Microsoft Certified Master
Microsoft Exchange Server 2010

Microsoft CERTIFIED *Master*

Microsoft® Certified Master Exchange Server 2010: Recognizes, Develops, and Certifies Technical Excellence

MCM PERSPECTIVES

"Microsoft's investment in the Exchange Masters program is ongoing, with the goal of making available to our customers the highest level of Exchange technical skills."

Rajesh Jha
Corporate VP, Exchange Management
Microsoft Corporation

MCM INSTRUCTORS

Instructors for the training at Microsoft are renowned leaders in the global communications community, which includes Microsoft product architects, design engineers, and world-class messaging consultants—all of whom have extensive backgrounds in the IT industry.

Communication drives business. Whether on premise, or in the cloud, Microsoft Exchange Server 2010 is critical infrastructure to ensure availability and security of an organization's email, calendar, and contacts. Microsoft Certified Masters (MCMs) who are certified on Exchange Server 2010 are specialists in the design, migration, implementation, and optimization of the mail experience across multiple devices—which in turn helps lower messaging costs and helps ensure availability and security.

Prove your technical mastery

Exchange Server 2010 MCMs demonstrate the detailed knowledge and skills to successfully design, implement, manage, and troubleshoot an enterprise-class Exchange Server infrastructure. They can help organizations optimize messaging; map major initiatives and projects; identify and rate the impact of people, process, and technology gaps; design and build customer-specific messaging solutions; and prioritize IT assets for maximum impact and return on investment. IT Professionals can achieve MCM Exchange Server 2010 by passing two exams in the following sequence:

1. MCM: Exchange Server 2010, Knowledge Exam
2. MCM: Exchange Server 2010, Lab Exam

Designed by specialists for specialists, these exams test and validate your deep technical knowledge of Exchange Server 2010. Prometric offers the Knowledge Exam at select testing centers worldwide (www.prometric.com). Microsoft offers the Lab Exam via direct remote proctoring at select Microsoft facilities worldwide.

Join the exclusive community of Exchange Server 2010 technical experts

All MCMs in Exchange Server 2010 become an immediate part of an exclusive community of experts that includes fellow graduates, members of the Exchange Server product group, and valuable resources to which they can contribute and from which they can draw on collective knowledge of the community at any time.

Employing certified individuals protects and optimizes organizations' Exchange Server 2010 IT investments

IT environments are comprised of three basic elements: people, process, and technology. According to the research firm Gartner Group, 80 percent of all unplanned downtime is caused by people and process issues, not by hardware and software failure.* Optimize your IT investment resources and take full advantage of the power and diversity of the Exchange Server 2010 platform by employing an MCM in Exchange Server 2010 to lead your design, migration, implementation, and troubleshooting activities.

MICROSOFT CERTIFIED ARCHITECT ON EXCHANGE SERVER 2010

Building on the MCM Exchange Server 2010 certification, the Microsoft Certified Architect (MCA) Exchange Server certification is designed for consulting professionals who possess an additional skill set focused on larger business strategies and technical architecture as a whole. The MCM Exchange Server 2010 certification is a prerequisite for attempting the MCA Exchange Server Board Exam.

Learn about MCA certifications: www.microsoft.com/learning/mcp/architect

www.microsoft.com/learning/mcp/master

Advanced training can deepen and broaden technical skills of experienced professionals

Although training attendance is no longer a mandatory requirement for achieving MCM Exchange Server 2010, candidates may prepare for the required exams by participating in three week rotations of in-depth technical training at the Microsoft campus in Redmond, Washington, in the United States. This intensive training covers the individual core Exchange Server 2010 technologies as well as broader architectural and operational areas such as high availability of a messaging service, co-existence and migration, transport, performance analysis, management, and operations. As a part of their training, candidates complete many independent lab exercises, which allow them to develop and apply their learning in an environment where instructor and peer support are readily available. Training activities for the MCM Exchange Server 2010 include:

- A "deep dive" into the core Exchange Server 2010 technologies with members of the Microsoft Exchange Center of Excellence or technology subject matter experts.

- Exercises in which candidates work to produce a design to meet a set of requirements for a highly available environment, build and test their solutions, and then present their findings to the class.

- Working through a multitude of migration and co-existence scenarios. During the long days of instruction and study groups, candidates have direct access to Microsoft and partner industry experts.

Additional exam preparation resources

MCM Exchange Server 2010 candidates may prepare for the exams in a way that best suits their learning needs. See the list of available readiness resources at http://www.microsoft.com/learning/master-exchange/

Recommended skills and experience

Candidates for MCM Exchange Server 2010 should possess the following knowledge and experience:

1.	Three or more years of hands-on experience installing, configuring, and troubleshooting Microsoft Exchange Server 2007 or later—with a thorough understanding of its design and architecture.
2.	One or more years of hands-on experience with Microsoft Exchange Server 2010—installing, configuring, and troubleshooting, with a thorough understanding of its design and architecture.
3.	A thorough understanding of Active Directory services, Domain Name System (DNS), and other core network services related to Exchange Server 2010.
4.	Ability to speak and write in fluent English.
5.	Successful completion of the following certifications: • Microsoft Certified IT Professional (MCITP): Enterprise Messaging Administrator • Microsoft Certified IT Professional (MCITP): Enterprise Administrator