

# Licensing Windows client and server operating systems in multiuser scenarios

This brief applies to all Microsoft Volume Licensing programs.

## Table of contents

---

Summary .....	1
What's new in this brief .....	1
Multiuser scenarios with Windows client operating systems .....	2
Multiuser scenarios with Windows Server operating systems .....	2
Multiuser scenarios with Windows MultiPoint Server 2012 .....	3
Academic Volume License Subscription Agreements.....	4
Microsoft desktop application licensing in a multiuser environment .....	5
Frequently asked questions.....	6
For more information .....	6

## Summary

This licensing brief can help clarify Microsoft Volume Licensing policies for the Windows client, Windows Server, and Windows MultiPoint Server operating systems when the potential for multiuser scenarios exists. The Windows client operating system license terms do not permit multiple users to access or otherwise use one licensed copy of the software simultaneously. However, Windows Server operating systems and Windows MultiPoint Server are designed and licensed for multiuser scenarios and should be used for all Windows multiuser scenarios.

Programs such as the Microsoft Office System suite and/or individual Microsoft Office suite components require individual licenses for each device on which they are used, whether they are running locally on the device or remotely on a shared server operating system.

## What's new in this brief

This brief replaces a previous version published in November 2013. It has been updated to reflect licensing changes in Windows Enterprise.

---

## Licensing Windows client and server operating systems in multiuser scenarios

### Multiuser scenarios with Windows client operating systems

Windows client operating systems license terms do not permit multiple users to access or otherwise use one licensed copy of the software simultaneously.

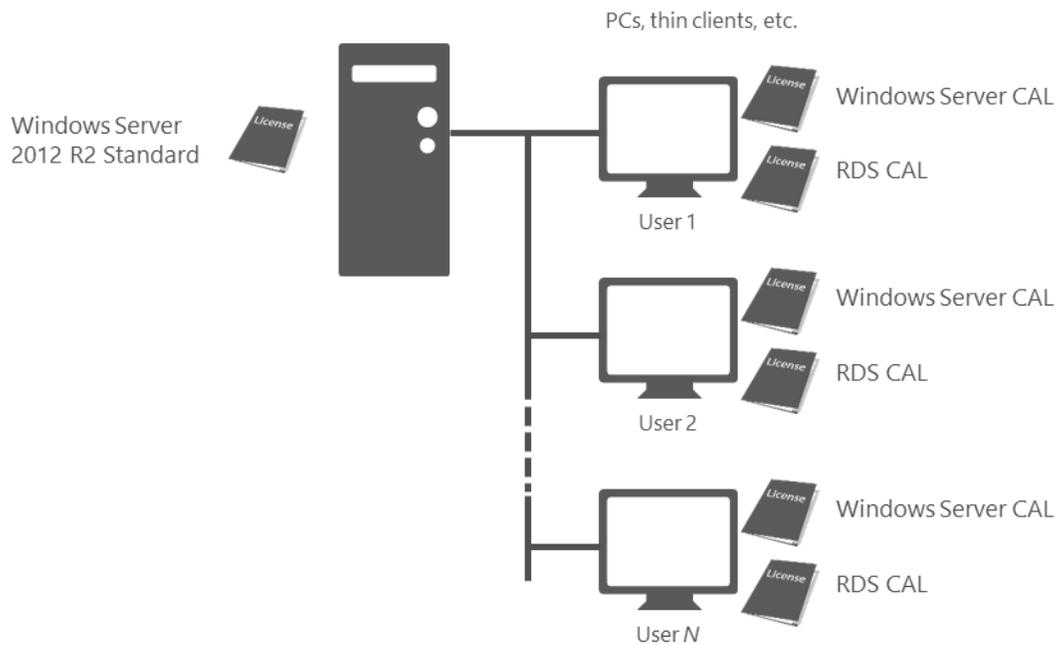
Under current licensing terms, each host computer or access device using Windows 8.1, Windows 8, Windows 7, Windows Vista, or Windows XP must have either a license for such Windows client operating system purchased through the original equipment manufacturer (OEM) channel or the retail/full packaged product (FPP) channel, or a Volume Licensing upgrade purchased on top of a qualifying operating system license.

The Software License Terms (formerly referred to as the EULA) and Microsoft Product Use Rights (PUR) provide that Windows client operating systems are licensed under the following terms:

- ▶ One license for each device on or from which the client operating system is accessed and used
- ▶ One user accessing the software at a time
- ▶ No use of the client operating system's runtime and other files to run applications not running on the software

### Multiuser scenarios with Windows Server operating systems

While the Windows client operating system does not permit licensing a multiuser solution, the Windows Server operating systems provide a multiuser solution using Remote Desktop Services (RDS) and/or other technologies.



*Figure 1: Multiple users can access a licensed instance of Windows Server if every accessing user or device has a Windows Server CAL and RDS CAL.*

The Windows Server license terms described in the PUR specify that both a Windows Server Client Access License (CAL) and RDS CAL are required whenever a user is 1) using any of the RDS product functionality or 2) remotely connecting to Windows Server to display, access, or use a graphical user interface (for example, a desktop PC or application).

## Licensing Windows client and server operating systems in multiuser scenarios

The RDS CAL is required regardless of the technology used to remotely access the server GUI (Microsoft Remote Desktop Services or other third-party software such as Citrix XenApp or XenDesktop).

Both device and user-based RDS CALs are available so that customers can make the best CAL purchase decisions based on their individual needs.

## Multiuser scenarios with Windows MultiPoint Server 2012

Windows MultiPoint Server 2012 is designed specifically for multiuser scenarios. MultiPoint Server comes in Standard Edition and Premium Edition allowing 10 and 20 users respectively to simultaneously share one host computer. Each user has his or her independent and familiar Windows computing experience at stations directly connected to the host computer.

You can acquire MultiPoint Server in the following ways:

Product	OEM	Open Volume Licensing Programs	Academic Volume Licensing Programs
Windows MultiPoint Server 2012 Standard	✓	✓	
Windows MultiPoint Server 2012 Premium	✓	✓	✓

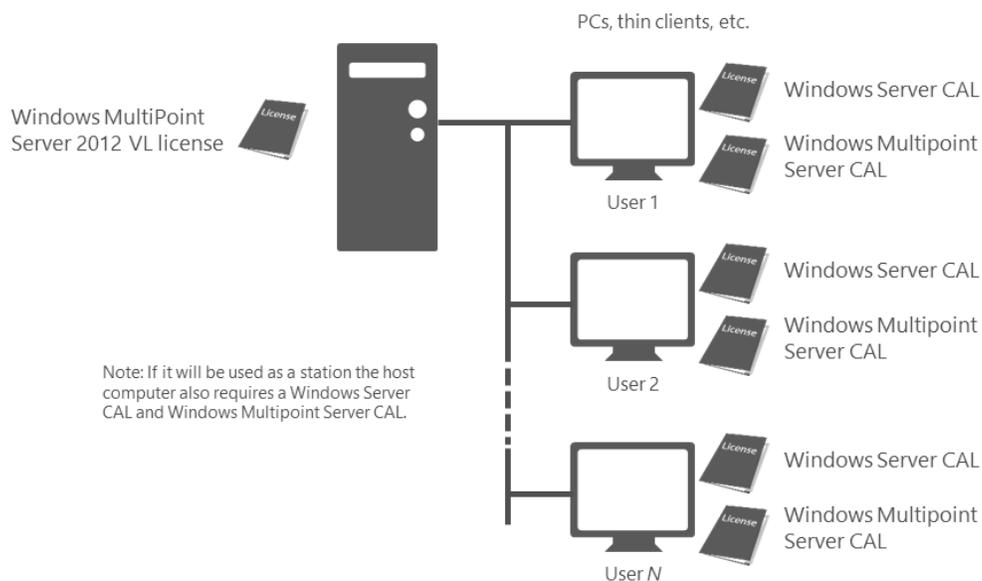
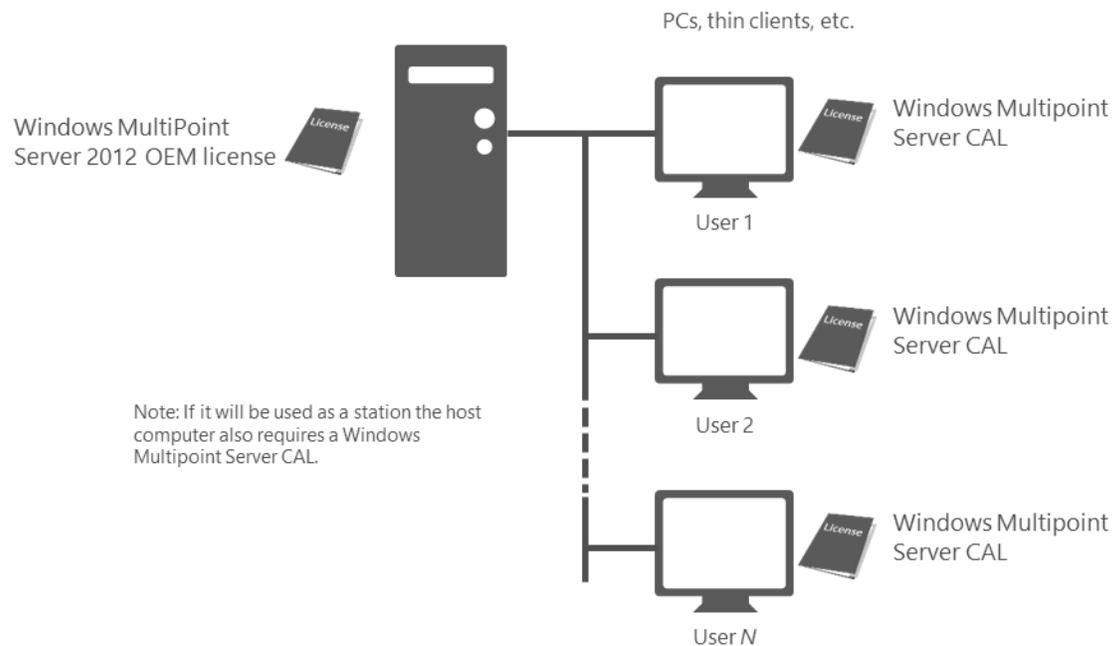


Figure 2: Under the Windows MultiPoint Server 2012 Volume Licensing model, multiple users can access an instance of Windows MultiPoint Server 2012 if every accessing device or user has a Windows MultiPoint Server 2012 CAL and a Windows Server 2012 CAL.

---

## Licensing Windows client and server operating systems in multiuser scenarios

---



*Figure 3: Under the Windows MultiPoint Server 2012 (OEM) licensing model, up to 10 users can access an instance of Windows MultiPoint Server Standard 2012 if every accessing device has a Windows MultiPoint Server 2012 CAL. Up to 20 devices may access Windows MultiPoint Server Premium with 20 MultiPoint CALs.*

The Windows MultiPoint Server 2012 Volume license terms and PUR specify that a Windows Server 2012 CAL and Windows MultiPoint Server 2012 CAL is required whenever a user or device is connecting to a Windows MultiPoint Server 2012 operating system.

The Windows MultiPoint Server 2012 OEM license terms specify that a Windows MultiPoint Server 2012 CAL is required whenever a device is connecting to a Windows MultiPoint Server 2012 operating system.

Both device- and user-based Windows MultiPoint 2012 Server CALs are available so that customers make the best CAL purchase decisions based on their individual needs.

## Academic Volume License Subscription Agreements

Under the terms of Microsoft Volume Licensing Subscription Agreements, Desktop Platform Products and their components (such as the Windows Upgrade license and the Windows CAL) must be licensed organization wide. To access the server resources, each desktop PC requires its own CAL. The subscription agreements differ in their CAL purchase requirements as follows:

- ▶ **Enrollment for Education Solutions (including OVS-ES):** "Organization wide" for EES/OVS-ES customers is the number of full-time equivalent (FTE) faculty and staff. The number of licenses purchased for the Windows Upgrade or Windows Server CAL must be equal to the number of FTE in the organization, as defined in the enrollment. The MultiPoint CAL may be licensed organization-wide (for the full FTE count) or on an as-required basis in quantities less than the FTE count. "Server Licenses" that allow a server to run Microsoft products can be purchased on an as-required basis for specific servers.

---

## Licensing Windows client and server operating systems in multiuser scenarios

- ▶ **School Enrollment Customers:** "Institution wide" for school customers is the number of all "eligible PCs" owned or leased by the institution. Each MultiPoint terminal is considered an "eligible PC," and must be counted. As a result, the number of all Desktop Licenses (such as Windows Upgrade or Windows Server CAL and MultiPoint CAL) purchased must match the number of ALL eligible PCs owned/leased by the school. This policy applies even when the use of two Desktop Licensed products is mutually exclusive or not (for example, if one product used on a MultiPoint Terminal, cannot also be used on a standard PC under the same license or vice versa; both products need to be purchased institution wide.)

**Note:** A School Enrollment customer can use two different products, Windows MultiPoint Server 2012 CAL (WMS CAL) and Windows Client on a mutually exclusive basis. If an academic institution orders both of these products, then both Windows MultiPoint Server 2011 CAL and Windows Client must be purchased on an institution-wide basis. Alternatively, the institution can acquire the Windows MultiPoint Server 2011 CAL under Academic Open, Select License, or Select Plus Agreements\* for just the number of seats required. (Windows Server CALs for all devices are also required.)

\*Effective July 1, 2016, in markets where the MPSA is available, Microsoft will stop accepting new orders and Software Assurance renewals through existing commercial Select Plus agreements at your next agreement anniversary date. This retirement does not apply to government and academic Select Plus agreements. More information is at [www.microsoft.com/selectfaq](http://www.microsoft.com/selectfaq).

## Microsoft desktop application licensing in a multiuser environment

Microsoft licenses its desktop PC applications on a per-device basis, which means that customers must obtain a license for each desktop PC on or from which the product is used or accessed. When Microsoft desktop PC programs are used in a shared environment, a license must be acquired for every device (desktop PC, thin client, etc.) that remotely accesses the desktop PC program installed on the multiuser system. This license must match the suite/edition, components, language, and the version of the copy of the program being accessed.

For example:

- ▶ **Product (or suite):** Microsoft Office Standard 2013 and Microsoft Office Professional Plus 2013 are different products (or suites). A desktop PC licensed for Office Standard 2013 cannot remotely access and use Office Professional Plus 2013.
- ▶ **Components:** A license for a suite (for example, a Microsoft Office suite) for the accessing device (desktop PC, thin client, etc.) must have exactly the same components as the copy of the Microsoft Office suite being remotely accessed.
- ▶ **Language:** The English/multilanguage version of the Microsoft Office suite cannot be accessed remotely from a desktop PC that is licensed for a single language version of the Microsoft Office suite. Likewise, remote access to a licensed copy of Microsoft Office Multi-Language Pack 2013 requires that the accessing desktop PC be licensed for the Office Multi-Language Pack 2013.
- ▶ **Version:** Microsoft Office 2010 and the Microsoft Office 2013 are different versions. You may not remotely access the Microsoft Office 2013 from a desktop PC that is licensed for Microsoft Office 2010.

When a Microsoft desktop application is accessed remotely across an organization using Windows Server Remote Desktop Services, a separate desktop application license is required for each desktop PC from which the application is accessed.

### Frequently asked questions

#### **As a Volume Licensing customer, can I buy new devices that do not have an operating system preinstalled (“naked” PCs)?**

Although you can buy devices without an operating system installed, it does not always make the most sense financially. Microsoft Volume Licensing programs only offer upgrade licenses for the Windows client operating system. They do not offer full licenses. You should acquire full licenses for Windows 8.1 preinstalled by the OEM.

You cannot buy a Microsoft Volume Licensing upgrade license without having a licensed copy of a qualifying desktop PC operating system installed on your device. For more information about which editions of the Windows operating system qualify for upgrades under Volume Licensing agreements, visit [www.microsoft.com/licensing/windows8](http://www.microsoft.com/licensing/windows8).

#### **The Microsoft Volume Licensing PUR document says I can use desktop application software on a network device. What does this mean?**

Under the network use provision, you can run this desktop application software on a network server and then access and use the software from your licensed desktop PCs using Remote Desktop Services (or similar functionality).

#### **How can I provide my users with a multiuser system?**

You can acquire MultiPoint Server in two ways:

- ▶ Windows MultiPoint Server 2012 Standard: From the Open Volume Licensing channel and preinstalled with a computer from OEMs
- ▶ Windows MultiPoint Server 2012 Premium: From the Academic and Open VL channels and preinstalled with a computer from OEMs

#### **As a Campus Agreement or School Agreement customer, I already have Windows Server 2012 CALs. Now I want to use Windows MultiPoint Server 2012. Do I need to repurchase Windows Server CALs for this product?**

No. Volume Licensing Academic customers who have already licensed Windows Server 2012 CALs only need to purchase the Windows MultiPoint Server 2012 Academic license and Windows MultiPoint Server 2012 CALs. Customers can use their existing Windows Server 2012 CALs to meet the Windows CAL requirements of Windows MultiPoint Server 2012.

### For more information

Visit the following websites for additional information:

Windows Server 2012 Remote Desktop Services: [www.microsoft.com/en-us/server-cloud/windows-server/remote-desktop-services.aspx](http://www.microsoft.com/en-us/server-cloud/windows-server/remote-desktop-services.aspx)

Licensing of Microsoft Desktop Application Software for Use with Windows Server Remote Desktop Services: [www.microsoft.com/licensing/about-licensing/briefs/remote-desktop-services.aspx](http://www.microsoft.com/licensing/about-licensing/briefs/remote-desktop-services.aspx)

Operating System License Requirements—Initial Operating System and Transfer of License: [www.microsoft.com/licensing/about-licensing/briefs/os-license-requirements.aspx](http://www.microsoft.com/licensing/about-licensing/briefs/os-license-requirements.aspx)

Microsoft Product Use Rights: [www.microsoft.com/licensing/about-licensing/product-licensing.aspx](http://www.microsoft.com/licensing/about-licensing/product-licensing.aspx)

© 2014 Microsoft Corporation. All rights reserved.

This document is for informational purposes only. MICROSOFT MAKES NO WARRANTIES, EXPRESS OR IMPLIED, IN THIS DOCUMENT. This information is provided to help guide your authorized use of products you license; it is not your agreement. Your use of products licensed under your volume license agreement is governed by the terms and conditions of that agreement. In the case of any conflict between this information and your agreement, the terms and conditions of your agreement control. Prices for licenses acquired through Microsoft resellers are determined by the reseller.