



Software Assurance

Skype for Business and Exchange Deployment Planning Services

Skype for Business and Exchange Deployment Planning Services provide structured consulting engagements to help you evaluate your environment and assess the impact, and plan your Microsoft Skype for Business or Microsoft Exchange deployment, whether on-premises, in the cloud, or in a hybrid environment.

Plan your Skype for Business and Exchange Deployment

A benefit for Microsoft Volume Licensing Software Assurance customers, Skype for Business and Exchange Deployment Planning Services (S&EDPS) can help you plan a successful deployment, migration, or upgrade to Skype for Business or Exchange. Designed to help you assess opportunities for using the latest technology and drive productivity across your organization, these structured consulting engagements can be tailored to meet your unique needs and are delivered by qualified partners or Microsoft Services.

Choose the engagement that's right for you

Skype for Business and Exchange Deployment Planning Services structured planning engagements help you develop a deployment, upgrade, or migration plan to Microsoft Skype for Business and/or Exchange.

- **FastTrack Deployment Planning for Microsoft 365.** Work with a qualified Microsoft partner to envision a Microsoft 365 solution and discover how the capabilities of Microsoft 365 can help you to achieve your business objectives. Planning engagements are available in either 1- or 3-day strategy envisioning sessions or in-depth 5-, 10-, or 15-day enablement and assessment planning sessions with recommended guidance and clearly defined next steps.
- **Exchange Deployment Planning.** A customizable engagement designed to help you quickly and efficiently plan your deployment, upgrade, or migration to the latest version of Exchange Server or Exchange Online by assessing your organizational needs, opportunities, and goals for your IT infrastructure. Available in lengths of 1, 3, 5, 10, or 15 days, this engagement allows you to work with an expert to guide you through an envisioning and planning process resulting in a clear implementation plan designed to achieve your business objectives while evaluating how the latest security and encryption features like Exchange Online Protection and Data Loss prevention can help your business.
- **Skype for Business Deployment Planning.** Work with a qualified partner to envision and plan a Skype for Business solution deployment that meets your organization's unique needs. This engagement of 1, 3, 5, 10, or 15 days focuses on the business and technology aspects of Skype for Business and will define a high level implementation plan designed to meet your business objectives. A network bandwidth planning assessment can be included as part of the planning engagement to ensure your infrastructure is ready to deploy a Skype for Business solution.
- **Skype for Business to Microsoft Teams Upgrade Planning.** This engagement focuses on a roadmap and journey for upgrading from Skype for Business to Microsoft Teams. The engagement focuses on assessing the current infrastructure, examining use cases, and identifying blockers in order to complete an upgrade to Microsoft Teams.
- **Microsoft Teams Adoption and Change Management Planning.** This engagement allows you to provide customers with an adoption and change management plan to support their end-user adoption and usage of Microsoft Teams. The engagement focuses on assessing the business objectives, defining use cases, and identifying sponsors and champions in order to drive usage of Microsoft Teams. The deliverables include a plan for training, communications, resistance management, sponsor roadmap, and reinforcement.

S&EDPS can help you:

- ✓ Develop a customized, high-level plan for deploying a Skype for Business and/or Exchange Online or on-premises solution
- ✓ See how Skype for Business and Exchange fit within your environment
- ✓ Try new features and enhancements
- ✓ See Exchange Online and Skype for Business Online in action
- ✓ Address security and compliance needs with EOP & DLP

Sample 5-day engagement:

- ▶ **Day 0** Customer completes pre-engagement questionnaire
- ▶ **Day 1** Consultant explains benefits of the most recent release of Exchange or Skype for Business
- ▶ **Day 2-3** Consultant interviews customer experts
- ▶ **Day 4** Consultant compiles findings from interviews
- ▶ **Day 5** Consultant presents final deployment plan

The cloud on your terms

Cloud computing may be on your immediate horizon or in the future. Whether you are planning to move fully online or take one step at a time, your Planning Services partner can help you learn more about the possibilities and practical realities of deploying Microsoft 365. With the FastTrack Deployment Planning for Microsoft 365 engagements, your partner can help you assess enterprise features of Microsoft 365, determine your organization's readiness, and help you design a migration plan that meets your needs.

Using Planning Services days

Available in engagements of 1, 3, 5, 10, or 15 days, Planning Services offer a structured yet collaborative consulting experience. The longer engagements allow for a deeper look at a specific technology and provide more in-depth analysis and deployment planning. Your qualified partner can work with you to help determine specific components to best support your organization's needs and help ensure you have an understanding of what can and will be included in your engagement.

As a Microsoft Volume Licensing customer with Software Assurance, your organization receives a number of Planning Services days based on your licensing agreement(s). You can access these days through a voucher creation and redemption process at the [Microsoft Volume Licensing Service Center \(VLSC\)](#), or if your organization has a Microsoft Products and Services Agreement (MPSA), go to the [Microsoft Business Center](#) (previously named the Microsoft Volume Licensing Center) to access benefits.

- See the [VLSC Software Assurance Guide](#) for detailed, step-by-step instructions for accessing and using Planning Services, or view the [Managing Software Assurance Benefits video](#) for a visual demonstration.
 - MPSA customers use the [Microsoft Volume Licensing Center](#).
 - Find a [qualified solution provider](#) who meets your criteria.
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Planning Services has eight offerings available to help you plan your deployment of Microsoft technologies: Public Cloud, Microsoft Azure Planning Services (AZDPS); Desktop Deployment Planning Services (DDPS); Developer Tools Deployment Planning Services (DTDPS); Dynamics Deployment Planning Services (DYDPS); Private Cloud, Management and Virtualization Planning Services (PVDPS); SharePoint Deployment Planning Services (SDPS); Skype for Business and Exchange Deployment Planning Services (S&EDPS); and SQL Server Deployment Planning Services (SSDPS).

Learn more

- Visit [Software Assurance](#) to learn more about [Planning Services](#) and other Software Assurance benefits.
- Your organization's Software Assurance administrator can visit the [Microsoft Volume Licensing Service Center](#) or [Microsoft Volume Licensing Center](#) (MPSA customers) to help you identify your current Software Assurance benefits.
- To estimate benefits, use the [Microsoft License Advisor](#) or ask your Microsoft representative for guidance.
- For detailed eligibility criteria and current benefit program rules, see the [Microsoft Product Terms](#).

Important links

- www.microsoft.com/licensing
- www.microsoft.com/softwareassurance
- www.microsoftdps.com

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