

## Windows XP Technology Guarantee Redemption Form

**Step 1 Review Eligibility Information:** For qualifying purchases of Windows® XP boxed product(s) from a retailer or authorised Microsoft reseller. Purchase Eligibility Date Range: 26/10/2006 to 28/02/2007 (Mail must be postmarked by 31/03/2007)

### Step 2 Select Qualifying Products

Windows® XP Boxed Product Purchased	Qualifying Windows Vista™ Boxed Product	Date of Purchase	Windows XP Product Information Key*
Windows® XP Home Edition Upgrade	Windows Vista™ Home Basic Upgrade		
Windows® XP Home Edition Full	Windows Vista™ Home Basic Upgrade		
Windows® XP Professional Upgrade	Windows Vista™ Business Upgrade		
Windows® XP Professional Full	Windows Vista™ Business Upgrade		
Windows® Genuine Advantage (WGA) kit for Windows XP—Home	Windows Vista™ Home Basic Upgrade		
Windows® Genuine Advantage (WGA) kit for Windows XP—Professional	Windows Vista™ Business Upgrade		
	Processing, Shipping & Handling per unit (£10.00)		
	Subtotal		
	Sales Tax (17.5%)		
	Total		

### Step 3 Complete Address and Payment Information (Please Print)

First Name _____ Last Name (or Company Name if acquired for company) _____		<b>Payment Method:</b> <input type="checkbox"/> Visa <input type="checkbox"/> MasterCard <input type="checkbox"/> American Express <input type="checkbox"/> Cheque	
Postal Address (Sorry, no P.O. Boxes) _____		Card # _____ Exp. Date _____	
City _____	County _____	Post Code _____	Country _____
Email Address (optional) _____			
Daytime Phone (if we have any questions) _____			
X _____ Cardholder Signature			

### Step 4 Mail in Form with Proofs of Purchase

#### Enclose as your proofs of purchase:

The ORIGINAL product box top with the product name and barcode clearly identified from the product.  
 A copy of your sales receipt that clearly shows the date and store name where you acquired your product.  
 Products must be purchased between 26/10/2006 and 28/02/2007.  
 Mail must be postmarked by 31/03/2007.

#### Mail completed rebate form and all required proofs of purchase in the same envelope to:

Microsoft Direct Services  
 Postfach 1199  
 33410 Verl  
 Germany

Customer Support:  
[techguarantee@msdirectservices.com](mailto:techguarantee@msdirectservices.com)

**Privacy Statement:**

Microsoft is committed to protecting your privacy. Microsoft uses the information you provide on this form to fulfill your request and to send you information about other Microsoft products and services, if requested by you. Microsoft will not share the information you provide with third parties without your permission except where necessary to complete the services or transactions you have requested, or as required by law. Microsoft is committed to protecting the security of your personal information. We use a variety of security technologies and procedures to help protect your personal information from unauthorized access, use, or disclosure. Your personal information is never shared outside the company without your permission, except under conditions explained above.

**Terms and Conditions:**

Products shipped upon availability. If you have questions regarding the Windows XP Technology Guarantee Program or would like to check the status of your order you may email the above address. Offer valid on items obtained between 26/10/2006 and 28/02/2007. Materials must be postmarked no later than 31/03/2007. Windows Vista products will ship on DVD media only.

Note: Please allow 4-6 weeks (pending inventory availability) for delivery after general availability to consumers.

- This offer is only for customers who purchased eligible software at retail. Not valid for OEM or volume license customers.
- Windows XP Starter Edition, ROEM SKUs, COEM SKUs, Academic SKU's and volume license SKUs are not eligible for the Windows XP Technology Guarantee Program.
- All orders must be accompanied by proof of purchase (described above) in order to be processed.
- Select the appropriate product(s) above on Windows XP Technology Guarantee Redemption Form, add the processing, shipping and handling costs per unit, and applicable sales tax at the bottom of the order form.
- Customers limited to one Windows Vista boxed product for every one corresponding qualifying Windows XP boxed product purchase.
- Offer applies only to initial purchases or acquisitions of Windows XP product.

Microsoft is not responsible for incomplete, illegible, late, lost, mutilated, misdirected, or postage-due requests. Fraudulent submission of multiple requests and/or providing false information disqualifies this request. Microsoft reserves the right to deny and/or disregard any upgrade request deemed to be false or fraudulent.

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