

PalmOne Tungsten T3 Bluetooth Connections

You can use the Microsoft® Wireless Transceiver for Bluetooth® to transfer files, calendar data, contacts, and other information between your PalmOne™ Tungsten™ T3 and your computer. For this to work correctly, you must first configure the computer and Palm to communicate with each other.

This document will help you configure your computer and your Palm to communicate over a Bluetooth connection. This document will also step you through using HotSync over Bluetooth to synchronize your calendar and contact information.


These instructions assume that:

- You have already set up and configured your Microsoft Wireless Transceiver for Bluetooth on your computer.
- You have installed HotSync on your computer.
- You have configured your Palm to synchronize successfully with HotSync through the supplied device cradle or data cable.
- You are running Microsoft Windows® XP with Service Pack 2 installed.

To configure both your computer and your Palm, follow all of the instructions below, in order.

To prepare your Palm for Bluetooth discovery

Before your Palm can be recognized by your computer, it must first be configured as discoverable so that the computer will read an incoming Bluetooth signal.

- 1 From the **Home** screen on your Palm, tap the Bluetooth  icon at the bottom of the screen.
- 2 Tap **Prefs**.
- 3 (Optional:) Under **Device Name**, enter a custom name for your Palm.
- 4 Under **Bluetooth**, tap **On**.
- 5 Under **Discoverable**, select **Yes**.
- 6 Tap **Done** to return to the previous screen.

To add a Palm to a computer's Bluetooth device list

Windows XP Service Pack 2 includes a wizard to help discover and connect to Bluetooth devices. This procedure will add your Palm to your computer's list of Bluetooth devices.

- 1 Disconnect the Palm from the USB cradle or data cable.
- 2 On your computer, click **Start**, click **Control Panel**, click **Printers and other Hardware**, and then click **Bluetooth Devices**.
- 3 On the **Devices** tab, click **Add**.
- 4 Follow the instructions in the Add Bluetooth Device Wizard to install your Palm. When prompted, you will need to enter a passkey on your Palm to accept the connection from your computer. After entering the passkey on your Palm, tap **Add to trusted device list**.
- 5 After a successful connection is made, click **Finish** to close the wizard.

To create a Bluetooth connection profile on your Palm

Before you can use HotSync to synchronize your devices, you must create a new connection profile on your Palm that HotSync can use to connect to your computer.

- 1 From the **Home** screen on your Palm, tap **Prefs**, and then tap **Connection**.
- 2 Tap **New** to create a new connection.

- 3 Under **Name**, enter a recognizable name for this connection, such as **HotSync Bluetooth**.
- 4 Under **Connect to**, select **PC**.
- 5 Under **Via**, select **Bluetooth**.
- 6 Under **Device**, tap **Tap to find** to search for Bluetooth devices.
- 7 Select your computer from the list of discovered Bluetooth devices, and then tap **OK**.
- 8 Tap **OK** to save your new connection settings, and then tap **Done** to return to the previous screen.

To configure HotSync to synchronize over a Bluetooth connection

The final step before synchronization is to configure HotSync to accept connections over Bluetooth.

- 1 On your computer, click **Start**, click **Control Panel**, click **Printers and other Hardware**, and then click **Bluetooth Devices**.
- 2 Click the **COM Ports** tab.
- 3 Click **Add**, select the **Incoming (device initiates the connection)** check box, and then click **OK**. Write down the COM port number that is added to the list.
- 4 Click the **HotSync** icon in the notification area, and then click **Setup**.
- 5 Click the **Local** tab, and, under **Serial Port**, select the number of the COM port you created in step 3.
- 6 Click **OK** to save your settings.
- 7 Click the **HotSync** icon in the notification area, and make sure that the **Local Serial** check box is selected.
- 8 Start HotSync on your Palm.
- 9 Under the **HotSync** icon in the middle of the screen, select your new Bluetooth connection from the list of possible connections.
- 10 Tap the **HotSync** icon to begin synchronization.

Troubleshooting Tips

Problems Connecting HotSync over Bluetooth

There are several possible issues that could prevent you from creating a HotSync connection between your computer and your Palm. If you are having problems connecting, try the following troubleshooting actions:

- **Restart your computer.** This will help reinitialize the Bluetooth functionality on your computer. After your computer has restarted, try creating a Bluetooth HotSync connection to your computer again.
- **Check the range to your computer.** Bluetooth connections work up to 30 feet away from your computer. However, obstructions like walls and metal objects can reduce this range. If a previously functioning connection no longer works, try using the device closer to your computer.

Other Troubleshooting Issues

For more information about connecting your devices or troubleshooting connection problems, see:

[PalmOne Tungsten T3 support](#)

[Microsoft Help and Support](#)