

Microsoft Dynamics CRM Virtual PC Basic Installation and Configuration Instructions

1. Download the Microsoft CRM 3.0 May VPC from here (more detailed instructions for installation can also be found here):

<http://www.microsoft.com/downloads/details.aspx?FamilyID=a8edfc7b-01d8-4500-845b-01370d4eed21&DisplayLang=en>

2. If you don't have a copy already, get Virtual PC software at:

<http://www.microsoft.com/downloads/details.aspx?FamilyId=6D58729D-DFA8-40BF-AFAF-20BCB7F01CD1&displaylang=en>

3. Best Practices have shown us that using an external hard drive for the VPC disk images themselves and running Virtual PC from your internal hard drive can greatly reduce the strain on many laptop's processors and disk drives, possibly improving your experience of using the VPC images. Please watch the accompanying video for details on fine-tuning your Virtual PC installation.
4. Extract the Microsoft CRM 3.0 VPC by opening the first .RAR file downloaded
5. Start Virtual PC and create new virtual machine (New...)
6. Follow the wizard and select the existing MSCRM Virtual Hard Drive (or vhd)
7. Make sure to allocate a sufficient amount of RAM memory to the VPC (recommended: 2GB or as much as you can provide Virtual PC before getting a warning about system resources)
8. Start the virtual machine and log in with Administrator credentials. Password is pass@word1
9. Tip: make sure to check undo disk so that changes made inside the VPC can be reverted
10. If you have issues with any of these steps, please email crmdemo@microsoft.com for assistance. Standard turnaround time on most questions is 48 hours.