

## E-Learning Delivery Options Matrix

Feature	Online Microsoft® Preferred Solution	SCORM Packages Microsoft Preferred Solution	ContentHub Third-Party Solution	Microsoft Learning Reseller Third-Party Solution
Access to all pools*	Yes	Yes—except server pool	Yes	Yes
Access to new courses or updates	Immediate	Approximately 60 days after the online release	Immediate	Immediate
Student registration	Requires access code, Windows Live™ ID email address, and password	Customer-supplied process to the subscription limits of the licensing agreement	Customer-supplied process to the subscription limits of the licensing agreement	Reseller-supplied process to the subscription limits of the licensing agreement
Maximum number of unique students	Managed by Microsoft	Managed by customer to the subscription limits of the licensing agreement	Managed by Microsoft	Managed by Microsoft Approved Reseller to the subscription limits of the licensing agreement
Company-branded learning website	Not available	Dependent on customer's Learning Management System capabilities	Dependent on customer's Learning Management System capabilities	Dependent on reseller
Support	By Microsoft	By Microsoft, limited	By third party	By reseller
Assign students a pool of courses	Yes	Dependent on customer's Learning Management System capabilities	Dependent on customer's Learning Management System capabilities	Dependent on reseller
Assign individual courses to students	Students have access to all courses related to the pool	Dependent on customer's Learning Management System capabilities	Dependent on customer's Learning Management System capabilities	Dependent on reseller
Assign courses to groups	No	Dependent on customer's Learning Management System capabilities	Dependent on customer's Learning Management System capabilities	Dependent on reseller
Course content cost	Included in Software Assurance benefit	Included in Software Assurance benefit	Included in Software Assurance benefit	Included in Software Assurance benefit
Report individual student progress	Visible to student and Software Assurance benefits manager	Dependent on customer's Learning Management System capabilities	Dependent on customer's Learning Management System capabilities	Dependent on reseller
Administrative reports of student progress	Visible to the Software Assurance benefits manager	Dependent on customer's Learning Management System capabilities	Dependent on customer's Learning Management System capabilities	Dependent on reseller
Content delivery cost	Included in Software Assurance benefit	Included in Software Assurance benefit	Implementation cost Annual maintenance cost	Company negotiates price with reseller for portal development, content delivery, and services

\*Refers to the grouping of E-Learning content by course topics—applications, systems, and servers. Companies are given access codes for course pools related to the type of Microsoft license acquired. For example, if a company acquires software licenses for Windows Server®2008, they will receive an access code for the server pool of courses. Separate access codes are issued for each course pool.