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| DSC Contributions Toward Achieving Select UN Sustainable Development Goals |
|  | * Ensure suppliers cover workers’ social insurance and contractual and legal requirements for payment of compensation
* Require Tier 1 suppliers to provide workers with career development and related opportunities
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|  | * Require proper sanitation and healthful living and canteen conditions for workers
* Ensure Tier 1 factories have appropriate onsite medical services
* Train and require factories and contracted suppliers to implement effective Occupational Health and Safety programs
* Design and manufacture products that are safe for their intended use
* Recycle Microsoft consumer and directly used devices responsibly through voluntary and mandatory programs
* Support responsible health and safety in the global extractives industry
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|  | * Increase access to digital education through implementation of factory worker YouthSpark Computer Training Pilot
* Support factory career development and training programs
* Require computer access in Tier 1 factories, including wireless infrastructure
* Require library/literature access at factories
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|  | * Implement in Tier 1 factories an independent Grievance Hotline for reporting of issues or abuses
* Require factories to implement nondiscrimination policies
* Audit for fair payment of wages and enforce corrective action
* Provide training to workers regarding women’s health
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|  | * Ensure appropriate testing and availability of safe drinking water at factories
* Increase water use efficiency of factories and Tier 1 suppliers and implement water balancing
* Protect water use ecosystems through wastewater treatment, spill prevention, and chemical management of storing, handling, and disposal.
* Support heightened environmental standards related to water usage for the extractives industry, including process improvements
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|  | * Implement training of factory and supplier workers for career escalation and promote digital learning and access to Microsoft technology classes
* Train line leaders to exercise fair and equitable treatment of workers and ban penalties and other punitive measures
* Improve resource efficiency at owned and contracted supplier factories while maintaining and improving working and living conditions
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|  | * Promote environmentally sound and effective safety engineering infrastructures at owned and supplier factories such as wastewater treatment systems, combustive dust management, and emissions controls
* Optimize distribution and logistics management to reduce energy and materials usage
* Establish the Audit Management System through Azure and employ smarter analytics and dashboards through Power BI.
* Track and analyze factory and supplier chemical usage through a cloud-based solution using Microsoft platforms
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|  | * Require wireless access and computer rooms/Internet at Tier 1 factories
* Empower the legal right of inclusion of factories workers in factory governance through an organized workforce and require supplier factories to implement process for management/worker dialogs
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|  | * Build and promote adoption of environmentally sound technologies and processes in factories and contracted suppliers
* Promote wireless Internet access for factory workers at contracted (require for Tier 1 factories) as well as connected access through computer terminals.
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|  | * Implement an ISO 14001 certified manufacturing and supply chain and require all contracted suppliers to run an effective Environmental Management System
* Proactively reduce materials used for devices and packaging
* Design for recyclability and product stewardship
* Incorporate recycled and sustainable content into devices and packaging and implement recycling during production and at end of life
* Qualify all eligible devices for EPEAT and other green procurement programs
* Implement environmentally sound management of chemicals and all wastes throughout their life cycle through use of Microsoft platform partner software suite
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|  | * Require substitution for and ban use of Ozone Depleting Chemicals and assess hydrofluorocarbon (HFC) usage to prepare for minimizing related emissions and consumption
* Ensure all products meet or exceed voluntary energy efficiency standards including ENERGY STAR
* Minimize device energy consumption through the Windows platform
* Minimize use of materials and report greenhouse gas (GHG) emissions, and require Tier 1 suppliers to do the same pursuant to the CDP (Carbon Disclosure Project)
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|  | * Evaluate factory drain lines and monitor for and require corrective actions to ensure proper wastewater treatment and reuse of graywater to eliminate pollution of waterways by contract suppliers
* Build capabilities of contract suppliers to implement protective pipeline/storage tank design and chemical spill prevention, control, and disposal methods to prevent drainage of hazardous substances into storm drains
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|  | * Use recycled paperboard materials and/or virgin paper from sustainable forests
* Ban the use any packaging materials originating from old growth forests
* Ban landfilling by Microsoft of devices and restrict out of country recycling by contracted recyclers
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|  | * Incorporate and implement Supplier Anti-Trafficking measures in the Microsoft Supplier Code of Conduct, auditing, supplier programs and management systems, and increase reporting transparency
* Implement anticorruption measures through contracted supplier management and monitoring
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|  | * Promote sustainability best practice sharing and collaboration with suppliers, the electronics sector, cross-industry groups, and NGOs
* Initiate additional software donations of Microsoft products to enhance NGO capability, capacity, and efficacy.
* Partner with stakeholders of the Windows and Devices Group to support digital technology enablement for reaching the Sustainable Development Goals
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