

Patient Care Pathway Plus

Better commissioning based on the needs of the local community



PRODUCT OVERVIEW

End-to-end intelligence to help manage pathway costs and the commissioning of services based upon the current and future needs of the local community.

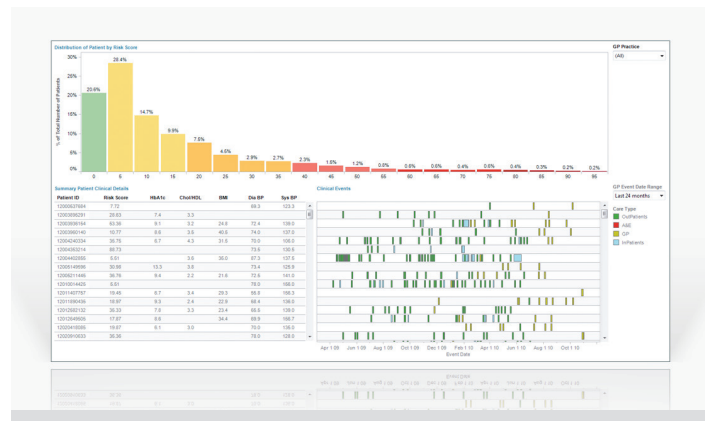
However, it is often considered too difficult to get access to joined up patient information that supports clinicians and managers in making decisions about their patients, their practice and the wider health care services. Without this, it is difficult to plan accurately for the growing number of people with long term conditions and for those who may have a greater need of future support.

Unfortunately, the data is held on multiple systems, in various formats and used by different providers of the local service. Concentra's Patient Care Pathway Plus resolves these issues by linking up primary, secondary, community, mental health and local authority data at the patient level.

WHAT IS PATIENT CARE PATHWAY PLUS?

- A sustainable and automated data repository that contains patient information from all local providers
- Detailed information on all clinical and financial activities across the entire care pathway for individuals and groups of patients based on medical condition, demographics, etc
- Risk stratification of patients that identifies which patients are more likely to use the service based on current clinical measures
- Flexible dashboards and performance management reports that support decision making and benchmarking
- Easy to use tools to conduct analysis at the Primary Care Trust, GP Consortia / Practice / Practitioner level

Risk stratified diabetes patients



A&E patient activity and costs



WHAT COULD THE TOOL ANSWER?

- 1 Which individual and groups of patients are incurring the largest costs to the system?
- 2 Who are the largest providers of care and the most efficient?
- 3 Which patients could have avoided A&E through using GP services?
- 4 Which patients are most at risk of re-admission and need more clinical focus?
- 5 Which high risk patients require a medical follow-up?
- 6 Which patients have co-morbidities?

WHAT DOES IT COST?

- No ongoing licence costs as the tool has been developed with NHS Hammersmith and Fulham and the Intellectual Property is owned by the NHS and Concentra
- Up and running within five days resulting with low set up costs
- NHS staff can continue the development and create additional reports as standard Microsoft technology is used and training is provided
- Flexible arrangements for ongoing support to add new data sources, predictive models and develop specific reports

Patients with co-morbidities



Why Concentra

Concentra is a leading operational consulting and software development company that works with health care organisations to use their resources more effectively resulting in the better commissioning and provision of services. We deliver award winning and sustainable projects by combining our operational consulting and modelling, software development, data management and reporting skills to ensure that the benefits required by our clients are achieved.