



Microsoft and its affiliates operate the services offered under the Data Processing Terms (DPT) section of our Online Services Terms (OST). Microsoft may hire other companies to provide limited services on its behalf. Any such subcontractors will be permitted to obtain Customer Data only to deliver the services Microsoft has retained them to provide, and they are prohibited from using Customer Data for any other purpose. These subcontractors may provide services to one or more services offered under the DPT. The list below does not apply to Previews or other services not yet in general release.

Subcontractor	Location(s)	Function(s) Performed
2RBCONSULTING INC	United States	Customer and Technical Support Operations and Service Maintenance
3MD Technologies Inc.	United States	Operations and Service Maintenance
Accenture	United States	Customer and Technical Support
Adecco	Brazil Korea	Customer and Technical Support Operations and Service Maintenance
Aditi Technologies PVT Ltd	United States	Customer and Technical Support Operations and Service Maintenance
Akamai	Global	Content Delivery Network (CDN)
Allyis Inc	United States	Customer and Technical Support
Amiqus Ltd	United Kingdom	Customer and Technical Support
Apex Systems Inc	United States	Customer and Technical Support
Arryve	United States	Operations and Service Maintenance
Arvato Digital Services LLC	Germany	Customer and Technical Support
Aseuro Technologies	India	Customer and Technical Support
ATOS IT SOLUTIONS AND SERVICES INC	United States	Operations and Service Maintenance
Axelerate LLC (fka MP Tech Consulting)	United States	Operations and Service Maintenance
Beyondsoft	United States	Operations and Service Maintenance
Binary Tree Inc.	United States	Operations and Service Maintenance
Bizdirect	Portugal	Operations and Service Maintenance
Blueprint	United States	Customer and Technical Support
BPO EUROPE S.R.O.	Czech Republic	Customer and Technical Support
Bridge Consulting	United States	Customer and Technical Support
Brillio	United States	Customer and Technical Support
Business Builders	United States	Operations and Service Maintenance
C2S Technologies India Pvt Ltd	India	Customer and Technical Support
Cairn Solutions	United States	Operations and Service Maintenance
Calanit Carmon	Israel	Customer and Technical Support
Capgemini	United States	Customer and Technical Support
Casaba Security, Inc.	United States	Operations and Service Maintenance
Cascade Business Group LLC	United States	Operations and Service Maintenance
Catalysis Corporation	United States	Operations and Service Maintenance
Chameleon Tehcnologies Inc.	United States	Operations and Service Maintenance
Chinasoft	United States	Operations and Service Maintenance
Chinasoft International	United States	Operations and Service Maintenance
Ciber Inc.	United States	Operations and Service Maintenance
Cognizant Technology Solutions	United States	Customer and Technical Support Operations and Service Maintenance
Collabera	United States	Customer and Technical Support
Composable Systems LLC	United States	Operations and Service Maintenance

CompuCom Systems Inc.	United States	Customer and Technical Support Operations and Service Maintenance
Congruent Software	United States	Operations and Service Maintenance
Convergys	United States	Customer and Technical Support
Convergys Customer Management Group Inc.	United States	Operations and Service Maintenance
Corestaff	United States	Customer and Technical Support
Covestic Inc.	United State	Operations and Service Maintenance
CS&S	United States	Customer and Technical Support
Curo Resourcing Ltd	United Kingdom	Customer and Technical Support
Cybage Software PVT Ltd	India	Operations and Service Maintenance
Decision Support Systems LTD	Ireland	Operations and Service Maintenance
Design Laboratory Inc.	United States	Operations and Service Maintenance
Direct Apps Inc., d/b/a Launch Consulting (f/k/a Matrix Resource Partners, Inc. d/b/a Averro)	United States	Operations and Service Maintenance
E&Y	United States	Customer and Technical Support Operations and Service Maintenance
Excerse Solutions LLC	United States	Operations and Service Maintenance
Experis	United Kingdom	Operations and Service Maintenance
Fujitsu	Japan	Customer and Technical Support
Fujitsu Communication Services Limited	Japan Portugal	Customer and Technical Support
GFI	Portugal	Customer and Technical Support Operations and Service Maintenance
GITPS	United Kingdom	Customer and Technical Support
GP		Customer and Technical Support
H10 Capital	United States	Operations and Service Maintenance
Harvey Nash	United States	Operations and Service Maintenance
HCL America	United States	Operations and Service Maintenance
HCL Technologies Ltd	United States	Operations and Service Maintenance
HEWLETT-PACKARD SERVICE/SPARES	United States	Operations and Service Maintenance
Idea Entity Corporation	United States	Operations and Service Maintenance
Infosys Ltd	United States	Operations and Service Maintenance
InsideView Technologies, Inc.	United States	Operations and Service Maintenance
Insight Global Inc.	United States	Operations and Service Maintenance
Inspur Worldwide Services Ltd	Hong Kong	Operations and Service Maintenance
Intellectual Property Services	United States	Customer and Technical Support
International Business Service	Egypt	Customer and Technical Support
IQ ESM	United Kingdom	Customer and Technical Support
iStreamPlanet	United States	Customer and Technical Support
IT Alliance Ltd.	Ireland	Operations and Service Maintenance
iTech US Inc	United States	Operations and Service Maintenance
ITEN Solutions	Portugal	Customer and Technical Support
ITEN Solutions Sistemas de Informagao	Portugal	Customer and Technical Support
KELLY SERVICES IT SOLUTIONS	United States	Customer and Technical Support
Kforce	United States	Customer and Technical Support
Language Line Services Inc.	United States	Operations and Service Maintenance
LG Consulting Services LLC	United States	Operations and Service Maintenance
Lincoln Bay Company LLC	United States	Operations and Service Maintenance

Lockheed Martin Service, Inc.	United States	Operations and Service Maintenance
Magna Infotech	India	Customer and Technical Support
ManpowerGroup Taiwan	Taiwan	Customer and Technical Support
Matisia Inc	United States	Customer and Technical Support
McKinstry Co LLC	United States	Operations and Service Maintenance
Metra Tech Corporation	United States	Operations and Service Maintenance
Microland	India	Operations and Service Maintenance
Migrate Human Resources Consulting	Jordan	Customer and Technical Support
Minacs	United States	Customer and Technical Support
Mindsource Inc	United States	Operations and Service Maintenance
Mindtree Consulting PVT LTD	India United States	Customer and Technical Support Operations and Service Maintenance
Mindtree Limited	India	Operations and Service Maintenance
MIRPL-BGL		Customer and Technical Support
Motiv Inc	United States	Customer and Technical Support
Murphy & Associates Inc	United States	Operations and Service Maintenance
MXP Industrial S.A. DE C.V.	Mexico	Customer and Technical Support
N3 LLC	United States	Customer and Technical Support
National Communication Services Inc (NCS)	United States	Operations and Service Maintenance
Nationwide People	United Kingdom	Customer and Technical Support
NBO - Recursos em Tecnologia de Informação SA	Portugal	Customer and Technical Support
Novabase	Portugal	Customer and Technical Support
Novabase IIS - Infraestruturas e Integração de Sistemas Informáticos, S.A.	Portugal	Customer and Technical Support Operations and Service Maintenance
NTT	Japan	Customer and Technical Support Operations and Service Maintenance
Oramix	Portugal	Customer and Technical Support
Pactera Technologies, Inc.	United States	Customer and Technical Support
Pasona	Japan	Customer and Technical Support
Quantum Leap	India	Customer and Technical Support
Ramp Technology Group LLC	United States	Operations and Service Maintenance
RECEIVABLE MANAGEMENT SERVICES	United States	Operations and Service Maintenance
Recruiters	Ireland	Operations and Service Maintenance
Red Hat	United States	Customer and Technical Support
Redmond Technology Partners	United States	Operations and Service Maintenance
Resources Global Professionals	United States	Operations and Service Maintenance
REVEL CONSULTING	United States	Operations and Service Maintenance
RINF Temps	Romania	Customer and Technical Support Operations and Service Maintenance
Rumos	Portugal	Customer and Technical Support
Sapphire Technologies Canada	Canada	Operations and Service Maintenance
Schakra Inc.	United States	Operations and Service Maintenance
Securitas Security Services US	United States	Customer and Technical Support
Siemens	United States	Operations and Service Maintenance
Slalom Consulting	United States	Operations and Service Maintenance
Society Consulting f/k/a Pentad Solutions	United States	Customer and Technical Support Operations and Service Maintenance

SoftVision	Switzerland	Customer and Technical Support
Sogeti USA LLC	United States	Operations and Service Maintenance
Solutions IQ	United States	Operations and Service Maintenance
Sonata Software Ltd	India United States	Customer and Technical Support Operations and Service Maintenance
Spectrum Consultants India Pvt Ltd	India	Customer and Technical Support Operations and Service Maintenance
SSTIC - TECNOLOGIAS DE INFORMACAO, LDA	Portugal	Operations and Service Maintenance
Statera Inc	United States	Operations and Service Maintenance
STR Limited	United Kingdom	Customer and Technical Support
Strong-Bridge Consulting	United States	Customer and Technical Support
Systems Advisors (SAGlobal)	United Kingdom India	Customer and Technical Support
Tata Consultancy Services Ltd	United States	Customer and Technical Support Operations and Service Maintenance
Tech Mahindra Ltd	India	Customer and Technical Support Operations and Service Maintenance
Tecnol De Inf Movil SA DE CV		Customer and Technical Support
Tek-experts	United States	Customer and Technical Support
TEKsystems	India United States	Customer and Technical Support Operations and Service Maintenance
Teleperformance USA	United States	Customer and Technical Support Operations and Service Maintenance
Telexpress	Taiwan	Customer and Technical Support
The Evergreen Group	United States	Operations and Service Maintenance
The Spur Group	United States	Customer and Technical Support
T-Systems International GmbH	Germany	Operations and Service Maintenance
Trigent Software Limited	India	Customer and Technical Support
Unipartner IT Services	Portugal	Customer and Technical Support
Vega Consulting	United States	Operations and Service Maintenance
Velocity Partners	United States	Operations and Service Maintenance
Verizon Digital Media Services (f/k/a Edgecast Networks)	Global	Content Delivery Network (CDN)
VMC Consulting Corporation	United States	Customer and Technical Support
Whitehall Resources	United Kingdom	Customer and Technical Support
WICRESOFT, CO. LTD	United States	Operations and Service Maintenance
Wimmer Solutions Corporation	United States	Operations and Service Maintenance
Wipro Limited	India United States	Customer and Technical Support Operations and Service Maintenance
Xtreme Consulting Group Inc.	United States	Operations and Service Maintenance
Zhong Ruan (Shang Hai) Zi Yuan	China	Customer and Technical Support
Zubito Ltd	United Kingdom	Customer and Technical Support

Subsidiary Affiliates	Location(s)	Function(s) Performed
3288212 Nova Scotia Limited	Canada	Microsoft Affiliates
Europäisches Microsoft Innovations Center GmbH	Germany	Microsoft Affiliates

Microsoft (China) Company Limited	China	Microsoft Affiliates
Microsoft Canada Development Centre Co.	Canada	Microsoft Affiliates
Microsoft Corporation India Pvt Ltd	India	Microsoft Affiliates
Microsoft Datacenter Chile S.A.	Chile	Microsoft Affiliates
Microsoft Datacenter Holdings (HK) Limited	Hong Kong	Microsoft Affiliates
Microsoft Datacenter Netherlands B.V.	Netherlands	Microsoft Affiliates
Microsoft Datacenter Österreich GmbH	Austria	Microsoft Affiliates
Microsoft Deutschland MCIO GmbH	Germany	Microsoft Affiliates
Microsoft Development Center Copenhagen ApS	Denmark	Microsoft Affiliates
Microsoft Development Center Serbia	Serbia	Microsoft Affiliates
Microsoft do Brasil Importação e Comércio de Software e Vídeo Games LTDA	Brasil	Microsoft Affiliates
Microsoft Egypt, a Limited Liability Company	Egypt	Microsoft Affiliates
Microsoft Ireland Operations Ltd.	Ireland	Microsoft Affiliates
Microsoft Israel Research and Development (2002) Ltd.	Israel	Microsoft Affiliates
Microsoft Japan Co., Ltd.	Japan	Microsoft Affiliates
Microsoft Licensing, GP	USA	Microsoft Affiliates
Microsoft Ltd.	United Kingdom	Microsoft Affiliates
Microsoft Operations Pte Ltd	Singapore	Microsoft Affiliates
Microsoft Oy	Finland	Microsoft Affiliates
Microsoft Payments (Malaysia) Sdn Bhd	Malaysia	Microsoft Affiliates
Microsoft Research & Development France SAS	France	Microsoft Affiliates
Microsoft Research Lab India Private Ltd.	India	Microsoft Affiliates
MSFT MCIO Limited	United Kingdom	Microsoft Affiliates

INFORMATION AND DESCRIPTIONS

- Operations and Service Maintenance: These subcontractors assist with incident response, service operations, and troubleshooting problems.
- Customer and Technical Support: Assist in providing technical support to customers.
- Content Delivery Network (CDN): Provide infrastructure, operations and support for the CDN service.
- Microsoft Affiliates: Microsoft international employees may be employed by one of these Microsoft affiliates.

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