

# Microsoft Dynamics CRM global pricing - August 2014\*\*



The following list prices are available through the Microsoft Online Services Program

Currency	Microsoft Dynamics CRM Online								Microsoft Social Listening		Microsoft Dynamics Marketing		
	Online Enterprise user/mo	Online Professional user/mo	Online Basic user/mo	Online Essential user/mo	Storage GB/mo	Additional production instance/mo	Additional non-production instance/mo	Enhanced support user/mo	Professional user/mo	Additional Posts 10k/mo	Enterprise user/mo	Additional Messages 10k/mo	Additional Storage GB/mo
Argentina (ARS)	N/A	539.5	249	124.5	82.9	4556.7	1245	41.5	N/A	N/A	N/A	N/A	N/A
Australia (AUD)	201.8	65.6	30.3	15.1	10.1	554	151.4	5.1	100.9	100.9	126.1	50.5	10.1
Austria (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Bahrain (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
Belgium (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Brazil (BRL)	518.3	168.5	77.8	38.9	25.9	1422.8	388.7	11.5	259.2	259.2	323.9	129.6	25.9
Canada (CAD)*	205.6	66.8	30.8	15.4	10.3	564.4	154.2	5.1	102.8	102.8	128.5	51.4	10.3
Chile (USD)	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
Colombia (USD)	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
Costa Rica (USD)	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
Cyprus (EUR)	N/A	49.8	23	11.5	7.7	420.9	115	3.8	N/A	N/A	N/A	N/A	N/A
Czech Republic (EUR)	N/A	49.8	23	11.5	7.7	420.9	115	3.8	N/A	N/A	N/A	N/A	N/A
Denmark (DKK)	1144.6	372	171.7	85.8	57.2	3141.9	858.4	28.6	572.3	572.3	715.4	286.2	57.2
Ecuador (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
Egypt (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
Finland (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
France (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Germany (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Greece (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Hong Kong (HKD)	1552	504	233	116	78	4260	1164	39	776	776	970	388	78
Hungary (EUR)	N/A	49.8	23	11.5	7.7	420.9	115	3.8	N/A	N/A	N/A	N/A	N/A
India (INR)	12020	3905	1805	900	600	32990	9015	300	6010	6010	7510	3005	600
Indonesia (IDR)	N/A	780000	360000	180000	119900	6588000	1800000	60000	N/A	N/A	N/A	N/A	N/A
Ireland (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Israel (USD)	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
Italy (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Japan (JPY)	N/A	5340	2460	1230	820	45090	12320	410	8210	8210	N/A	N/A	N/A
Korea (KRW)	N/A	70000	33100	16500	10800	591400	165400	5500	110300	110300	N/A	N/A	N/A
Kuwait (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
Luxembourg (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Malaysia (MYR)	612	198.9	91.8	45.9	30.6	1679.9	459	15.3	306	306	382.5	153	30.6
Mexico (MXN)	2448	796	367	184	122	6720	1836	61	1224	1224	1530	612	122
Netherlands (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
New Zealand (NZD)	244.8	79.6	36.7	18.4	12.2	671.9	183.6	6.1	122.4	122.4	153	61.2	12.2
Norway (NOK)	1248.7	405.8	187.3	93.7	62.4	3427.7	936.5	31.2	624.4	624.4	780.4	312.2	62.4
Oman (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
Peru (USD)	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
Philippines (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
Poland (EUR)	N/A	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	N/A	N/A	N/A
Portugal (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Puerto Rico (USD)	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
Qatar (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
Romania (EUR)	N/A	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	N/A	N/A	N/A
Russia (RUB)	N/A	2339.8	1079.9	540	359.6	19762.4	5399.6	180	3599.7	3599.7	N/A	N/A	N/A
Saudi Arabia (SAR)	N/A	243.8	112.5	56.3	37.5	2058.8	562.5	18.8	N/A	N/A	N/A	N/A	N/A
Singapore (USD)	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
South Africa (ZAR)	N/A	741	342	171	113.9	6258.6	1710	57	N/A	N/A	1425	570	113.9
Spain (EUR)	153.3	49.8	23	11.5	7.7	420.9	115	3.8	76.7	76.7	95.8	38.3	7.7
Sweden (SEK)	1385.3	450.2	207.8	103.9	69.2	3802.6	1039	34.6	692.6	692.6	865.8	346.3	69.2
Switzerland (CHF)	187.3	60.9	28.1	14.1	9.4	514.1	140.5	4.7	93.6	93.6	117.1	46.8	9.4
Taiwan (TWD)	N/A	2080	960	480	320	17550	4795	160	N/A	N/A	N/A	N/A	N/A
Thailand (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
Trinidad & Tobago (USD)	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
Turkey (TRY)	N/A	149.5	69	34.5	23	1262.7	345	11.5	N/A	N/A	N/A	N/A	N/A
Ukraine (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
United Arab Emirates (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
United Kingdom (GBP)*	124.6	40.5	18.7	9.4	6.2	342.1	93.5	3.1	62.3	62.3	77.9	31.2	6.2
United States (USD)*	200	65	30	15	9.99	549	150	5	100	100	125	50	9.99
Uruguay (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A
US Virgin Islands (USD)	N/A	65	30	15	9.99	549	150	5	N/A	N/A	N/A	N/A	N/A

\*Professional Direct Support is available in this market: Canada (CAD) 9.30, United Kingdom (GBP), United States (USED) 9.00

\*\*Prices in this document are for informational purposes only. In case of any discrepancy between prices stated in this document and the pricing source defined by the Pricing and Payment terms in the agreement governing your purchase of the product, the pricing source defined in the Microsoft Agreement will prevail.

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### Microsoft Dynamics CRM Online Essential (user subscription license)

Subscription plan for users who need access to custom relationship management (xRM) capabilities of Microsoft Dynamics CRM Online.

### Microsoft Dynamics CRM Online Additional Storage (subscription add-on)

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### Professional Direct Support for Microsoft Dynamics CRM Online

Microsoft Dynamics CRM Online Professional Direct Support Plan includes pooled service account management, e-learning, and a fastest response time of less than one hour. Customers must choose either Professional Direct or Enhanced support for the same number of seats for which they hold licenses.