

## PalmOne Zire 72 Bluetooth Connections

You can use the Microsoft® Wireless Transceiver for Bluetooth® to transfer files, calendar data, contacts, and other information between your PalmOne™ Zire™ 72 and your computer. For this to work correctly, you must first configure the computer and Palm to communicate with each other.

This document will help you configure your computer and your Palm to communicate over a Bluetooth connection. This document will also step you through using HotSync over Bluetooth to synchronize your calendar and contact information.

These instructions assume that:

- You have already set up and configured your Microsoft Wireless Transceiver for Bluetooth on your computer.
- You have installed HotSync on your computer.
- You have configured your Palm to synchronize successfully with HotSync through the supplied device cradle or data cable.
- You are running Microsoft Windows® XP with Service Pack 2 installed.

### To prepare your Palm for Bluetooth discovery

- 1 From the **Home** screen on your Palm, tap **Bluetooth**.
- 2 (Optional:) Under **Device Name**, enter a custom name for your Palm.
- 3 Under **Bluetooth**, tap **On**.
- 4 Under **Discoverable**, select **Yes**.

### To add a Palm to a computer's Bluetooth device list

- 1 Disconnect the Palm from the USB cradle or data cable.
- 2 On your computer, click **Start**, click **Control Panel**, click **Printers and other Hardware**, and then click **Bluetooth Devices**.
- 3 On the **Devices** tab, click **Add**.
- 4 Follow the instructions in the Add Bluetooth Device Wizard to install your Palm. When prompted, you will need to enter a passkey on your Palm to accept the connection from your computer.
- 5 After a successful connection is made, click **Finish** to close the wizard.

### To configure HotSync to synchronize over a Bluetooth connection

Your Palm includes a setup guide to help you configure HotSync to work over a Bluetooth connection. The following procedure expands on the instructions in the HotSync setup guide to include specific information about configuring Bluetooth with the Microsoft Wireless Transceiver:

- 1 From the **Home** screen on your Palm, tap **Bluetooth**.
- 2 Tap **Setup Devices**, and then tap **PC Setup**.
- 3 Tap **Bluetooth HotSync** to start the Bluetooth HotSync Setup Guide.
- 4 Tap **Next** to search for available Bluetooth computers.
- 5 From the **Discovery Results** list, select the computer to which you want to connect. The setup guide will then instruct you to configure a virtual COM port on your computer before continuing with HotSync setup.
- 6 On your computer, click **Start**, click **Control Panel**, click **Printers and other Hardware**, and then click **Bluetooth Devices**.
- 7 Click the **COM Ports** tab.

- 8 Click **Add**, select **Incoming (device initiates the connection)**, and then click **OK**. Write down the COM port number that is added to the list.
- 9 On your Palm, tap **Next** to continue to the next screen of the setup guide.
- 10 On your computer, click the **HotSync** icon in the notification area, and then click **Setup**.
- 11 Click the **Local** tab, and, under **Serial Port**, select the number of the COM port you wrote down in step 8.
- 12 Click **OK** to save your settings.
- 13 On your Palm, tap **Next** to continue to the next screen of the setup guide.
- 14 On your computer, click the **HotSync** icon in the notification area, and make sure that **Local Serial** check box is selected.
- 15 On your Palm, click **Next**, and then click **Launch HotSync**. When synchronization begins, setup has been completed successfully.

## Troubleshooting Tips

### Problems Connecting HotSync over Bluetooth

There are several possible issues that could prevent you from creating a HotSync connection between your computer and your Palm. If you are having problems connecting, try the following troubleshooting actions:

- **Restart your computer.** This will help reinitialize the Bluetooth functionality on your computer. After your computer has restarted, try creating a Bluetooth HotSync connection to your computer again.
- **Check the range to your computer.** Bluetooth connections work up to 30 feet away from your computer. However, obstructions like walls and metal objects can reduce this range. If a previously functioning connection no longer works, try using the device closer to your computer.

### Other Troubleshooting Issues

For more information about connecting your devices or troubleshooting connection problems, see:

[PalmOne Zire 72 support](#)

[Microsoft Help and Support](#)