications, services, and clouds.</p>

Demo Script: Lab 14 - Explore Creating Dashboards

Completion	Click Instructions	Talking Points
 <p>Series Progression</p> <p>1. Provision Resources Through Self-Service Requests</p> <p>2. Deploy an Application to a Production Environment</p> <p>3. Provision Resources Through Self-Service Requests</p> <p>4. Deploy an Application to a Production Environment</p> <p>5. Create a Consistent Template Through Service Catalog</p> <p>6. Create a Consistent Template Through Service Catalog</p> <p>7. Add Additional Infrastructure to Accommodate Resource Needs</p> <p>8. Delegate Cloud Resources to Help Secure Proper Access</p> <p>9. Create Consistency Through Service Templates</p> <p>10. Perform a Standardized Application Deployment in Test</p> <p>11. Monitor Status and Availability Through Reporting</p> <p>12. Monitor Status and Availability Through Reporting</p> <p>13. Take Corrective Actions in the Policy and Infrastructure</p> <p>14. Explore Creating Dashboards</p> <p>APPLICATION MANAGEMENT</p> <p>SERVICE DELIVERY AND AUTOMATION</p> <p>INFRASTRUCTURE MANAGEMENT</p> <p>Click Here</p> <p>Microsoft</p>	<p>1.</p>	<p>You have successfully completed the guided lab on how to “Explore Creating Dashboards.”</p> <p>This concludes the Microsoft Private Cloud guided lab series.</p>
 <p>Thank You for Completing This Guided Lab</p> <p>Complete a brief survey.</p> <p>Download Microsoft Private Cloud software here.</p> <p>Click Here</p> <p>Microsoft</p>	<p>2.</p>	<p>Thank you for completing this guided lab. To complete a brief survey or download software, follow the links on your screen.</p>