



Because Microsoft is a major software and cloud services provider to organizations and governments around the world, it is committed to complying with relevant international standards and compliance controls. By adhering to these wide-ranging accessibility standards, Microsoft ensures that all customers—both inside and outside of government—can use Microsoft services and products.

Microsoft in-scope cloud services

- Azure and Azure Government
[Learn more](#)
- Azure DevOps Services
- Dynamics 365 and Dynamics 365 U.S. Government
- Intune
- Office 365 and Office 365 U.S. Government
[Learn more](#)
- Office 365 U.S. Government Defense
- Windows Server 2016

Accessibility conformance reports

Microsoft offers detailed accessibility conformance reports for many of its cloud services that describe the accessibility features of those services and how they can help organizations address global accessibility requirements.

[Learn more](#)

How to implement

- **Enterprise Disability Answer Desk**
Get help with accessibility questions, assistive technology issues, or product conformance with accessibility standards.
[Learn more](#)

Web Content Accessibility Guidelines (WCAG) 2.1

Microsoft adheres to WCAG 2.1 (ISO/IEC 40500), the international accessibility requirement that complements EN 301 549 (Europe) and Section 508 (United States).

Microsoft publishes WCAG 2.1 reports that reflect the complete product or service. It generally does not create reports for individual features or components. In some cases, Microsoft might release a new component for an existing product or a new version of an existing component, which users can choose to install separately, and Microsoft might also publish a WCAG 2.1 report for that component.

About WCAG 2.1

The [WCAG 2.1 \(ISO/IEC 40500\)](#) accessibility standards provide a framework for developing web content that improves accessibility for people with disabilities and users of devices that have limited graphical capabilities. WCAG 2.0 was published in 2008 by the World Wide Web Consortium (W3C), an international organization dedicated to creating web standards, and updated to WCAG 2.1 in June 2018. In 2012, WCAG 2.0 was also published by the International Organization for Standardization (ISO) as ISO/IEC 40500:2012.

- Content that conforms to WCAG 2.1 also conforms to WCAG 2.0. For policies requiring conformance to WCAG 2.0, WCAG 2.1 can provide an alternate means of conformance.
- Conformance requirements for each guideline are measured in three levels: A, AA, and AAA.

EN 301 549 (European Union)

Microsoft adheres to EN 301 549, the Europe-specific accessibility standard that complements Section 508 (United States) and WCAG 2.1 (international).

About EN 301 549

Accessibility requirements suitable for public procurement of information and communications technologies (ICT) products and services are set forth in [EN 301 549](#), which is a set of standards for ICT products and services including websites, software, and digital devices. EN 301 549 was published in 2014 by the European Telecommunications Standards Institute (ETSI) in response to a request from the European Commission, and it was updated in 2018 with version 2.1.2. It is intended for use in procurement by government and public sector organizations. EN 301 549 clause 9.2 incorporates the WCAG 2.1 standards for web accessibility.

Section 508 (United States)

Microsoft adheres to the Section 508 regulation, the US-specific accessibility requirement that complements EN 301 549 (Europe) and WCAG 2.1 (international). For many Microsoft products, external suppliers have evaluated conformance to accessibility standards under the US Department of Homeland Security (DHS) [Trusted Tester Program](#).

About US Section 508

The US Congress amended the Rehabilitation Act in 1998 and again in 2000 to require federal agencies to make their electronic and information technology (EIT) products, such as software, hardware, electronic content, and support documentation, accessible to people with disabilities. [Section 508](#) of the United States Workforce Rehabilitation Act of 1973 (29 US Code §794d), as amended, mandates that federal agencies procure, maintain, and use EIT in a manner that ensures federal employees with disabilities have comparable access to, and use of, data and EIT relative to other federal employees.

Additional resources

- **Microsoft accessibility resources**
Get info, tools, and developer resources for using accessibility features in Microsoft products.
[Learn more](#)
- **Office 365 Accessibility Center**
Office 365 resources for people with disabilities.
[Learn more](#)
- **Microsoft Disability Answer Desk**
Customers with disabilities get support for Office, Xbox, and Windows.
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