

 Microsoft Dynamics 365

Microsoft Dynamics 365 International Availability



Brief disclaimer...

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Microsoft Dynamics 365 for Sales availability

Americas (31)

- ☐ Argentina
- ☐ Bahamas
- ☐ Barbados
- ☐ Belize
- ☐ Bermuda
- ☐ Bolivia
- ☐ Brazil
- ☐ Canada
- ☐ Cayman Islands
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- ☐ St. Kitts and Nevis
- ☐ Trinidad and Tobago
- ☐ United States
- ☐ Uruguay
- ☐ Venezuela
- ☐ Virgin Islands, U.S.

EMEA (83)

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Angola
- ☐ Armenia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahrain
- ☐ Belarus
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- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
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- ☐ Portugal
- ☐ Qatar
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- ☐ Sweden
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- ☐ Tanzania
- ☐ Tunisia
- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
- ☐ Fiji
- ☐ Hong Kong SAR
- ☐ India
- ☐ Indonesia
- ☐ Japan
- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macau SAR
- ☐ Malaysia
- ☐ Mongolia
- ☐ Nepal
- ☐ New Zealand
- ☐ Pakistan
- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Arabic	Italian
Basque	Japanese
Bulgarian	Kazakh
Catalan	Korean
Chinese Simplified (PRC)	Latvian
Chinese Traditional (Hong Kong SAR)	Lithuanian
Chinese Traditional (Taiwan)	Malay
Croatian	Norwegian
Czech	Polish
Danish	Portuguese (Brazil)
Dutch	Portuguese (Portugal)
English	Romanian
Estonian	Russian
Finnish	Serbian (Cyrillic)
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Galician	Slovakian
German	Slovenian
Greek	Spanish
Hebrew	Swedish
Hindi	Thai
Hungarian	Turkish
Indonesian	Ukrainian
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Microsoft Relationship Sales solution – LinkedIn Sales Navigator availability

Languages:

English
French
German
Italian
Portuguese
Spanish
Dutch

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EMEA (83)

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- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
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- ☐ Indonesia
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- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macao SAR
- ☐ Malaysia
- ☐ Mongolia
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- ☐ Philippines
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Microsoft Dynamics 365 Sales Insights

Americas (31)

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EMEA (83)

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- ☐ Nepal
- ☐ New Zealand
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- ☐ Philippines
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- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Machine learning model
languages (contextual insights):
English

Model languages for Dynamics
365 Sales Insights application
(conversation intelligence):

English

German

French

Italian

Spanish

Japanese

Brazilian Portuguese

Chinese (simplified)

Microsoft Dynamics 365 for Customer Service availability

Americas (31)

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Asia Pacific (25)

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- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Arabic	Italian
Basque	Japanese
Bulgarian	Kazakh
Catalan	Korean
Chinese Simplified (PRC)	Latvian
Chinese Traditional (Hong Kong SAR)	Lithuanian
Chinese Traditional (Taiwan)	Malay
Croatian	Norwegian
Czech	Polish
Danish	Portuguese (Brazil)
Dutch	Portuguese (Portugal)
English	Romanian
Estonian	Russian
Finnish	Serbian (Cyrillic)
French	Serbian (Latin)
Galician	Slovakian
German	Slovenian
Greek	Spanish
Hebrew	Swedish
Hindi	Thai
Hungarian	Turkish
Indonesian	Ukrainian
	Vietnamese

Chat for Dynamics 365*

Americas (31)

- ☐ Argentina
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- ☐ Barbados
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- ☐ Virgin Islands, U.S.

EMEA (83)

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- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
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- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

* Available in select locations. Review prerequisites [here](#) before purchasing

Languages:

Danish
Dutch
English
French
German
Japanese
Norwegian
Portuguese
(Portugal)
Spanish
Swedish
Italian

Microsoft Dynamics 365 for Field Service availability

Americas (31)

- ☐ Argentina
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- ☐ Nicaragua
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- ☐ Peru
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EMEA (83)

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- ☐ Iraq
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- ☐ Kuwait
- ☐ Latvia
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- ☐ Lithuania
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- ☐ Namibia
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- ☐ Norway
- ☐ Oman
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- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Arabic	Italian
Basque	Japanese
Bulgarian	Kazakh
Catalan	Korean
Chinese Simplified (PRC)	Latvian
Chinese Traditional (Hong Kong SAR)	Lithuanian
Chinese Traditional (Taiwan)	Malay
Croatian	Norwegian
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Dutch	Portuguese (Portugal)
English	Romanian
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French	Serbian (Latin)
Galician	Slovakian
German	Slovenian
Greek	Spanish
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Indonesian	Ukrainian
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Microsoft Dynamics 365 for Project Service Automation availability

Americas (31)

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- ☐ Moldova
- ☐ Monaco
- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
- ☐ Poland

- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Russia
- ☐ Rwanda
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Slovakia
- ☐ Slovenia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ Tanzania
- ☐ Tunisia
- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
- ☐ Fiji
- ☐ Hong Kong SAR
- ☐ India
- ☐ Indonesia
- ☐ Japan
- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macau SAR
- ☐ Malaysia
- ☐ Mongolia
- ☐ Nepal
- ☐ New Zealand
- ☐ Pakistan
- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Arabic	Italian
Basque	Japanese
Bulgarian	Kazakh
Catalan	Korean
Chinese Simplified (PRC)	Latvian
Chinese Traditional (Hong Kong SAR)	Lithuanian
Chinese Traditional (Taiwan)	Malay
Croatian	Norwegian
Czech	Polish
Danish	Portuguese (Brazil)
Dutch	Portuguese (Portugal)
English	Romanian
Estonian	Russian
Finnish	Serbian (Cyrillic)
French	Serbian (Latin)
Galician	Slovakian
German	Slovenian
Greek	Spanish
Hebrew	Swedish
Hindi	Thai
Hungarian	Turkish
Indonesian	Ukrainian
	Vietnamese

Microsoft Dynamics 365 Portals availability

Americas (31)

- ☐ Argentina
- ☐ Bahamas
- ☐ Barbados
- ☐ Belize
- ☐ Bermuda
- ☐ Bolivia
- ☐ Brazil
- ☐ Canada
- ☐ Cayman Islands
- ☐ Chile
- ☐ Colombia
- ☐ Costa Rica
- ☐ Curaçao
- ☐ Dominican Republic
- ☐ Ecuador
- ☐ El Salvador
- ☐ Guatemala
- ☐ Honduras
- ☐ Jamaica
- ☐ Mexico
- ☐ Nicaragua
- ☐ Panama
- ☐ Paraguay
- ☐ Peru
- ☐ Puerto Rico
- ☐ St. Kitts and Nevis
- ☐ Trinidad and Tobago
- ☐ United States
- ☐ Uruguay
- ☐ Venezuela
- ☐ Virgin Islands, U.S

EMEA (83)

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Angola
- ☐ Armenia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahrain
- ☐ Belarus
- ☐ Belgium
- ☐ Bosnia and Herzegovina
- ☐ Botswana
- ☐ Bulgaria
- ☐ Cabo Verde
- ☐ Cameroon
- ☐ Côte d'Ivoire
- ☐ Croatia
- ☐ Cyprus
- ☐ Czech Republic
- ☐ Denmark
- ☐ Egypt
- ☐ Estonia
- ☐ Ethiopia
- ☐ Faroe Islands
- ☐ Finland
- ☐ France
- ☐ Georgia
- ☐ Germany
- ☐ Ghana
- ☐ Greece
- ☐ Hungary
- ☐ Iceland
- ☐ Iraq
- ☐ Ireland
- ☐ Israel
- ☐ Italy
- ☐ Jordan
- ☐ Kazakhstan
- ☐ Kenya
- ☐ Kuwait
- ☐ Latvia
- ☐ Lebanon
- ☐ Libya
- ☐ Liechtenstein
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Macedonia (FYRO)
- ☐ Malta
- ☐ Mauritius
- ☐ Moldova
- ☐ Monaco
- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
- ☐ Poland

- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Russia
- ☐ Rwanda
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Slovakia
- ☐ Slovenia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ Tanzania
- ☐ Tunisia
- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
- ☐ Fiji
- ☐ Hong Kong SAR
- ☐ India
- ☐ Indonesia
- ☐ Japan
- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macau SAR
- ☐ Malaysia
- ☐ Mongolia
- ☐ Nepal
- ☐ New Zealand
- ☐ Pakistan
- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Basque	Kazakh
Bulgarian	Korean
Catalan	Latvian
Chinese Simplified (PRC)	Lithuanian
Chinese Traditional (Hong Kong SAR)	Malay
Chinese Traditional (Taiwan)	Norwegian
Croatian	Polish
Czech	Portuguese (Brazil)
Danish	Portuguese (Portugal)
Dutch	Romanian
English	Russian
Estonian	Serbian (Cyrillic)
Finnish	Serbian (Latin)
French	Slovakian
Galician	Slovenian
German	Spanish
Greek	Swedish
Hindi	Thai
Hungarian	Turkish
Indonesian	Ukrainian
Italian	Vietnamese
Japanese	

Microsoft Dynamics 365 Customer Service Insights

Americas (31)

- ☐ Argentina
- ☐ Bahamas
- ☐ Barbados
- ☐ Belize
- ☐ Bermuda
- ☐ Bolivia
- ☐ Brazil
- ☐ Canada
- ☐ Cayman Islands
- ☐ Chile
- ☐ Colombia
- ☐ Costa Rica
- ☐ Curaçao
- ☐ Dominican Republic
- ☐ Ecuador
- ☐ El Salvador
- ☐ Guatemala
- ☐ Honduras
- ☐ Jamaica
- ☐ Mexico
- ☐ Nicaragua
- ☐ Panama
- ☐ Paraguay
- ☐ Peru
- ☐ Puerto Rico
- ☐ St. Kitts and Nevis
- ☐ Trinidad and Tobago
- ☐ United States
- ☐ Uruguay
- ☐ Venezuela
- ☐ Virgin Islands, U.S.

EMEA (83)

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Angola
- ☐ Armenia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahrain
- ☐ Belarus
- ☐ Belgium
- ☐ Bosnia and Herzegovina
- ☐ Botswana
- ☐ Bulgaria
- ☐ Cabo Verde
- ☐ Cameroon
- ☐ Côte d'Ivoire
- ☐ Croatia
- ☐ Cyprus
- ☐ Czech Republic
- ☐ Denmark
- ☐ Egypt
- ☐ Estonia
- ☐ Ethiopia
- ☐ Faroe Islands
- ☐ Finland
- ☐ France
- ☐ Georgia
- ☐ Germany
- ☐ Ghana
- ☐ Greece
- ☐ Hungary
- ☐ Iceland
- ☐ Iraq
- ☐ Ireland
- ☐ Israel
- ☐ Italy
- ☐ Jordan
- ☐ Kazakhstan
- ☐ Kenya
- ☐ Kuwait
- ☐ Latvia
- ☐ Lebanon
- ☐ Libya
- ☐ Liechtenstein
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Macedonia (FYRO)
- ☐ Malta
- ☐ Mauritius
- ☐ Moldova
- ☐ Monaco
- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
- ☐ Poland

- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Russia
- ☐ Rwanda
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Slovakia
- ☐ Slovenia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ Tanzania
- ☐ Tunisia
- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
- ☐ Fiji
- ☐ Hong Kong SAR
- ☐ India
- ☐ Indonesia
- ☐ Japan
- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macau SAR
- ☐ Malaysia
- ☐ Mongolia
- ☐ Nepal
- ☐ New Zealand
- ☐ Pakistan
- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Localization

English

(40+ languages coming soon)

Machine learning model languages

English

Microsoft Dynamics 365 Customer Insights

Languages:

Listening/Sentiment /Localization

English
Danish
German
Spanish
French
Italian
Dutch

Americas (31)

- ☐ Argentina
- ☐ Bahamas
- ☐ Barbados
- ☐ Belize
- ☐ Bermuda
- ☐ Bolivia
- ☐ Brazil
- ☐ Canada
- ☐ Cayman Islands
- ☐ Chile
- ☐ Colombia
- ☐ Costa Rica
- ☐ Curaçao
- ☐ Dominican Republic
- ☐ Ecuador
- ☐ El Salvador
- ☐ Guatemala
- ☐ Honduras
- ☐ Jamaica
- ☐ Mexico
- ☐ Nicaragua
- ☐ Panama
- ☐ Paraguay
- ☐ Peru
- ☐ Puerto Rico
- ☐ St. Kitts and Nevis
- ☐ Trinidad and Tobago
- ☐ United States
- ☐ Uruguay
- ☐ Venezuela
- ☐ Virgin Islands, U.S.

EMEA (83)

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Angola
- ☐ Armenia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahrain
- ☐ Belarus
- ☐ Belgium
- ☐ Bosnia and Herzegovina
- ☐ Botswana
- ☐ Bulgaria
- ☐ Cabo Verde
- ☐ Cameroon
- ☐ Côte d'Ivoire
- ☐ Croatia
- ☐ Cyprus
- ☐ Czech Republic
- ☐ Denmark
- ☐ Egypt
- ☐ Estonia
- ☐ Ethiopia
- ☐ Faroe Islands
- ☐ Finland
- ☐ France
- ☐ Georgia
- ☐ Germany
- ☐ Ghana
- ☐ Greece
- ☐ Hungary
- ☐ Iceland
- ☐ Iraq
- ☐ Ireland
- ☐ Israel
- ☐ Italy
- ☐ Jordan
- ☐ Kazakhstan
- ☐ Kenya
- ☐ Kuwait
- ☐ Latvia
- ☐ Lebanon
- ☐ Libya
- ☐ Liechtenstein
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Macedonia (FYRO)
- ☐ Malta
- ☐ Mauritius
- ☐ Moldova
- ☐ Monaco
- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
- ☐ Poland

- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Russia
- ☐ Rwanda
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Slovakia
- ☐ Slovenia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ Tanzania
- ☐ Tunisia
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
- ☐ Fiji
- ☐ Hong Kong SAR
- ☐ India
- ☐ Japan
- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macau SAR
- ☐ Malaysia
- ☐ Mongolia
- ☐ Nepal
- ☐ New Zealand
- ☐ Pakistan
- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Microsoft Dynamics 365 for Marketing availability

Americas (31)

- ☐ Argentina
- ☐ Bahamas
- ☐ Barbados
- ☐ Belize
- ☐ Bermuda
- ☐ Bolivia
- ☐ Brazil
- ☐ Canada
- ☐ Cayman Islands
- ☐ Chile
- ☐ Colombia
- ☐ Costa Rica
- ☐ Curaçao
- ☐ Dominican Republic
- ☐ Ecuador
- ☐ El Salvador
- ☐ Guatemala
- ☐ Honduras
- ☐ Jamaica
- ☐ Mexico
- ☐ Nicaragua
- ☐ Panama
- ☐ Paraguay
- ☐ Peru
- ☐ Puerto Rico
- ☐ St. Kitts and Nevis
- ☐ Trinidad and Tobago
- ☐ United States
- ☐ Uruguay
- ☐ Venezuela
- ☐ Virgin Islands, U.S.

EMEA (83)

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Angola
- ☐ Armenia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahrain
- ☐ Belarus
- ☐ Belgium
- ☐ Bosnia and Herzegovina
- ☐ Botswana
- ☐ Bulgaria
- ☐ Cabo Verde
- ☐ Cameroon
- ☐ Côte d'Ivoire
- ☐ Croatia
- ☐ Cyprus
- ☐ Czech Republic
- ☐ Denmark
- ☐ Egypt
- ☐ Estonia
- ☐ Ethiopia
- ☐ Faroe Islands
- ☐ Finland
- ☐ France
- ☐ Georgia
- ☐ Germany
- ☐ Ghana
- ☐ Greece
- ☐ Hungary
- ☐ Iceland
- ☐ Iraq
- ☐ Ireland
- ☐ Israel
- ☐ Italy
- ☐ Jordan
- ☐ Kazakhstan
- ☐ Kenya
- ☐ Kuwait
- ☐ Latvia
- ☐ Lebanon
- ☐ Libya
- ☐ Liechtenstein
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Macedonia (FYRO)
- ☐ Malta
- ☐ Mauritius
- ☐ Moldova
- ☐ Monaco
- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
- ☐ Poland

- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Russia
- ☐ Rwanda
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Slovakia
- ☐ Slovenia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ Tanzania
- ☐ Tunisia
- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
- ☐ Fiji
- ☐ Hong Kong SAR
- ☐ India
- ☐ Indonesia
- ☐ Japan
- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macau SAR
- ☐ Malaysia
- ☐ Mongolia
- ☐ Nepal
- ☐ New Zealand
- ☐ Pakistan
- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Arabic	Polish
Basque	Portuguese (Brazil)
Bulgarian	Portuguese (Portugal)
Catalan	Romanian
Chinese (Hong Kong)	Russian
Chinese (Taiwan)	Serbian (Latin)
Croatian	Serbian Cyrillic
Czech	Slovak
Danish	Slovenian
Dutch	Spanish (International)
English	Swedish
Estonian	Thai
Finnish	Turkish
French	Ukrainian
Galician	Vietnamese
German	
Greek	
Hebrew	
Hungarian	
Indonesian	
Italian	
Japanese	
Korean	
Latvian	
Lithuanian	
Norwegian (Bokmal)	

Microsoft Dynamics 365 Market Insights *

Languages:

Listening/Sentiment/Localization
English

Americas (1)

☐ United States

Dynamics 365 Market Insights Preview is available to customers in US and also to other global organizations seeking US web data-based news and insights.

* Public Preview

Last reviewed: 4/25/2019

Microsoft Dynamics 365 for Talent availability

Americas (31)

- ☐ Argentina
- ☐ Bahamas
- ☐ Barbados
- ☐ Belize
- ☐ Bermuda
- ☐ Bolivia
- ☐ Brazil
- ☐ Canada
- ☐ Cayman Islands
- ☐ Chile
- ☐ Colombia
- ☐ Costa Rica
- ☐ Curaçao
- ☐ Dominican Republic
- ☐ Ecuador
- ☐ El Salvador
- ☐ Guatemala
- ☐ Honduras
- ☐ Jamaica
- ☐ Mexico
- ☐ Nicaragua
- ☐ Panama
- ☐ Paraguay
- ☐ Peru
- ☐ Puerto Rico
- ☐ St. Kitts and Nevis
- ☐ Trinidad and Tobago
- ☐ United States
- ☐ Uruguay
- ☐ Venezuela
- ☐ Virgin Islands, U.S

EMEA (82)

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Angola
- ☐ Armenia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahrain
- ☐ Belarus
- ☐ Belgium
- ☐ Bosnia and Herzegovina
- ☐ Botswana
- ☐ Bulgaria
- ☐ Cameroon
- ☐ Cape Verde
- ☐ Côte d'Ivoire
- ☐ Croatia
- ☐ Cyprus
- ☐ Czech Republic
- ☐ Denmark
- ☐ Egypt
- ☐ Estonia
- ☐ Ethiopia
- ☐ Faroe Islands
- ☐ Finland
- ☐ France
- ☐ Georgia
- ☐ Germany
- ☐ Ghana
- ☐ Greece
- ☐ Hungary
- ☐ Iceland
- ☐ Iraq
- ☐ Ireland
- ☐ Israel
- ☐ Italy
- ☐ Jordan
- ☐ Kazakhstan
- ☐ Kenya
- ☐ Kuwait
- ☐ Latvia
- ☐ Lebanon
- ☐ Libya
- ☐ Liechtenstein
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Macedonia (FYRO)
- ☐ Malta
- ☐ Mauritius
- ☐ Moldova
- ☐ Monaco
- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
- ☐ Poland

- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Rwanda
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Slovakia
- ☐ Slovenia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ Tanzania
- ☐ Tunisia
- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
- ☐ Fiji
- ☐ Hong Kong
- ☐ India
- ☐ Indonesia
- ☐ Japan
- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macao SAR
- ☐ Malaysia
- ☐ Mongolia
- ☐ Nepal
- ☐ New Zealand
- ☐ Pakistan
- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

Languages:

Chinese (Simplified)
China

Czech
Czech Republic

Danish
Denmark

Dutch
Belgium,
Netherlands

English
Australia,
Canada,
India, Ireland,
Malaysia,
New Zealand,
Singapore,
South Africa,
UK, US

Estonian
Estonia

Finnish
Finland

French
Belgium,
Canada, France,
Switzerland

German
Austria,
Germany,
Switzerland

Hungarian
Hungary

Icelandic
Iceland

Italian
Italy, Switzerland

Japanese
Japan

Latvian
Latvia

Lithuanian
Lithuania

Norwegian Bokmål
Norway

Polish
Poland

Portuguese
Brazil

Russian
Russia

Spanish
Mexico, Spain

Swedish
Sweden

Thai
Thailand

Turkey
Turkish

Microsoft Dynamics 365 for Finance and Operations availability

Americas (31)

- ☐ Argentina
- ☐ Bahamas
- ☐ Barbados
- ☐ Belize
- ☐ Bermuda
- ☐ Bolivia
- ☐ Brazil
- ☐ Canada
- ☐ Cayman Islands
- ☐ Chile
- ☐ Colombia
- ☐ Costa Rica
- ☐ Curaçao
- ☐ Dominican Republic
- ☐ Ecuador
- ☐ El Salvador
- ☐ Guatemala
- ☐ Honduras
- ☐ Jamaica
- ☐ Mexico
- ☐ Nicaragua
- ☐ Panama
- ☐ Paraguay
- ☐ Peru
- ☐ Puerto Rico
- ☐ St. Kitts and Nevis
- ☐ Trinidad and Tobago
- ☐ United States
- ☐ Uruguay
- ☐ Venezuela
- ☐ Virgin Islands, U.S

EMEA (83)

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Angola
- ☐ Armenia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahrain
- ☐ Belarus
- ☐ Belgium
- ☐ Bosnia and Herzegovina
- ☐ Botswana
- ☐ Bulgaria
- ☐ Cameroon
- ☐ Cape Verde
- ☐ Côte d'Ivoire
- ☐ Croatia
- ☐ Cyprus
- ☐ Czech Republic
- ☐ Denmark
- ☐ Egypt
- ☐ Estonia
- ☐ Ethiopia
- ☐ Faroe Islands
- ☐ Finland
- ☐ France
- ☐ Georgia
- ☐ Germany
- ☐ Ghana
- ☐ Greece
- ☐ Hungary
- ☐ Iceland
- ☐ Iraq
- ☐ Ireland
- ☐ Israel
- ☐ Italy
- ☐ Jordan
- ☐ Kazakhstan
- ☐ Kenya
- ☐ Kuwait
- ☐ Latvia
- ☐ Lebanon
- ☐ Libya
- ☐ Liechtenstein
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Macedonia (FYRO)
- ☐ Malta
- ☐ Mauritius
- ☐ Moldova
- ☐ Monaco
- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
- ☐ Poland

- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Russia *
- ☐ Rwanda
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Slovakia
- ☐ Slovenia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ Tanzania
- ☐ Tunisia
- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (26)

- ☐ Australia
- ☐ Bangladesh
- ☐ Brunei
- ☐ China *
- ☐ Fiji
- ☐ Hong Kong
- ☐ India
- ☐ Indonesia
- ☐ Japan
- ☐ Korea
- ☐ Kyrgyzstan
- ☐ Macao SAR
- ☐ Malaysia
- ☐ Mongolia
- ☐ Nepal
- ☐ New Zealand
- ☐ Pakistan
- ☐ Philippines
- ☐ Singapore
- ☐ Sri Lanka
- ☐ Taiwan
- ☐ Tajikistan
- ☐ Thailand
- ☐ Turkmenistan
- ☐ Uzbekistan
- ☐ Vietnam

* local business data deployment only

Languages:

Arabic
Saudi Arabia,
United Arab
Emirates

**Chinese
(Simplified)**
China

Czech
Czech Republic

Danish
Denmark

Dutch
Belgium,
Netherlands

English
Australia, Canada,
India, Ireland,
Malaysia,
New Zealand,
Singapore,
South Africa,
UK, US

Estonian
Estonia

Finnish
Finland

French
Belgium,
Canada, France,
Switzerland

German
Austria, Germany,
Switzerland

Hungarian
Hungary

Icelandic
Iceland

Italian
Italy, Switzerland

Japanese
Japan

Latvian
Latvia

Lithuanian
Lithuania

**Norwegian
Bokmål**
Norway

Polish
Poland

Portuguese
Brazil

Russian
Russia

Spanish
Mexico, Spain

Swedish
Sweden

Thai
Thailand

Turkey
Turkish

Microsoft Dynamics 365 for Finance and Operations (localization)

Localization is the process of adapting software to meet country-specific laws or regulations. Microsoft localizes Microsoft Dynamics 365 for Finance and Operations to include features and functionality designed to address specific Dynamics 365 for Finance and Operations, accounting or financial reporting requirements for various countries. Features or functionalities that are available in a particular country may not be available in all countries. Please consult your channel partner for details about product features and capabilities. Also consult them and/or your professional advisers to determine whether this software is appropriate for your business needs in a given country.

Americas (4)

- ☐ Brazil *
- ☐ Canada
- ☐ Mexico
- ☐ United States

EMEA (25)

- ☐ Austria **
- ☐ Belgium
- ☐ Czech Republic **
- ☐ Denmark
- ☐ Estonia
- ☐ Finland
- ☐ France
- ☐ Germany
- ☐ Hungary **
- ☐ Iceland
- ☐ Ireland
- ☐ Italy
- ☐ Latvia
- ☐ Lithuania
- ☐ Netherlands
- ☐ Norway
- ☐ Poland **
- ☐ Russia *
- ☐ Saudi Arabia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ United Arab Emirates
- ☐ United Kingdom

Asia Pacific (8)

- ☐ Australia
- ☐ China
- ☐ India
- ☐ Japan
- ☐ Malaysia
- ☐ New Zealand
- ☐ Singapore
- ☐ Thailand

* Retail localization is planned for later updates

** Fiscal Integration sample is planned for later updates

For more information, please visit the [Microsoft Dynamics Localization Portal](#)

Microsoft Dynamics 365 for Finance and Operations

Localization & Translation Overview

Organizations doing business in a particular country must comply with country-specific laws, regulations, and common business practices to handle their daily business transactions and operations and meet their legal obligations for activities conducted in the country. Microsoft recognizes that non-adherence to these laws and regulations can lead to severe consequences for an organization doing business in that country.

Microsoft Dynamics 365 for Finance and Operations software helps organizations manage their various business processes through its extensible architecture. Microsoft extends the business process functionality of its Microsoft Dynamics 365 for Finance and Operations software by developing specific commercial requirements, language, and non-vertical, national, or international functionality to address specific tax, accounting, or financial reporting requirements for countries where Microsoft makes this software generally available. The process of adapting software to meet local laws or requirements is called localization. The process of adapting software to meet language requirements is called translation.

Laws and regulations vary by country. While Microsoft Dynamics 365 for Finance and Operations software “out-of-the-box” is localized and/or translated to address specific laws and/or regulations for particular countries, it is not supported in terms of localizations, translations, or technical support in all countries. Features or functionalities that are available in a particular country may not be available in all countries. Rather, we look to our channel partners, who are an important part of our global strategy, to deliver Microsoft Dynamics 365 for Finance and Operations solutions that help customers meet their compliance obligations. Channel partners may adapt the Microsoft Dynamics 365 for Finance and Operations software to:

- Supplement the base Microsoft Dynamics 365 for Finance and Operations application by developing functionality to meet specific laws or regulations that are not covered by features provided “out-of-the-box” (e.g., regulations that are unique to states, provinces, cities, or municipalities in a particular country); or
- Create their own localizations and/or translations in countries where Microsoft does not offer a localized and/or translated version of Microsoft Dynamics 365 for Finance and Operations software

Partner-created solutions are owned, implemented, maintained, and serviced by, or on behalf of, the originating channel partner.

Microsoft Dynamics 365 for Retail availability

Americas (31)

- ☐ Argentina
- ☐ Bahamas
- ☐ Barbados
- ☐ Belize
- ☐ Bermuda
- ☐ Bolivia
- ☐ Brazil
- ☐ Canada
- ☐ Cayman Islands
- ☐ Chile
- ☐ Colombia
- ☐ Costa Rica
- ☐ Curaçao
- ☐ Dominican Republic
- ☐ Ecuador
- ☐ El Salvador
- ☐ Guatemala
- ☐ Honduras
- ☐ Jamaica
- ☐ Mexico
- ☐ Nicaragua
- ☐ Panama
- ☐ Paraguay
- ☐ Peru
- ☐ Puerto Rico
- ☐ St. Kitts and Nevis
- ☐ Trinidad and Tobago
- ☐ United States
- ☐ Uruguay
- ☐ Venezuela
- ☐ Virgin Islands, U.S

EMEA (82)

- ☐ Afghanistan
- ☐ Albania
- ☐ Algeria
- ☐ Angola
- ☐ Armenia
- ☐ Austria
- ☐ Azerbaijan
- ☐ Bahrain
- ☐ Belarus
- ☐ Belgium
- ☐ Bosnia and Herzegovina
- ☐ Botswana
- ☐ Bulgaria
- ☐ Cameroon
- ☐ Cape Verde
- ☐ Côte d'Ivoire
- ☐ Croatia
- ☐ Cyprus
- ☐ Czech Republic
- ☐ Denmark
- ☐ Egypt
- ☐ Estonia
- ☐ Ethiopia
- ☐ Faroe Islands
- ☐ Finland
- ☐ France
- ☐ Georgia
- ☐ Germany
- ☐ Ghana
- ☐ Greece
- ☐ Hungary
- ☐ Iceland
- ☐ Iraq
- ☐ Ireland
- ☐ Israel
- ☐ Italy
- ☐ Jordan
- ☐ Kazakhstan
- ☐ Kenya
- ☐ Kuwait
- ☐ Latvia
- ☐ Lebanon
- ☐ Libya
- ☐ Liechtenstein
- ☐ Lithuania
- ☐ Luxembourg
- ☐ Macedonia (FYRO)
- ☐ Malta
- ☐ Mauritius
- ☐ Moldova
- ☐ Monaco
- ☐ Montenegro
- ☐ Morocco
- ☐ Namibia
- ☐ Netherlands
- ☐ Nigeria
- ☐ Norway
- ☐ Oman
- ☐ Palestinian Authority
- ☐ Poland

- ☐ Portugal
- ☐ Qatar
- ☐ Romania
- ☐ Rwanda
- ☐ Saudi Arabia
- ☐ Senegal
- ☐ Serbia
- ☐ Slovakia
- ☐ Slovenia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ Tanzania
- ☐ Tunisia
- ☐ Turkey
- ☐ Uganda
- ☐ Ukraine
- ☐ United Arab Emirates
- ☐ United Kingdom
- ☐ Zambia
- ☐ Zimbabwe

Asia Pacific (25)

- Australia
- Bangladesh
- Brunei
- Fiji
- Hong Kong
- India
- Indonesia
- Japan
- Korea
- Kyrgyzstan
- Macao SAR
- Malaysia
- Mongolia
- Nepal
- New Zealand
- Pakistan
- Philippines
- Singapore
- Sri Lanka
- Taiwan
- Tajikistan
- Thailand
- Turkmenistan
- Uzbekistan
- Vietnam

Languages:

Arabic
Saudi Arabia,
United Arab
Emirates

Hungarian
Hungary

Icelandic
Iceland

**Chinese
(Simplified)**
China

Italian
Italy, Switzerland

Czech
Czech Republic

Japanese
Japan

Danish
Denmark

Latvian
Latvia

Dutch
Belgium,
Netherlands

Lithuanian
Lithuania

English
Australia, Canada,
India, Ireland,
Malaysia, New
Zealand,
Singapore,
South Africa,
UK, US

**Norwegian
Bokmål**
Norway

Polish
Poland

Estonian
Estonia

Portuguese
Brazil

Finnish
Finland

Russian
Russia

French
Belgium,
Canada, France,
Switzerland

Spanish
Mexico, Spain

Swedish
Sweden

Thai
Thailand

German
Austria, Germany,
Switzerland

Turkey
Turkish

Microsoft Dynamics 365 for Retail (localization)

Americas (4)

- ☐ Brazil *
- ☐ Canada
- ☐ Mexico
- ☐ United States

EMEA (25)

- ☐ Austria **
- ☐ Belgium
- ☐ Czech Republic **
- ☐ Denmark
- ☐ Estonia
- ☐ Finland
- ☐ France
- ☐ Germany
- ☐ Hungary **
- ☐ Iceland
- ☐ Ireland
- ☐ Italy
- ☐ Latvia
- ☐ Lithuania
- ☐ Netherlands
- ☐ Norway
- ☐ Poland **
- ☐ Russia *
- ☐ Saudi Arabia
- ☐ South Africa
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ United Arab Emirates
- ☐ United Kingdom

Asia Pacific (8)

- ☐ Australia
- ☐ China
- ☐ India
- ☐ Japan
- ☐ Malaysia
- ☐ New Zealand
- ☐ Singapore
- ☐ Thailand

* Retail localization is planned for later updates

** Fiscal Integration sample is planned for later updates

Localization is the process of adapting software to meet country-specific laws or regulations. Microsoft localizes Microsoft Dynamics 365 for Finance and Operations to include features and functionality designed to address specific Dynamics 365 for Finance and Operations, accounting or financial reporting requirements for various countries. Features or functionalities that are available in a particular country may not be available in all countries. Please consult your channel partner for details about product features and capabilities. Also consult them and/or your professional advisers to determine whether this software is appropriate for your business needs in a given country.

For more information, please visit the [Microsoft Dynamics Localization Portal](#)

Microsoft Dynamics 365 Fraud Protection*

Languages:

Listening/Sentiment
/Localization

English

Americas (1)

☐ United States



* Public Preview

Last reviewed: 3/15/2019

Microsoft Dynamics 365 Business Central

Americas (3)

- ☐ Canada
- ☐ United States
- ☐ Mexico

EMEA (21)

- ☐ Austria
- ☐ Belgium
- ☐ Czech Republic ***
- ☐ Denmark
- ☐ Estonia *
- ☐ Finland
- ☐ France
- ☐ Germany
- ☐ Iceland
- ☐ Italy
- ☐ Netherlands
- ☐ Norway
- ☐ Poland * **
- ☐ Portugal * **
- ☐ Russia ***
- ☐ Serbia *
- ☐ South Africa *
- ☐ South Korea *
- ☐ Spain
- ☐ Sweden
- ☐ Switzerland
- ☐ United Arab Emirates *
- ☐ United Kingdom

Asia Pacific (9)

- ☐ Australia
- ☐ Hong Kong *
- ☐ Indonesia *
- ☐ Japan *
- ☐ Malaysia *
- ☐ New Zealand
- ☐ Singapore *
- ☐ Taiwan *
- ☐ Thailand * **

* 3rd party Partner delivered via Microsoft AppSource

** Coming in calendar Q1, 2019

*** On premises only

Languages:

English (Canada, US, UK, Australia, New Zealand, Malaysia, UAE, South Africa)

French (Canada)

German(Austria)

Estonian (Estonia)

French (Belgium)

Dutch (Belgium)

Chinese (Hong Kong, Taiwan)

Czech (Czech Republic)

Danish (Denmark)

Finnish (Finland)

French (France)

German (Germany)

Italian (Italy)

Japanese (Japan)

Korean (South Korea)

Dutch (Netherlands)

Norwegian (Norway)

Russian (Russia)

Serbian (Serbia)

Spanish (Spain, Mexico)

Swedish (Sweden)

French (Switzerland)

German (Switzerland)

Italian (Switzerland)

Microsoft Dynamics 365 Virtual Agent for Customer Service*

Languages:

Localization

English

Machine learning model languages

English

Americas (1)

☐ United States **

* Public Preview

** Virtual Agent for Customer Service is available across all regions with data stored in the United States only; latency and performance outside of the United States not guaranteed.

Last reviewed: 5/17/2019

