



### Core Online Services Subprocessor List

This list identifies the subprocessors authorized to access customer data (including personal data contained therein) in Microsoft’s Core Online Services, as defined in the [Online Services Terms](#) (Appendix A). Any such subprocessors will be permitted to process Customer Data only to deliver the services Microsoft has retained them to provide, and they are prohibited from using Customer Data for any other purpose. These subprocessors (including their subsidiaries) may provide services to one or more of the Core Online Services. The list below does not apply to Previews or other services not yet in general release.

| <b>Subcontractor</b>  | <b>Location</b> | <b>Function(s) Performed</b>   |
|---|-----------------|--|
| 2RBCONSULTING INC   | United States   | Customer and Technical Support<br>Operations and Service Maintenance |
| 3MD Technologies Inc.   | United States   | Operations and Service Maintenance                                   |
| Accenture (d/b/a Avanade)   | Ireland         | Customer and Technical Support<br>Operations and Service Maintenance |
| Adecco  | Switzerland     | Customer and Technical Support<br>Operations and Service Maintenance |
| Aditi Technologies PVT Ltd  | India           | Customer and Technical Support<br>Operations and Service Maintenance |
| Affluent Global Services Private Limited  | India           | Operations and service maintenance                                   |
| AgileSight<br><small>(Added to the list December 6, 2017)</small>               | Argentina       | Operations and Service Maintenance                                   |
| AIM Consulting Group LLC<br><small>(Added to the list December 6, 2017)</small> | United States   | Operations and service maintenance                                   |
| Akamai  | United States   | Content Delivery Network (CDN)                                       |
| Akvelon, Inc.   | United States   | Customer and Technical Support<br>Operations and Service Maintenance |
| Allyis Inc  | United States   | Customer and Technical Support                                       |
| Amiqus Ltd  | United Kingdom  | Customer and Technical Support                                       |
| Ancor   | Belarus         | Customer & Technical Support   |
| Apex Systems Inc  | United States   | Customer and Technical Support                                       |
| Appboy  | United States   | Customer and Technical Support                                       |
| Arryve  | United States   | Operations and Service Maintenance                                   |
| Arvato Digital Services LLC   | United States   | Customer and Technical Support                                       |
| Aseuro Technologies   | India           | Customer and Technical Support                                       |
| ATOS IT SOLUTIONS AND SERVICES INC  | France          | Operations and Service Maintenance                                   |
| AvePoint  | United States   | Customer and Technical Support<br>Operations and service maintenance |
| Avora Holdings LTD<br><small>(Added to the list December 6, 2017)</small>       | United States   | Operations and Service Maintenance                                   |
| Axelerate LLC (fka MP Tech Consulting)  | United States   | Operations and Service Maintenance                                   |
| Beyondsoft  | China           | Operations and Service Maintenance                                   |
| Binary Tree Inc.  | United States   | Operations and Service Maintenance                                   |
| BitTitan<br><small>(Added to the list December 6, 2017)</small>                 | United States   | Customer and Technical Support                                       |
| Bizdirect   | Portugal        | Operations and Service Maintenance                                   |
| Blueprint   | United States   | Customer and Technical Support<br>Operations and Service Maintenance |
| BPO EUROPE S.R.O.   | Czech Republic  | Customer and Technical Support                                       |

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| Bridge Consulting  | United States  | Customer and Technical Support                                       |
| Brillio  | United States  | Customer and Technical Support                                       |
| Business Builders  | United States  | Operations and Service Maintenance                                   |
| C2S Technologies India Pvt Ltd   | India          | Customer and Technical Support                                       |
| Cairn Solutions  | United Kingdom | Operations and Service Maintenance                                   |
| Calanit Carmon   | Israel         | Customer and Technical Support                                       |
| Capgemini  | France         | Customer and Technical Support<br>Operations and service maintenance |
| Casaba Security, Inc.  | United States  | Operations and Service Maintenance                                   |
| Casahl   | United States  | Customer and Technical Support<br>Operations and service maintenance |
| Cascade Business Group LLC   | United States  | Operations and Service Maintenance                                   |
| Catalysis Corporation  | United States  | Operations and Service Maintenance                                   |
| Chameleon Tehcnologies Inc.  | United States  | Operations and Service Maintenance                                   |
| cheng du hong xun da ke ji you xian  | China          | Operations and service maintenance                                   |
| Chinasoft  | China          | Operations and Service Maintenance                                   |
| Chinasoft International  | China          | Operations and Service Maintenance                                   |
| Ciber Inc.   | United States  | Operations and Service Maintenance                                   |
| CIKLUM SA<br>(Added to the list April 2, 2018)   | Switzerland    | Operations and Service Maintenance                                   |
| Cognizant Technology Solutions   | United States  | Customer and Technical Support<br>Operations and Service Maintenance |
| Collabera  | United States  | Customer and Technical Support                                       |
| Composable Systems LLC   | United States  | Operations and Service Maintenance                                   |
| CompuCom Systems Inc.  | United States  | Customer and Technical Support<br>Operations and Service Maintenance |
| Concentric Solutions International<br>(Added to the list April 2, 2018)                          | United States  | Operations and Service Maintenance                                   |
| Congruent Software   | United States  | Operations and Service Maintenance                                   |
| Convergys  | United States  | Customer and Technical Support                                       |
| Convergys Customer Management Group Inc.   | United States  | Operations and Service Maintenance                                   |
| Corestaff  | United States  | Customer and Technical Support                                       |
| Covestic Inc.  | United States  | Operations and Service Maintenance                                   |
| Creative Solutions Limited   | Sri Lanka      | Customer and Technical Support                                       |
| CS&S   | United States  | Customer and Technical Support                                       |
| Curo Resourcing Ltd  | United Kingdom | Customer and Technical Support                                       |
| Cybage Software PVT Ltd  | India          | Operations and Service Maintenance                                   |
| Data Glove IT Solutions Private Limited  | India          | Operations and service maintenance                                   |
| Databricks, Inc.   | United States  | Operations and Service Maintenance<br>Customer and Technical Support |
| Decision Support Systems LTD   | Ireland        | Operations and Service Maintenance                                   |
| Design Laboratory Inc.   | United States  | Operations and Service Maintenance                                   |
| Direct Apps Inc., d/b/a Launch Consulting (f/k/a<br>Matrix Resource Partners, Inc. d/b/a Averro) | United States  | Operations and Service Maintenance                                   |
| E&Y  | United Kingdom | Customer and Technical Support<br>Operations and Service Maintenance |
| E-Search<br>(Added to the list June 12, 2018)  | Serbia         | Operations and Service Maintenance                                   |
| Exact Target   | United States  | Customer and Technical Support                                       |

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|---|----------------|--|
| Excercise Solutions LLC   | United States  | Operations and Service Maintenance                                   |
| Experis   | United States  | Operations and Service Maintenance                                   |
| Fujitsu   | Japan          | Customer and Technical Support                                       |
| Fujitsu Communication Services Limited                          | Japan          | Customer and Technical Support                                       |
| GFI   | Portugal       | Customer and Technical Support<br>Operations and Service Maintenance |
| GITPS   | United Kingdom | Customer and Technical Support                                       |
| Globallogic Inc<br>(Added to the list December 6, 2017)         | United States  | Operations and Service Maintenance                                   |
| Google Inc<br>(Added to the list April 2, 2018)                 | United States  | Operations and Service Maintenance                                   |
| GP (GLOBAL PROFESSIONAL SERVICES<br>GPSHR)                      | Egypt          | Customer and Technical Support                                       |
| Gsoft<br>(Added to the list March 5, 2018)                      | Canada         | Operations and Service Maintenance                                   |
| H10 Capital   | United States  | Operations and Service Maintenance                                   |
| Harvey Nash   | United States  | Operations and Service Maintenance                                   |
| HCL America   | India          | Operations and Service Maintenance                                   |
| HCL Technologies Ltd  | India          | Operations and Service Maintenance                                   |
| HEWLETT-PACKARD SERVICE/SPARES                                  | United States  | Operations and Service Maintenance                                   |
| Hortonworks<br>(Added to the list April 2, 2018)                | United States  | Operations and Service Maintenance                                   |
| Idea Entity Corporation   | United States  | Operations and Service Maintenance                                   |
| InConsulting Inc<br>(Added to the list June 12, 2018)           | United States  | Operations and Service Maintenance                                   |
| Infosys Ltd   | India          | Operations and Service Maintenance<br>Customer and Technical Support |
| InsideView Technologies, Inc.                                   | United States  | Operations and Service Maintenance                                   |
| Insight Global Inc.   | United States  | Operations and Service Maintenance                                   |
| Insights North America Inc<br>(Added to the list April 2, 2018) | United States  | Operations and Service Maintenance                                   |
| Inspur Worldwide Services Ltd                                   | China          | Operations and Service Maintenance                                   |
| Intellectual Property Services                                  | United States  | Customer and Technical Support                                       |
| INTERANA INC<br>(Added to the list April 2, 2018)               | United States  | Operations and Service Maintenance                                   |
| International Business Service                                  | Egypt          | Customer and Technical Support<br>Operations and Service Maintenance |
| IQ ESM  | United Kingdom | Customer and Technical Support                                       |
| iStreamPlanet   | United States  | Customer and Technical Support                                       |
| IT Alliance Ltd.  | Ireland        | Operations and Service Maintenance                                   |
| iTalent Corporation<br>(Added to the list December 6, 2017)     | United States  | Customer and Technical Support<br>Operations and Service Maintenance |
| iTech US Inc  | United States  | Operations and Service Maintenance                                   |
| ITEN Solutions  | Portugal       | Customer and Technical Support                                       |
| ITEN Solutions Sistemas de Informagao                           | Portugal       | Customer and Technical Support                                       |
| KELLY SERVICES IT SOLUTIONS                                     | United States  | Customer and Technical Support<br>Operations and Service Maintenance |
| Kforce  | United States  | Customer and Technical Support                                       |
| Language Line Services Inc.                                     | United States  | Operations and Service Maintenance                                   |
| Larsen & Toubro (L&T)   | India          | Operations and Service Maintenance                                   |

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| LG Consulting Services LLC   | United States          | Operations and Service Maintenance                                   |
| Liedos<br>(Added to the list December 6, 2017)                             | United States          | Operations and Service Maintenance                                   |
| Lincoln Bay Company LLC  | United States          | Operations and Service Maintenance                                   |
| Lionbridge Technologies, Inc.<br>(Added to the list March 5, 2018)         | United States          | Operations and Service Maintenance                                   |
| Litmus Software Inc<br>(Added to the list April 2, 2018)                   | United States          | Operations and Service Maintenance                                   |
| Lockheed Martin Service, Inc.  | United States          | Operations and Service Maintenance                                   |
| Magna Infotech   | India                  | Customer and Technical Support                                       |
| ManpowerGroup Taiwan   | United States          | Customer and Technical Support                                       |
| MatchPoint IT LTD<br>(Added to the list April 2, 2018)                     | Israel                 | Operations and Service Maintenance                                   |
| Matisia Inc  | United States          | Customer and Technical Support                                       |
| McKinstry Co LLC   | United States          | Operations and Service Maintenance                                   |
| Metalogix  | United States          | Customer and Technical Support<br>Operations and service maintenance |
| Metra Tech Corporation   | Sweden                 | Operations and Service Maintenance                                   |
| Microland  | India                  | Operations and Service Maintenance                                   |
| Migrate Human Resources Consulting   | Jordan                 | Customer and Technical Support                                       |
| Minacs   | United States          | Customer and Technical Support                                       |
| Mindsource Inc   | United States          | Operations and Service Maintenance                                   |
| Mindtree Consulting PVT LTD  | United States          | Customer and Technical Support<br>Operations and Service Maintenance |
| Mindtree Limited   | India<br>United States | Operations and Service Maintenance                                   |
| MIRPL-BGL  | India                  | Customer and Technical Support                                       |
| Motiv Inc  | United States          | Customer and Technical Support                                       |
| Mover Inc.<br>(Added to the list March 5, 2018)                            | Canada                 | Operations and Service Maintenance                                   |
| Murphy & Associates Inc  | United States          | Operations and Service Maintenance                                   |
| MXP Industrial S.A. DE C.V.  | Mexico                 | Customer and Technical Support                                       |
| N3 LLC   | United States          | Customer and Technical Support                                       |
| National Communication Services Inc (NCS)                                  | United States          | Operations and Service Maintenance                                   |
| Nationwide People  | United Kingdom         | Customer and Technical Support                                       |
| NBO - Recursos em Tecnologia de Informaçao SA                              | Portugal               | Customer and Technical Support                                       |
| Novabase   | Portugal               | Customer and Technical Support                                       |
| Novabase IIS - Infraestruturas e Integração de Sistemas Informáticos, S.A. | Portugal               | Customer and Technical Support<br>Operations and Service Maintenance |
| NTT  | Japan                  | Customer and Technical Support<br>Operations and Service Maintenance |
| OBVIENCE LLC<br>(Added to the list December 6, 2017)                       | United States          | Customer and Technical Support                                       |
| Oramix   | Portugal               | Customer and Technical Support                                       |
| Pactera Technologies, Inc.   | China                  | Customer and Technical Support<br>Operations and Service Maintenance |
| Pasona   | Japan                  | Customer and Technical Support<br>Operations and Service Maintenance |

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| Portal Architects  | United States | Customer and Technical Support<br>Operations and service maintenance     |
| Quadrant Resource LLC<br>(Added to the list June 12, 2018)         | United States | Operations and Service Maintenance                                       |
| Quantum Leap   | India         | Customer and Technical Support   |
| Quest  | United States | Customer and Technical Support<br>Operations and service maintenance     |
| Ramp Technology Group LLC  | United States | Operations and Service Maintenance                                       |
| RECEIVABLE MANAGEMENT SERVICES                                     | United States | Operations and Service Maintenance                                       |
| Recruiters   | Malaysia      | Operations and Service Maintenance                                       |
| Red Hat  | United States | Customer and Technical Support   |
| Redmond Technology Partners  | United States | Operations and Service Maintenance                                       |
| Resources Global Professionals                                     | United States | Operations and Service Maintenance                                       |
| REVEL CONSULTING   | United States | Operations and Service Maintenance                                       |
| RINF Temps   | Romania       | Customer and Technical Support<br>Operations and Service Maintenance     |
| Robert Bosch Engineering and Business<br>Solutions Private Limited | India         | Operations and service maintenance                                       |
| Rumos  | Portugal      | Customer and Technical Support   |
| Rylem LLC<br>(Added to the list December 6, 2017)                  | United States | Operations and Service Maintenance                                       |
| Salesforce Marketing Cloud (SFMC)                                  | United States | Customer and Technical Support   |
| Sapphire Technologies Canada                                       | Canada        | Operations and Service Maintenance                                       |
| Schakra Inc.   | United States | Operations and Service Maintenance                                       |
| Securitas Security Services US                                     | Sweden        | Customer and Technical Support   |
| SendGrid<br>(Added to the list March 5, 2018)                      | United States | Customer and Technical Support<br><br>Operations and Service Maintenance |
| Sharegate  | Canada        | Customer and Technical Support<br>Operations and service maintenance     |
| Siemens  | Germany       | Operations and Service Maintenance                                       |
| Slalom Consulting  | United States | Operations and Service Maintenance                                       |
| Society Consulting f/k/a Pentad Solutions                          | United States | Customer and Technical Support<br>Operations and Service Maintenance     |
| SoftVision   | United States | Customer and Technical Support   |
| Sogeti USA LLC   | France        | Operations and Service Maintenance                                       |
| Solutions IQ   | United States | Operations and Service Maintenance                                       |
| Sonata Software Ltd  | India         | Customer and Technical Support<br>Operations and Service Maintenance     |
| Spectrum Consultants India Pvt Ltd                                 | India         | Customer and Technical Support<br>Operations and Service Maintenance     |
| SSTIC - TECNOLOGIAS DE INFORMACAO,<br>LDA                          | Portugal      | Operations and Service Maintenance                                       |
| Statera Inc  | United States | Operations and Service Maintenance                                       |
| STR Limited  | United States | Customer and Technical Support   |
| Strong-Bridge Consulting   | United States | Customer and Technical Support   |
| SURVEYMONKEY, INC<br>(Added to the list April 2, 2018)             | United States | Operations and Service Maintenance                                       |
| Systems Advisors (SAGlobal)  | United States | Customer and Technical Support   |

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| Tata Consultancy Services Ltd                            | India          | Customer and Technical Support<br>Operations and Service Maintenance |
| Tech Mahindra Ltd  | India          | Customer and Technical Support<br>Operations and Service Maintenance |
| Tecnol De Inf Movil SA DE CV                             | Mexico         | Customer and Technical Support                                       |
| Tek-experts  | United States  | Customer and Technical Support                                       |
| TEKsystems   | United States  | Operations and Service Maintenance                                   |
| TeleSign<br>(Added to the list April 2, 2018)            | United States  | Customer and Technical Support<br>Operations and Service Maintenance |
| Teleperformance USA                                      | United States  | Customer and Technical Support<br>Operations and Service Maintenance |
| Telexpress   | Taiwan         | Customer and Technical Support                                       |
| Tervela  | United States  | Customer and Technical Support<br>Operations and service maintenance |
| The Evergreen Group                                      | United States  | Operations and Service Maintenance                                   |
| The Spur Group   | United States  | Customer and Technical Support                                       |
| T-Systems International GmbH                             | Germany        | Operations and Service Maintenance                                   |
| Trigent Software Limited                                 | India          | Customer and Technical Support                                       |
| TWILIO INC<br>(Added to the list April 2, 2018)          | United States  | Operations and Service Maintenance                                   |
| Unipartner IT Services                                   | Portugal       | Customer and Technical Support                                       |
| Valorem  | United States  | Operations and service maintenance                                   |
| VEDA Software Solutions (India) Private Limited          | India          | Operations and service maintenance                                   |
| Vega Consulting  | United States  | Operations and Service Maintenance                                   |
| Velocity Partners  | United States  | Operations and Service Maintenance                                   |
| Verizon Digital Media Services (f/k/a Edgecast Networks) | United States  | Content Delivery Network (CDN)                                       |
| VMC Consulting Corporation                               | United States  | Customer and Technical Support                                       |
| Whitehall Resources                                      | United Kingdom | Customer and Technical Support                                       |
| WICRESOFT, CO. LTD                                       | United States  | Operations and Service Maintenance                                   |
| Wimmer Solutions Corporation                             | United States  | Operations and Service Maintenance                                   |
| Wipro Limited  | India          | Customer and Technical Support<br>Operations and Service Maintenance |
| Xtreme Consulting Group Inc.                             | United States  | Operations and Service Maintenance                                   |
| Zhong Ruan (Shang Hai) Zi Yuan                           | China          | Customer and Technical Support                                       |
| Zubito Ltd   | United Kingdom | Customer and Technical Support                                       |

| <b>Subsidiary Affiliates</b>   | <b>Location(s)</b> | <b>Function(s) Performed</b> |
|--|--------------------|------------------------------|
| 3288212 Nova Scotia Limited  | Canada             | Microsoft Affiliates         |
| Europäisches Microsoft Innovations Center GmbH                                 | Germany            | Microsoft Affiliates         |
| Microsoft MCIO Schweiz GmbH<br>(Added to the list April 2, 2018)               | Switzerland        | Microsoft Affiliates         |
| Microsoft (China) Company Limited  | China              | Microsoft Affiliates         |
| Microsoft 1968 South Africa (Pty) Limited<br>(Added to the list April 2, 2018) | South Africa       | Microsoft Affiliates         |
| Microsoft 1985 France SARL   | France             | Microsoft Affiliates         |



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| (Added to the list April 2, 2018)   |                      |                      |
| Microsoft Canada Development Centre Co.   | Canada               | Microsoft Affiliates |
| Microsoft Corporation (Abu Dhabi branch)<br>(Added to the list April 2, 2018)     | United Arab Emirates | Microsoft Affiliates |
| Microsoft Corporation (India) Pvt Ltd   | India                | Microsoft Affiliates |
| Microsoft Datacenter (Australia) Pty Limited<br>(Added to the list April 2, 2018) | Australia            | Microsoft Affiliates |
| Microsoft Datacenter (Austria) GmbH<br>(Name corrected April 2, 2018)             | Austria              | Microsoft Affiliates |
| Microsoft Datacenter Chile S.A.   | Chile                | Microsoft Affiliates |
| Microsoft Datacenter Holdings (HK) Limited  | Hong Kong            | Microsoft Affiliates |
| Microsoft Datacenter Netherlands B.V.   | Netherlands          | Microsoft Affiliates |
| Microsoft Deutschland MCIO GmbH   | Germany              | Microsoft Affiliates |
| Microsoft Development Center Copenhagen ApS                                       | Denmark              | Microsoft Affiliates |
| Microsoft Development Center Serbia   | Serbia               | Microsoft Affiliates |
| Microsoft do Brasil Importação e Comércio de Software e Vídeo Games LTDA          | Brasil               | Microsoft Affiliates |
| Microsoft Egypt, a Limited Liability Company                                      | Egypt                | Microsoft Affiliates |
| Microsoft Ireland Operations Ltd.   | Ireland              | Microsoft Affiliates |
| Microsoft Israel Research and Development (2002) Ltd.                             | Israel               | Microsoft Affiliates |
| Microsoft Japan Co., Ltd.   | Japan                | Microsoft Affiliates |
| Microsoft Korea, Inc.<br>(Added to the list April 2, 2018)                        | South Korea          | Microsoft Affiliates |
| Microsoft Licensing, GP   | USA                  | Microsoft Affiliates |
| Microsoft Ltd.  | United Kingdom       | Microsoft Affiliates |
| Microsoft Operations Pte Ltd  | Singapore            | Microsoft Affiliates |
| Microsoft Oy  | Finland              | Microsoft Affiliates |
| Microsoft Payments (Malaysia) Sdn Bhd   | Malaysia             | Microsoft Affiliates |
| Microsoft Research & Development France SAS                                       | France               | Microsoft Affiliates |
| Microsoft Research Lab India Private Ltd.   | India                | Microsoft Affiliates |
| MSFT MCIO Limited   | United Kingdom       | Microsoft Affiliates |

## INFORMATION AND DESCRIPTIONS

- Operations and Service Maintenance: These subcontractors assist with incident response, service operations, and troubleshooting problems.
- Customer and Technical Support: Assist in providing technical support to customers.
- Content Delivery Network (CDN): Provide infrastructure, operations and support for the CDN service.
- Microsoft Affiliates: Microsoft international employees may be employed by one of these Microsoft affiliates.

NOTICE AND DISCLAIMER This document is subject to change at any time. Last updated on June 12, 2018.