



## ISO 22301:2012 Business Continuity Management Standard

Microsoft is certified for its implementation of the ISO 22301 business continuity management standard.

### Microsoft and ISO 22301

Microsoft was the first hyperscale cloud service provider to receive the ISO 22301 certification for business continuity management. An independent certification body awarded this certification to Microsoft Azure, Microsoft Azure Government, Microsoft Cloud App Security, Microsoft Intune, Microsoft Office 365 (including Commercial, Government, and Education offerings), and Microsoft Power BI after a stringent audit covering all aspects of their business continuity processes. The audit covered the in-scope services listed below as well as Azure management features, the Azure Portal, and the systems used to monitor, operate, and update the in-scope services.

### Microsoft in-scope cloud services

- Azure and Azure Government  
[Learn more](#)
- Cloud App Security
- Genomics
- Graph
- Intune
- Flow cloud service either as a standalone service or as included in an Office 365 or Dynamics 365 plan or suite
- Office 365 Commercial, Government, and Education  
[Learn more](#)
- PowerApps cloud service either as a standalone service or as included in an Office 365 or Dynamics 365 plan or suite
- Power BI cloud service either as a standalone service or as included in an Office 365 plan or suite

### Audits, reports, and certificates

- [Azure ISO 22301 Certificate of Registration](#)
- [Azure ISO 22301 Assessment Report](#)
- [Office 365 ISO 22301 Certificate of Registration](#)
- [Office 365 ISO 22301 Assessment Report Stage 2 Addendum](#)
- [Office 365 ISO 22301 Stage 2 Report](#)

### About ISO 22301

The International Organization for Standardization (ISO) is an independent nongovernmental organization and the world's largest developer of voluntary international standards. The ISO formed the TC 223 Societal Security technical committee to develop standards for protecting society, including organizations, in the event of catastrophe such as a natural disaster, major terrorist attack, or shutdown of power grids.

Published in 2012 by the technical committee, [ISO 22301:2012](#) is the first international standard for management systems that help ensure business continuity. ISO 22301 is the premium standard for business continuity, and certification demonstrates conformance to rigorous practices to prevent, mitigate, respond to, and recover from disruptive incidents.

## Frequently asked questions

### **Why is Microsoft compliance with ISO 22301 important?**

ISO 22301 is a certification used by enterprises and governmental organizations to show their commitment to serving their customers by achieving the highest available international standard for business continuity management and disaster preparedness.

### **Can I use ISO 22301 compliance of Microsoft services in my organization's certification?**

Yes. If your business requires ISO 22301 certification for implementations deployed on Microsoft services, you can use the applicable certifications in your compliance assessment. You are responsible, however, for engaging an assessor to evaluate the controls, processes, and implementation for ISO 22301 compliance within your own organization and for your own applications.

## Additional resources

[Microsoft Enterprise Business Continuity Program](#)

[Designing resilient applications for Azure](#)

[Microsoft Online Services Terms](#)