

Microsoft Office 2004 for Mac Upgrade Guarantee Terms & Conditions

1. Information on the offer details forms part of these terms and conditions.
2. The promoter is Microsoft Pty Limited (ABN 29 002 589 460) of 1 Epping Road, North Ryde NSW 2113.
3. This offer is open to Australian residents only.
4. Purchase a genuine retail edition of any of the following selected Microsoft® Office for Mac 2004 products (**Purchase**) between 26 September 2007 and 29 February 2008 from any retailer in Australia and be the end user of that product and, for \$27.00 (including GST, postage and handling), receive the following 2008 edition (**Upgrade Product**) as listed below:

Purchase	Receive – Upgrade Microsoft Product
- Microsoft Office 2004 for Mac Student and Teacher edition	- Microsoft Office 2008 for Mac Home and Student
- Microsoft Office 2004 for Mac Standard edition	- Microsoft Office 2008 for Mac Special Media edition Upgrade Includes Microsoft Expressions Media (Valued at \$523 RRP)
- Microsoft Office 2004 for Mac Standard Upgrade edition	- Microsoft Office 2008 for Mac Special Media edition Upgrade Includes Microsoft Expressions Media (Valued at \$523 RRP)

5. Internet Access and payment by credit or debit card required for redemption.
6. To be eligible to receive an Upgrade Microsoft Product you must then:
 - o download and fully complete the redemption form, see <http://www.microsoft.com.au/office/mac/upgradeguarantee> and
 - o submit the redemption confirmation provided after successfully filling out the redemption form together with a photocopy of the original sales receipt and the box top lid card of the product purchased (**Upgrade Claim**) to Microsoft at PO Box 1037, North Ryde NSW 1670.
7. Upgrade Claims must be received by 5pm (DST) on 31 March 2008 (**Closing Date**).
8. The photocopy of the original sales receipt you send to the promoter must be legible. Hand written receipts and delivery dockets will not be accepted as proof of purchase. Upgrade Claims will be deemed invalid if the voucher, sales receipt photocopy or product box top lid card is not enclosed in the application received by the promoter.
9. Upgrade Claims not received by the promoter by the Closing Date will be forfeited.
10. This offer cannot be used in conjunction with any other offer, discount or special. The promoter will not accept liability for any Upgrade Claims that are lost or damaged.
11. Only one Upgrade Claim per Purchase per participating product is permitted.
12. Upgrade Products will be mailed out from 31 January 2008. Please allow 4-6 weeks delivery from the time your Upgrade Claim has been received and verified by the promoter.
13. Not valid for software purchased on/with Mac hardware or OEM, volume license or open license.
14. Upgrade Claims will not be accepted on back-ordered products purchased outside of the purchase period in Condition 4 above or products that are still awaiting arrival into store or delivery to the customer.

15. The promoter, or any related third party assisting with the conduct of this offer, will not return any materials provided in conjunction with this offer (including valid and invalid Upgrade Claims, sales receipts or the voucher).
16. The promoter's decision on all matters pertaining to this offer is final and binding and no correspondence will be entered into. This offer is subject to the promoter's verification checks and procedures, as determined by the promoter in its absolute discretion.
17. Liability for any tax on any benefits provided to participants pursuant to this offer shall be the sole responsibility of the participant.
18. Details from all Upgrade Claims will be collected and used for the purposes of conducting this offer (which may include disclosure to third parties for the purpose of processing and conducting the offer) and for publicity purposes surrounding the offer. By submitting an Upgrade Claim, you consent to the use of your information as described. You may access and/or change your data by following the procedures in the promoter's privacy policy which is available at <http://microsoft.com/australia/privacy>. The promoter will only use your personal details for marketing purposes outside those described above if you choose to "opt in" to join the mailing list when prompted.