

DirectAccess Health Check

Microsoft Health Check Programs

DirectAccess Health Check helps your organization identify and remediate risks and health of your DirectAccess deployment against Microsoft best-practices

DirectAccess health check will help you to

- Understand and evaluate the current risks on your current DirectAccess deployment.
- Fine-tune your deployment to best-fit your needs.
- Reduce support costs of the platform.
- Optimize DirectAccess performances.
- Benefit from practical recommendations.

Overview

DirectAccess seamlessly connects remote users to the corporate network any time they have Internet access. With DirectAccess, users securely access corporate resources without having to go through a virtual private network (VPN). DirectAccess also enables IT administrators to manage remote computers as if they were on the corporate network.

DirectAccess Health Check helps you understand and address risks on all the configuration and health indicators of the platform.

Why performing a DirectAccess Health Check?

As DirectAccess is being adopted and becomes or is becoming the prevalent remote access solution for your organization, you may want to check all running aspects of your current deployment from technical platform robustness to adapted policies and processes.

How the Offering Works

DirectAccess Health Check gathers information about all elements involved into DirectAccess. An engineer is assigned the Health Check and engages onsite for 3 days that include:

- An in-depth assessment of the current working DirectAccess environment for configuration, performance, and key health components.
- Issuance of a findings report that identifies configuration and health elements of the platform, details operational risks and allows planning for resolution.
- An in-depth knowledge transfer on DirectAccess in your environment, including architecture optimization and open-discussions.



Supported platforms for
DirectAccess Health Check:



Assess the Configuration and Reduce Risks

During the DirectAccess Health Check, we will help you identify the risks and envision the remediation steps. We include the following DirectAccess platform roles:

- DirectAccess Server (Forefront UAG 2010 or Windows Server 2008 R2).
- Windows 7 Client Machines.
- Active Directory Domain Services Domain Controllers and Certificate Services.
- Network Access Protection Servers (NPS, HRA and Certification Authority).

Optimize Performance and Operations

DirectAccess Health check evaluates the platform performances and let you understand what potential bottleneck may exist. We will also review with you operations and processes for DirectAccess platform management in your organization.

Minimal Business Interference

A DirectAccess Health Check has minimal impact on your working environment. Tools used for data collection on DirectAccess servers and client machine should not interfere in way to downgrade normal operations.

To provide an effective engagement, the following is required:

- A DirectAccess Enabled client machine with Internet access.
- A local administrative access on the client machine
- A domain administrative access to DirectAccess server.
- A working environment with at least 100 users.

For a DirectAccess Health Check delivery, you must choose one cluster or single server environment in the whole infrastructure. Multiple clusters or servers cannot be assessed during a single engagement.

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