

HOW TO CLAIM YOUR CASH BACK

1. Simply read and fill out this form.
2. Sign and date the acceptance of the Terms and Conditions on the back of this claim form.
3. Attach a legible and original receipt as proof of purchase (no handwritten receipts) and send them to:

For Australia: Microsoft Encarta Cash back offer, c/o Promtel Australia, PO Box 6066, Silverwater, NSW 1811, Australia.
For New Zealand: Microsoft Encarta Cash back offer, c/o Microsoft Services, Private Bag 92630, Auckland, New Zealand.

Between 1 January 2007 and 31 March 2007 simply purchase Microsoft® Encarta® Reference Library 2007 and redeem a AUD \$20 Cash back (if you live in Australia) or a NZD \$40 Cash back (if you live in New Zealand).

We must receive your claim by 5pm on the 13 April 2007. Once your claim has been received and verified the cash back amount will be electronically paid into the account you have nominated below. Please allow 60 days from the time a claim has been received by Microsoft® for delivery. Offer is not valid in conjunction with any other offer.

**For queries in Australia call 1800 233 033
or in New Zealand call 0800 800 004**

PERSONAL DETAILS

I have purchased (QTY) _____ Product (Name) _____

Ms/Mr/Mrs/Other _____

First Name _____

Surname _____

Company (if applicable) _____

Address _____

Suburb _____ City _____

State _____ Postal code _____

Phone (H) _____ Phone (W) _____

Store and location of purchase _____

The AUD \$20 Cash back (includes GST) in Australia or NZD \$40 Cash back (includes GST) in New Zealand will be electronically paid into the account you have nominated below.

Account name _____

Account number _____

BSB number _____

Bank name _____

Branch name _____

Email address (for confirmation) _____

TERMS & CONDITIONS

1. To be eligible to redeem one of the following: the \$20 Cash Back (available for Australian purchasers only) or \$40 Cash back (available for NZ purchasers only) you must have purchased Microsoft® Encarta® Reference Library 2007 from an authorised reseller in either Australia or New Zealand between 1 January 2007 and 31 March 2007 and be the end user of that product (each purchase must be a retail purchase of genuine, full retail version of the product).
2. All completed claim forms must be received by no later than 5pm (Sydney, Australia time) or 5pm (Auckland, NZ time) on the 13 April 2007 (depending on where you purchased the product). You must fill in all of the details in the claim form and only original claim forms will be accepted. The Promoter will not fulfill against any incomplete claim forms. Claims are not allowed on back-ordered products or products that are still awaiting arrival into store or delivery to the customer.
3. The offer is only open to residents of Australia or New Zealand. Employees of the Promoter, participating retail outlets, Channel Partners (which includes distributors, sub-distributors, resellers, retailers and system integrators), associated agencies and members of their immediate families are ineligible to participate or profit from this offer. Claim forms with addresses outside of Australia or New Zealand will be invalid.
4. To be eligible to claim the cash back, the claim form must be accompanied by an original proof of purchase (take a photocopy of this to hold for your own records).
5. This offer cannot be used in conjunction with any other offer.
6. This offer is in addition to, and separate from, the "Microsoft® Encarta® Selections CD Rom 1 in 3 promotion" and "Microsoft® Encarta® Selections CD Rom Redemption offer" conducted by Kelloggs and detailed on specially marked Kellogg's packs.
7. This offer is for one \$20 Cash back (Australia) OR one \$40 Cash back (New Zealand) per Microsoft® Encarta® Reference Library 2007 product purchased. There is a maximum of 3 claims per customer and each must be on a separate original claim form. The \$20 Cash Back (Australia) OR \$40 Cash Back (New Zealand) is not transferable or exchangeable by the customer. The \$20 Cash back in Australia will be paid in Australian Dollars and the \$40 Cash back in New Zealand will be paid in New Zealand Dollars.
8. All claims are subject to the Promoter's verification checks and procedures, as determined by the Promoter in its absolute discretion.
9. The Promoter will not accept liability for any claim forms that are lost or damaged. The Promoter's decision on all matters pertaining to this promotion is final and binding and no correspondence will be entered into.
10. Liability for any tax on any benefits provided to customers will be the sole responsibility of the customer.
11. Cash back claims will be paid directly into the nominated Australian/New Zealand bank account as stated on the claim form within 60 days of receipt of the claim form. Please note that the bank account details will only be used to transfer money. It is the responsibility of the claimant to provide correct banking details. The Promoter is not responsible for any delays in payment or errors due to factors outside of its reasonable control, including delays or errors in the financial system or errors in the supplied account details. The claimant accepts this as a condition of this promotion. If incorrect banking details are provided by a claimant and a trace is required to locate funds there will be a charge which varies by banking institution which will be payable by the claimant.
12. Details from all claim forms will be collected and used for the purposes of conducting this offer (which may include disclosure to third parties for the purpose of processing and conducting the offer) and for publicity purposes surrounding this offer. By sending a claim, customers consent to the use of their information as described. Customers may access and/or change their data by following the procedures in the Promoter's privacy policy which is available at www.microsoft.com/australia/privacy or www.microsoft.com/nz/privacy. The Promoter will only use your personal details for marketing purposes outside those described above if you "opt in" to join the mailing list when prompted.
13. The Promoter of this offer in Australia is Microsoft Pty Ltd ACN 002 589 460, 1 Epping Road, North Ryde, Sydney, NSW, 2113, Australia and in New Zealand is Microsoft New Zealand Limited, PO Box 8070, Symonds Street, Auckland, New Zealand.

CUSTOMER MUST COMPLETE

I have read, understood and accept the Terms and Conditions noted above:

Signature _____ Print name _____ Date _____