

Microsoft cloud customers are authorized by Spain's Data Protection Agency (AEPD) to transfer data across borders.

Microsoft and Spanish Organic Law 15/1999 and Royal Decree 1720/2007

Microsoft was the first hyperscale cloud service provider to receive an authorization from the Spanish Data Protection Agency (Agencia Española de Protección de Datos, or AEPD) for its compliance with the high standards governing the international data transfer under Spanish Organic Law 15/1999 (Ley Orgánica 15/1999 de Protección de Datos, or LOPD). In 2014, the AEPD reviewed Microsoft Azure, Microsoft Dynamics 365, and Microsoft Office 365 services covered by the terms of the EU Model Clauses and issued a resolution determining that those terms provided adequate safeguards for customers to move their personal data to those services.

Microsoft was also the first hyperscale cloud service provider to obtain a third-party audit certification for the compliance of its online services with the security measures set forth in Title VIII of Royal Decree 1720/2007. Microsoft retained an independent third-party auditing firm in Spain, BDO Auditores, to assess Azure and Office 365 for compliance with the high-level requirements and Dynamics 365 for compliance with the intermediate-level requirements established in Royal Decree 1720/2007. Based on interviews, visits to facilities, and a review of the environmental and physical security measures and controls, the auditor determined that Azure and Office 365 information systems, facilities, and data processing met the high-level standard with no points requiring correction. This authorization enables customers to make transfers of personal data to Azure, Dynamics 365, and Office 365 services covered by the EU Model Clauses.

Microsoft in-scope cloud services

- Azure
[Learn more](#)
- Dynamics 365
[Learn more](#)
- Intune
- Office 365
[Learn more](#)

Audits, reports, and certificates

Azure

- [Certification](#) (Spanish)
- [Audit report](#) (Spanish)

Office 365

- [Certification](#) (Spanish)
- [Audit report](#) (Spanish)

Dynamics 365

- [Certification](#) (English)
- Audit report ([Spanish](#) and [English](#))

About Spanish Organic Law 15/1999 and Royal Decree 1720/2007

The Spanish [Agencia Española de Protección de Datos](#) (AEPD) (Data Protection Agency) is the public authority that oversees compliance with the Spanish [Organic Law 15/1999 for the Protection of Personal Data](#) ([Ley Orgánica 15/1999 de Protección de Datos](#), or LOPD), including the transfer of data across international boundaries. Title VIII of Royal Decree 1720/2007 establishes stringent requirements for processing personal data, including a specific listing of basic, intermediate-level, and high-level security measures that must be implemented.

Frequently asked questions

How does meeting the high-level standard benefit Microsoft customers?

The high-level standard applies to the processing of sensitive data such as health information. Customers who use Microsoft in-scope cloud services can rest assured that their sensitive data is being processed in accordance with Royal Decree 1720/2007.

Can I use Microsoft compliance in my organization's certification process?

Yes. If your organization requires or is seeking an accreditation in line with the LOPD or Royal Decree 1720/2007, you can use AEPD's authorization and the security measures certification in your compliance assessment. However, you are responsible for engaging an assessor to evaluate your implementation as deployed on Azure, Dynamics 365, or Office 365, and for the controls and processes within your own organization.

Additional resources

[Microsoft Online Services Terms](#)

[Microsoft and EU Model Clauses](#)