



Commercial Licensing

Product Terms FAQ

Link to site: <https://www.microsoft.com/licensing/terms/productoffering>

Licensing Terms Site Description

The *Licensing Terms Site* is intended to replace the downloadable document versions of the Product Terms (PT) and Online Service Terms (OST). The site provides users with improved capabilities, including a dynamic browsing experience, up-to-date content, and improved transparency related to use rights changes. The shift to a web-based experience allows customers to filter content and review only the terms and conditions relevant to their needs. We will publish both the existing downloadable document and website versions of the use rights for a few months to help customers adjust to the new site. The website version of the use rights also includes the ability to export to Microsoft Word.

Frequently Asked Questions

Which product use rights will be included in the Licensing Term Site?

Previously, we published the Product Terms (PT) and Online Service Terms (OST) as separate documents. The new site combines the use rights in both these documents to provide customers with a single, consolidated experience.

When will the new website launch?

The website will launch on June 1, 2019; however, a beta of the site is available now at [Microsoft.com/licensing](https://www.microsoft.com/licensing). To help transition users to the new experience, we will continue publishing the downloadable Word document versions of the PT/OST until further notice.

How have the terms changed as a result of the launch?

This update is a change to how we publish our use rights. There are small (non-substantive) changes to account for differences in formatting and layout. There are not changes to use rights other than normal changes associated with new or changed products and services.

Why was the publication format changed? How does the update impact me or my business?

The new site delivers flexibility and transparency to customers conducting business with Microsoft and represents an improved experience from the downloadable document versions of the PT and OST. The

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site merges Microsoft's two use rights documents (PT and OST) into one, provides dynamic filtering capabilities, and allows customers to print only the portions of the use rights relevant to them.

How does this differ from the previous versions of the Microsoft Product Terms and Online Service Terms?

The updated Microsoft Product Terms makes it easier to filter by program and product, so users view only the relevant terms and conditions. By combining the Product Terms and Online Services Terms, users can now access all terms and conditions in a consolidated, up-to-date view. Users may also view use rights in local languages through a built-in translation option.

How do I navigate the Licensing Terms Site?

You can filter content by Microsoft product, program, date, and language to view the terms relevant to your organization. By default, the site will show the most current terms, but content will be filterable based on publication date. For use rights predating June 1, 2019, users should refer to the archived PT and OST.

What is the compared-to-today functionality?

The compared-to-today option allows users to track changes made to the use rights after June 1, 2019 and compare them to the current use rights. For use rights predating June 1, 2019, users should refer to the archived PT and OST.

Can the view be automatically customized based on my specific Microsoft purchases?

No. All content on the licensing terms site is available to the public without requiring any customer-specific login or data. The site does allow customers the ability to filter by product and program to view relevant use rights.

How often will the Licensing Terms Site be updated?

The Licensing Terms Site experience will update on an ongoing basis. Users have access to a complete update history via a date selector.

How do I see what was published on my enrollment effective date or license acquisition date?

Customers can use the compared-to-today functionality to view and compare use rights over the selected period of time. For use rights predating June 1, 2019, users should refer to the archived PT and OST.

Will Microsoft continue publishing downloadable document versions of the Product Terms and Online Service Terms?

Microsoft will stop publishing updated downloadable versions of the PT and OST in the future. However, the new site provides an option for users to print all or portions of the use rights published on the site via a customizable Microsoft Word document. Existing document versions of the PT and PST will remain accessible as archives on the Microsoft [licensing site](#).

Will I be able to print a hardcopy of the use rights?

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Yes. You will be able to print downloaded document versions of the use rights directly from the site. You will be required to select a program and a language, but you will have the option of printing only a portion of the use rights based on product selection.

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